

How to read your bills?:
www.starhub.com > Support > Billing Enquiries
Self Help:
www.starhub.com/hubid > My Account
To check your account balance via SMS,
key <NRIC>,bill,<StarHub Account No> and send to 2455

MR MOORI ASHOK KUMAR REDDY
BLK 359 TAMPINES STREET 34
#02-433
SINGAPORE 520359

ELECTRONIC INVOICE



Date of Bill	17/07/14
Account No.	1.11434674U
Bill No.	0178648788072014
Payment Code	1523495

Reg. No. : 199802208C

Tax Invoice GST Reg. No. : M9-0005650-C

YOUR ACCOUNT AT A GLANCE

Description	Amount
Previous Balance	\$158.04
Payment	-\$170.00
Current Charges	\$174.11
Total Outstanding Amount due: on 31/07/14	\$162.15

Payment received on or after 13/07/14 will not be shown in this bill

Summary - Current Charges

StarHub TV	\$24.3000
Home Broadband	-\$4.4080
Mobile	\$124.5662
Digital Voice	\$0.0000
Mobile Broadband	\$19.6260
Current Charges	\$164.08
(GST)	\$10.03
Total Current Charges	\$174.11



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
Account No.: 1.11434674U
Payment Code: 1523495

Due Date: 31/07/14

Total Outstanding Amount: \$162.15

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

StarHub Ltd
Robinson Road Post Office
P.O. Box No. 81
Singapore 900131

☐ PAY THIS BILL

☐ PAY THIS AND FUTURE BILLS

Once you have selected this box, we
will charge your monthly bill to your
card.

**PAY BY GIRO AND
GET 100 FREE SMS/MMS*!**

* Applicable to StarHub Mobile only



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0178648788072014

310714

000000016215

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PAYMENT OPTIONS

version0613

BY GIRO

Download the GIRO application form from our website at www.starhub.com/support.

BY CREDIT CARD

You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**.

If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

Make online payment using your Credit Card or eNETS direct debit via My Account Manager. Simply log on using your Hub iD at www.starhub.com/hubid and select "Pay Bills" under My Account Manager. Don't have a Hub iD, simply register at our website.

PAYING VIA STARHUB EPAYMENT SERVICE

Pay bills anywhere, anytime using your Credit Card or eNETS direct debit at "My StarHub" mobile app. Simply download the app on Apple App Store or Google Play (version 3 and above), log in using Hub iD to view bills and select ePayment service. Alternatively, visit www.starhub.com/epayment.

For enquiries on the eNETS, visit www.enets.com, or call the hotline at 6274-1212.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Store, AXS Station, AXS QuickBill at participating Outlets, iNETS Kiosk, Singapore Post Office, SAM or StarHub Customer Service Centre (please visit www.starhub.com/support for Customer Service Centre location).

PAYING VIA vBOX

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master only) at www.vBOX.com.sg. If you do not have a SingPost ID, simply register for one at their website. For enquiries, please visit vBOX website for more details.

PAYING VIA INTERNET/PHONE BANKING

The participating local banks that accept StarHub bill payments through Internet Banking/Phone Banking are DBS, POSB, CITIBANK, HSBC, UOB and OCBC. For more information on the Banks' Internet / Phone Banking bill payment services, please refer to respective bank official website or contact the Bank directly.

GENERAL INFORMATION

GST

Items indicated by "G" are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING AND/OR COLLECTION ON BEHALF

This bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill, unless otherwise stated.

BILLING CURRENCY

All items set out in this tax invoice are in Singapore Dollars (SGD).

