

MR MOORI ASHOK KUMAR REDDY  
 BLK 879 TAMPINES AVENUE 8  
 #09-270  
 SINGAPORE 520879

COPY



**Date of Bill: 18/04/11**  
**Due Date: 02/05/11**  
**Account No.: 1.11434674U**  
**Bill No.: 0118746237042011**  
**Payment Code: 1523495**

## YOUR ACCOUNT AT A GLANCE

Previous Balance ..... \$267.97  
 Payments ..... -\$270.00

**Current Charges Due on 02/05/11 ..... \$150.33**

Total GST @ Standard Rate \$9.83  
 (Charges @ Zero Rated GST \$0.15)  
 (Charges not subject to GST \$0.00)

**Total Outstanding Balance \$148.30**

Payment received on or after 13/04/11 will not be shown in this statement.

**Total Savings this Month ..... \$188.57**

## Promotion and Information

**Pay StarHub bills by major credit cards**

Use your credit card for payment of your current bill and monthly deductions of all subsequent bills. POSB Everyday cardholders receive a 1% cash rebate! Visit [www.posb.com.sg](http://www.posb.com.sg) to apply. Terms & Conditions apply.

**No worries and no bill shock with StarHub Roam Manager**

Singapore's 1st roaming tool that allows you to track data usage, set daily data alerts, suspend and restore data access. To access, press \*100# while overseas, at \$0 data charge. Details at [www.starhub.com/roaming](http://www.starhub.com/roaming)



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY  
 Account No.: 1.11434674U  
 Payment Code: 1523495

Current Charges Due on: 02/05/11

**Total Outstanding Balance: \$148.30**

BANK: \_\_\_\_\_

CHEQUE NO.: \_\_\_\_\_

**CREDIT CARD PAYMENT:**

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: \_\_\_\_\_

CARD EXPIRY DATE: \_\_\_\_\_

CARDHOLDER'S SIGNATURE: \_\_\_\_\_

- ☐ **PAY THIS BILL**  
☐ **PAY THIS AND FUTURE BILLS**

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND  
 GET 100 FREE SMS!**

StarHub Ltd  
 Robinson Road Post Office  
 P.O. Box No. 81  
 Singapore 900131



## PAYMENT OPTIONS

version0410

### BY GIRO

Enjoy the convenience of paying your bills automatically through GIRO. Simply download the GIRO application form from our website at [www.starhub.com/custserv](http://www.starhub.com/custserv). please call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays or visit any StarHub Customer Service Centres. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

### BY CREDIT CARD

We accept payments by major credit cards. You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips. Alternatively, Visa cardholders can make secure bill payments through Visa Bill Pay website at [www.visabillpay.com.sg](http://www.visabillpay.com.sg). enquiries on the Visa bill pay service, please call SingPost at 1605 or email [visabillpay@vpost.com.sg](mailto:visabillpay@vpost.com.sg) for more details.

### BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**. If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

### PAYING VIA MY ACCOUNT MANAGER

You can make online payment using your Credit Card via My Account Manager <https://secure.starhub.com/myaccountmgr/fin>. log on using your Hub ID and look for "Pay Bills". If you do not have a Hub ID, simply register for one at the website.

### PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Stores, AXS Stations, iNETS Kiosks, Singapore Post Offices, SAM or StarHub Customer Service Centres.

- Vivo City : 1 HarbourFront Walk #02-216 Singapore 098585 (Open 11am-9.30pm daily)
- OUB Centre : 1 Raffles Place #05-08 Singapore 048616 (Open 10.30am-7.30pm Mon - Sat. Closed on Sun and Public Holidays)
- Tampines Mall : 4 Tampines Central 5 #02-26 Singapore 529510 (Open 10.30am-9pm daily)
- Plaza Singapura : 68 Orchard Road #B2-17/18/18A Singapore 238839 (Open 10.30am-9pm daily)

### PAYING VIA vPOST

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master only) at [www.vPOST.com.sg](http://www.vPOST.com.sg). you do not have a vPOST account, simply register for one at their website. For enquiries, please call SingPost at 1605 or email [enquiries@vpost.com.sg](mailto:enquiries@vpost.com.sg) for more details.

