

MR MOORI ASHOK KUMAR REDDY
 BLK 879 TAMPINES AVENUE 8
 #09-270
 SINGAPORE 520879

COPY



Date of Bill: 17/04/12
Due Date: 01/05/12
Account No.: 1.11434674U
Bill No.: 0137704780042012
Payment Code: 1523495

YOUR ACCOUNT AT A GLANCE

Previous Balance \$78.33
 Payments \$79.00

Current Charges Due on 01/05/12 \$155.79

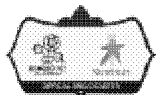
Total GST @ Standard Rate \$9.08
 (Charges @ Zero Rated GST \$16.95)
 (Charges not subject to GST \$0.00)

Total Outstanding Balance \$155.12

Payment received on or after 13/04/12 will not be shown in this statement.

Total Savings this Month \$98.35

Promotion and Information



EUROPE'S Biggest Football on StarHub TV!

Enjoy the full coverage of 31 'LIVE' UEFA EURO 2012 matches on StarHub TV. Sign up by 30 April to enjoy the Early Bird Price at \$58.85. To subscribe, tune to Channel 225 or visit www.starhub.com/euro2012



Get The HBO PAK at 50% OFF for 3 months!

Only \$8.56/month for 7 movie channels! What's more, you get MAX channel Free for 6 months! Call 1630 or visit www.starhub.com/hbopak for details. T&Cs apply.



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
 Account No.: 1.11434674U
 Payment Code: 1523495

Current Charges Due on: 01/05/12

Total Outstanding Balance: \$155.12

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

StarHub Ltd
 Robinson Road Post Office
 P.O. Box No. 81
 Singapore 900131

- ☐ PAY THIS BILL
☐ PAY THIS AND FUTURE BILLS

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND
 GET 100 FREE SMS/MMS*!**

* Applicable to StarHub Mobile only



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0137704780042012

010512

000000015512

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PAYMENT OPTIONS

version1011

BY GIRO

Enjoy the convenience of paying your bills automatically through GIRO. Simply download the GIRO application form from our website at <http://www.starhub.com/support.html>. Alternatively, please call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays or visit any StarHub Customer Service Centres. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

BY CREDIT CARD

We accept payments by major credit cards. You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**.

If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

You can make online payment using your Credit Card or eNETS via My Account Manager <https://secure.starhub.com/myaccountmgr/fin>. Simply log on using your Hub ID and look for "Pay Bills". If you do not have a Hub ID, simply register for one at the website.

For enquiries on eNETS direct debit service, please call NETS Customer Service Hotline at 6274-1212 or email info@nets.com.sg for more details.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Stores, AXS Stations, AXS QuickBill at participating Outlets, iNETS Kiosks, Singapore Post Offices, SAM or StarHub Customer Service Centres.

- Vivo City: 1 HarbourFront Walk #02-202 Singapore 098585 (Open 11am-9.30pm daily)
- OUB Centre: 1 Raffles Place #05-08 Singapore 048616 (Open 10.30am-7.30pm Mon - Sat. Closed on Sun and Public Holidays)
- Tampines Mall: 4 Tampines Central 5 #02-26 Singapore 529510 (Open 10.30am-9pm daily)
- Plaza Singapura: 68 Orchard Road #B2-17/18/18A Singapore 238839 (Open 10.30am-9pm daily)
- Parkway Parade: 80 Marine Parade Road #B1-30/32, Parkway Parade Singapore 449269 (Open 11am-9pm daily)
- nex: 23 Serangoon Central #B1-24/25/26, nex Singapore 556083 (Open 11am-9pm daily)

PAYING VIA vPOST

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master only) at www.vPOST.com.sg. If you do not have a vPOST account, simply register for one at their website. For enquiries, please call SingPost at 1605 or email enquiries@vpost.com.sg for more details.

PAYING VIA MOBILE

You can pay your StarHub bills via iNETS Mobile. For a complete list of iNETS supported mobile devices, please visit www.nets.com.sg/inets or call NETS Customer Service Hotline at 6274-1212.

PAYING VIA INTERNET/PHONE BANKING

1. For DBS/POSB customers, you can make bill payment via DBS online at www.dbs.com or via DBS Phone Banking at 1800-111 1111 or via POSB Phone Banking at 1800-339 6666. For enquiries on DBS's/POSB's bill payment services, please call 1800-111 1111.