SELF HELP – BUSINESS REPLY ENVELOPE (BRE)

Download BRE at www.starhub.com/BRE and follow the step by step instructions on our website to create the BRE envelope. This BRE envelope can only be used to send us your recurring credit card payment slips and will be opened by StarHub appointed agent / bank.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. A fee of S\$ 0.54 (inclusive of GST) will be charged for each reminder letter sent. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

EARLY TERMINATION CHARGE

An early termination charge may be imposed when the service is terminated within the contractual period. Additional charges may also apply if the subscription is under a promotional package and the contractual period is not yet fulfilled when the service is terminated.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS

StarHub's Terms & Conditions for Info-communications Services, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at www.starhub.com/termsandconditions. In the event of purchase of equipment from StarHub, please retain this original receipt as proof of purchase of the equipment from StarHub, as well as the manufacturer's warranty document, as applicable.

UPDATE OF PARTICULARS

For change of address, please visit our website at www.starhub.com/support or fax to us at 6720 5000.

CONTACT US

Billing Hotline: Please call 1637 (local) or 6820 1637 (local payphone) or +65 6820 1637 (from overseas) from 8:00am to 9:00pm, Monday to Saturday. For other enquiries, please call 1633 (local) or 6820 1633 (local payphone) or +65 6820 1633 (from overseas).

Business Hotline: Please call 1631 (local) or 6820 1631 (local payphone) or +65 6820 1631 (from overseas) from 8:30am to 9:00pm, Monday to Saturday (excluding Public Holidays).

Contact Centre: You can email us at customerservice@starhub.com or visit any of our Customer Service Centres. For location of our Customer Service Centres, visit our website at www.starhub.com/support.

Account Details

Amount

Total

Payment Details

Payment Received	18/06/14	-\$170.00	-\$170.00
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StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV4100018279

Monthly (14/07/14 - 13/08/14)

G	Basic Tier 3 (Edu/Ent/Kids)		\$31.0000	
G	Basic HD Upsize (100% Disc:12Mth)		Free	
G	HD Interactive Set-top Box Rental - 1 unit(s)		\$6.0000	\$37.0000
Discounts				
	12-mth \$10 off SH TV on nett:12Mth		-\$10.0000	
	Hub Club Discount on nett	10%	-\$2.7000	-\$12.7000
Total Charges Before GST for StarHub TV				\$24.3000

Home Broadband @ 359 TAMPINES STREET 34 #02-433

Pro-rated

G	Add - MaxInfinity 300Mbps (Promotion:3Mth)	11/07/14 - 13/07/14	Free	
G	Drop - MaxInfinity Ult (Aft 60% off Broadband:24Mth)	11/07/14 - 13/07/14	-\$4.6400	-\$4.6400
Discounts				
	Pro-rated Hub Club Discount on nett	5%	\$0.2320	\$0.2320
Monthly (14/07/14 - 13/08/14)				
G	MaxInfinity 300Mbps (Promotion:3Mth)		Free	Free
Adjustments				
G	Modification Fee-MaxInfinity		\$30.0000	
G	Waiver-Modification Fee MaxInfinity		-\$30.0000	Free
Total Charges Before GST for Home Broadband				-\$4.4080

Mobile Number 93365499 SmartSurf Lite

Pro-rated

G	Add - 4G Speed Boost (100% Rate Protection Disc)	01/07/14 - 13/07/14	Free	Free
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Monthly (14/07/14 - 13/08/14)

G	Mobile Serv. (Aft Corp 20 percent (24mths):24Mth)		\$28.4112	
G	Caller No. Display (Promotion:24Mth)		Free	
G	4G Speed Boost (100% Rate Protection Disc)		Free	\$28.4112

Usage Charges (14/06/14 - 13/07/14)

G	Incoming Minutes	413Min 58Sec		
	Free Incoming		Free	
	Outgoing Minutes	76Min 34Sec		
	Free Outgoing Minutes	76Min 34Sec	Free	
	Total SMS (5c)	343Msg		
G	Total MMS @ >100-300KB	1Msg	Free	
	Total Local Data Usage	1GB 278MB 783KB		
	Free Bundled Data	2GB OMB 0KB		
	Within Gee!	0GB OMB 42KB		
	Payable Data Usage		Free	
	IDD 008 Calls	0Min 45Sec	\$1.1547	\$1.1547