2. For CITIBANK customers, you can make bill payment via Citibank® Online at www.citibank.com.sg or via CitiPhone Banking at 1800-225 5225. For enquiries on Citibank's bill payment services, please call 1800-225 5225.

3. For OCBC customers, you can make bill payment via OCBC's Internet Banking at www.ocbc.com.sg or via OCBC Phone Banking at 1800-363 3333. For enquiries on OCBC's bill payment services, please call 1800-363 3333.

4. For UOB customers, you can make bill payment via UOB's Internet Banking at www.uob.com.sg or via UOB Phone Banking at 1800-222 2121. For enquiries on UOB's bill payment services, please call 1800-222 2121.

5. For HSBC customers, you can make bill payment via HSBC's Internet Banking at www.hsbc.com.sg or via HSBC Phone Banking at 1800-227 8888. For enquiries on HSBC's bill payment services, please call 1800-227 8888.

GST

Items indicated by "G" are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING CURRENCY

All items set out in this tax invoice are in Singapore Dollars (SGD).

SELF HELP – BUSINESS REPLY ENVELOPE

You can now print and create a simple Business Reply Envelope (BRE) from our website at www.starhub.com/BRE. Simply follow the step by step instructions on our website to create the BRE envelope by printing, folding and sealing. This BRE envelope can only be used to send us your recurring credit card payment slips. Mail posted using this BRE envelope will be opened by StarHub appointed agent / bank for updating your credit card details for the processing of payment.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS FOR INFO-COMMUNICATIONS SERVICES

StarHub's Terms & Conditions for Info-communications Services, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at <http://www.starhub.com/termsandconditions>.

UPDATE OF PARTICULARS

For change of address, please visit our website at <http://www.starhub.com/contactus>, fax to us at 6720 5000 or call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

		Amount(\$)	Total
Summary - Payment Details			
Payment Received	22/03/12	-79.00	-\$79.00
Summary - Current Charges			
Cable TV			
One-Time Charges		0.0000	
Subscription Charges		44.0000	
Usage Charges		0.0000	
Other Credits and Charges		0.0000	
Total Discounts		-29.6000	\$14.4000
MaxOnline			
One-Time Charges		0.0000	
Subscription Charges		56.0000	
Usage Charges		0.0000	
Other Credits and Charges		0.0000	
Total Discounts		-2.8000	\$53.2000
Mobile			
One-Time Charges		0.0000	
Subscription Charges		96.2056	
Usage Charges		34.6875	
Other Credits and Charges		0.0000	
Total Discounts		-53.7786	\$77.1145
Switch Services			
One-Time Charges		0.0000	
Subscription Charges		13.8000	
Usage Charges		0.3669	
Other Credits and Charges		0.0000	
Total Discounts		-12.1669	\$2.0000
Total GST			\$9.08
Total Current Charges			<u>\$155.79</u>

Account Details

StarHub TV service for 879 TAMPINES AVENUE 8 #09-270

Subscription Charges

G	Basic 4 Of 7 Groups (World News/Education/Entertainment/Kids)	14/04/12 - 13/05/12	30.0000	
G	HubStation HD Rental - 1 unit(s)	14/04/12 - 13/05/12	14.0000	\$44.0000

Discounts

Savings - SH TV \$24 Disc for 24 Mths on nett	-24.0000
Savings - SH TV \$4 Disc for 24 Mths on nett	-4.0000

Savings - Hub Club Disc (SH TV) on nett	10.00% Discount	-1.6000	-\$29.6000
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Total Charges Before GST			<u>\$14.4000</u>
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MaxOnline service for 879 TAMPINES AVENUE 8 #09-270

Subscription Charges

G	MaxOnline Express Plus	14/04/12 - 13/05/12	56.0000	\$56.0000
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Discounts

Savings - Hub Club Discount (MaxOnline) on nett	5.00% Discount	-2.8000	-\$2.8000
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Total Charges Before GST			<u>\$53.2000</u>
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Mobile Number 93365499 3G Power Value 100

Subscription Charges

G	Mobile Service	14/04/12 - 13/05/12	24.0000	
	Savings - Corp 30 percent (24mths)	30.00% Discount	-7.2000	
G	Caller Number Display	14/04/12 - 13/05/12	5.0000	
	Savings - Caller Number Display - 24mths	100.00% Discount	-5.0000	\$16.8000

Usage Charges 14/03/12 - 13/04/12

	Total Local Minutes	1Min 38Sec		
	Free Local Minutes	1Min 38Sec		
	Payable Local Minutes			
G	Outgoing - Voice Calls	0Min	0.0000	\$0.0000

Total Charges Before GST For 93365499			<u>\$16.8000</u>
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Mobile Number 81188449 3G SmartSurf 300

Subscription Charges

G	Mobile Service	14/04/12 - 13/05/12	54.2056	
	Savings - Corp 20 percent (24mths)	20.00% Discount	-10.8411	
G	Caller Number Display	14/04/12 - 13/05/12	5.0000	
	Savings - Caller Number Display - 24mths	100.00% Discount	-5.0000	
Z	International Roaming	14/04/12 - 13/05/12	8.0000	
	Savings - International Roaming - 24mths	100.00% Discount	-8.0000	\$43.3645

Usage Charges 14/03/12 - 13/04/12

Total Local Minutes	178Min 27Sec
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	Free Local Minutes	60Min	12Sec		
	Payable Local Minutes				
G	Outgoing - Voice Calls	0Min		0.0000	
G	Incoming - Voice Calls	118Min	15Sec	17.7375	
	Savings - Free Incoming			-17.7375	
		100.00% Discount			
G	Total SMS (5c)	2Msg		0.1000	
G	Free Messages (Send)			-0.1000	
G	Payable Messages (Send)			0.0000	
G	Total Data Usage	0GB	86MB	534KB	283.5136
	Outside Gee!	0GB	86MB	534KB	283.5136
G	Free Data Usage			-283.5136	
G	Payable Data Usage			0.0000	
Z	International Roaming			16.9500	\$16.9500

Total Charges Before GST For 81188449 **\$60.3145**

	International Roaming					
	Incoming					
	Date	Time	Country	Tel Number	Duration	Amount(\$)
Z	02/04/12	1:35pm	India		0Min 19Sec	5.2000
Z	10/04/12	1:55am	India	00919177118580	0Min 20Sec	5.2000
	Sub-Total for Incoming Minutes					\$10.4000
	Outgoing					
	Date	Time	Country	Tel Number	Duration	Amount(\$)
Z	12/03/12	10:53am	India	6590602290	0Min 3Sec	4.3500
Z	25/03/12	9:44am	India	9248763595	0Min 54Sec	2.2000
	Sub-Total for Outgoing Minutes					\$6.5500

(* - GPRS charges are capped daily at \$15)

Service Number 64051459 Digital Voice

Subscription Charges

G	Digital Voice Home Line	14/04/12 - 13/05/12	9.8000	
	Savings - Digital Voice Promotion		-9.8000	
G	Call Transfer Plus	14/04/12 - 13/05/12	2.0000	
	Savings - Call Transfer Plus		-2.0000	
G	Caller Number Display	14/04/12 - 13/05/12	2.0000	\$2.0000

Usage Charges 14/03/12 - 13/04/12

G	Local Calls	55Min	35Sec	0.3669	
	Savings - Free outgoing calls			-0.3669	\$0.0000

Total Charges Before GST For 64051459 **\$2.0000**

\$155.79

Total GST \$9.08
GST @ 7% on \$129.7645 : \$9.08
GST @ 0% on \$16.9500 : \$0.00
(Charges not subject to GST : \$0.00)

StarHub Rewards Monthly Points Summary as at 13/04/2012. (POINTS EXPIRING ON 30/09/2013 : 562)							
Rewards Account	Previous Points Balance	Add Points Issued	Add Bonus Points	Add Points Adjusted	Less Points Redeemed	Less Expired Points	Current Points Available
1.11434674U	483	79	0	0	0	0	562

Please refer to www.starhub.com/rewards for full redemption catalogue and Birthday Treats promotions.

Save 100 points when you redeem online or via Phone Self Help. (Points on website and Phone Self Help are after savings of 100 points)

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.