Total Charges Before GST For 93365499	\$29.5659
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IDD 008 Calls

Date	Time	Country	Tel Number	Duration	Rate	Amount
Z 06/07/14	6:26pm	India	919177118580	0Min 45Sec	F	\$1.1547
Sub-Total				0Min 45Sec		\$1.1547

Mobile Number 81188449 SmartSurf Value

Pro-rated

G	Add - 4G Speed Boost (100% Rate Protection Disc)	01/07/14 - 13/07/14	Free	Free
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Monthly (14/07/14 - 13/08/14)

G	Mobile Serv. (Aft Corp 20 percent (24mths):24Mth)		\$43.3645	
G	Caller No. Display (Promotion:24Mth)		Free	
G	4G Speed Boost (100% Rate Protection Disc)		Free	
Z	Intl Roaming (Promotion:24Mth)		Free	\$43.3645

Usage Charges (14/06/14 - 13/07/14)

G	Incoming Minutes	418Min 19Sec		
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Free Incoming		Free	
Outgoing Minutes	151Min 23Sec		
Free Outgoing Minutes	151Min 23Sec	Free	
Total SMS (5c)	177Msg	Free	
Global SMS	5Msg	\$0.7500	
Total Local Data Usage	7GB 111MB 56KB		
Free Bundled Data	4GB OMB OKB		
Within Gee!	0GB OMB 155KB		
Payable Data Usage	3GB 110MB 925KB	\$32.0000	
Aft SmartSurf Value Usage Cap			
IDD 008 Calls	12Min 16Sec	\$18.8858	\$51.6358
Total Charges Before GST For 81188449			\$95.0003

IDD 008 Calls							
Date	Time	Country	Tel Number	Duration	Rate	Amount	
Z 28/06/14	4:24pm	India Mobile	919821430864	10Min 15Sec	F	\$15.7809	
Z 28/06/14	4:35pm	India	912226855700	2Min 1Sec	F	\$3.1049	
Sub-Total				12Min 16Sec		\$18.8858	

Data Number 82938997 3G MaxMobile Basic Datapack

Monthly (14/07/14 - 13/08/14)

G	MaxMobile Basic Datapack		\$26.1680	\$26.1680
Discounts				
	Hub Club Discount on Mobile Plan	25%	-\$6.5420	-\$6.5420
Total Charges Before GST For 82938997				\$19.6260

Digital Voice Home Number 65247469 @ 359 TAMPINES STREET 34 #02-433

Monthly (14/07/14 - 13/08/14)

G	Digital Voice Home (Promotion:24Mth)		Free	
G	Call Transfer Plus (Promotion)		Free	Free
Usage Charges (14/06/14 - 13/07/14)				
G	Local Calls		Free	
	Local Toll-Free Calls	38Min 27Sec	Free	Free
Total Charges Before GST For 65247469				\$0.0000

\$174.11

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Total GST \$10.03
Amount Subject to GST @ 7% \$143.2937
Total GST @ 7% \$10.03
(Charges @ Zero Rated GST \$20.79)
(Charges not subjected to GST \$0.00)

StarHub Rewards Monthly Points Summary as at 12/07/2014	
Total Points Available: 3276	
Points Issued	Bonus Points
170	0

1836 Rewards Points expiring on 31/12/2014

For easy viewing and redemption, your Rewards Points are consolidated under your NRIC/FIN.

Visit www.starhub.com/rewards to browse our rewards catalogue for exciting treats!

Promotion and Information



Hub iD – One iD for Everything! You can do it all, wherever you are.

Manage your StarHub account online or with My StarHub app to view bills, check local data usage and more, at your fingertips. Sign-up for a Hub iD now and stand to win great prizes! Sign up at www.starhub.com/hubid now!



Skip the Queue & Enjoy the convenience to pay your Bills!

Just complete and mail your bill stubs with your credit card details, or visit www.starhub.com/giro to sign up for Giro and your payment will be automatically deducted on your bill due date.

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.