### PAYING VIA MOBILE

You can pay your StarHub bills via iNETS Mobile. For a complete list of iNETS supported mobile devices, please visit [www.nets.com.sg/inets](http://www.nets.com.sg/inets) call NETS Customer Service Hotline at 6274-1212.

### PAYING VIA INTERNET/PHONE BANKING

1. For DBS/POSB customers, you can make payment via DBS online at [www.dbs.com](http://www.dbs.com) or via DBS Phone Banking at 1800-111 1111 or via POSB Phone Banking at 1800-339 6666. For enquiries on DBS's/POSB's bill payment services, please call 1800-111 1111.

For CITIBANK customers, you can make payment via Citibank® Online at [www.citibank.com.sg](http://www.citibank.com.sg) or via CitiPhone Banking at 1800-225 5225. For enquiries on Citibank's bill payment services, please call 1800-225 5225.

3. For OCBC customers, you can make payment via OCBC's Internet Banking at [www.ocbc.com.sg](http://www.ocbc.com.sg) or via OCBC Phone Banking at 1800-363 3333. For enquiries on OCBC's bill payment services, please call 1800-363 3333.

For UOB customers, you can make payment via UOB's Banking at [www.uob.com.sg](http://www.uob.com.sg) or via UOB Phone Banking at 1800-222 2121. For enquiries on UOB's bill payment services, please call 1800-222 2121.

For HSBC customers, you can make payment via HSBC's Banking at [www.hsbc.com.sg](http://www.hsbc.com.sg) or via HSBC Phone Banking at 1800-227 8888. For enquiries on HSBC's bill payment services, please call 1800-227 8888.

### GST

Items indicated by "G" are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

### BILLING CURRENCY

All items set out in this tax invoice are in Singapore Dollars (SGD).

### LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

### RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

### INTERIM BILL

We will send you an interim bill if your charges become exceptionally high. All interim bills require immediate payment.

### TERMS & CONDITIONS

StarHub Terms & Conditions for Info-communication Services prevail at all times.

### UPDATE OF PARTICULARS

For change of address, please visit our website at <http://www.starhub.com/contactus>, to us at 6720 5000 or call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

|                                  |          | Amount(\$) | Total            |
|----------------------------------|----------|------------|------------------|
| <b>Summary - Payment Details</b> |          |            |                  |
| Payment Received                 | 18/03/11 | -150.00    |                  |
| Payment Received                 | 31/03/11 | -120.00    | <b>-\$270.00</b> |

## Summary - Current Charges

### Cable TV

|                           |          |                  |
|---------------------------|----------|------------------|
| One-Time Charges          | 0.0000   |                  |
| Subscription Charges      | 49.0000  |                  |
| Usage Charges             | 0.0000   |                  |
| Other Credits and Charges | 0.0000   |                  |
| Total Discounts           | -36.4000 | <b>\$12.6000</b> |

### MaxOnline

|                           |         |                  |
|---------------------------|---------|------------------|
| One-Time Charges          | 0.0000  |                  |
| Subscription Charges      | 56.0000 |                  |
| Usage Charges             | 0.0000  |                  |
| Other Credits and Charges | 0.0000  |                  |
| Total Discounts           | -2.8000 | <b>\$53.2000</b> |

### Mobile

|                           |           |                  |
|---------------------------|-----------|------------------|
| One-Time Charges          | 0.0000    |                  |
| Subscription Charges      | 99.4416   |                  |
| Usage Charges             | 108.7050  |                  |
| Other Credits and Charges | 0.0000    |                  |
| Total Discounts           | -135.4433 | <b>\$72.7033</b> |

### Switch Services

|                           |          |                 |
|---------------------------|----------|-----------------|
| One-Time Charges          | 0.0000   |                 |
| Subscription Charges      | 13.8000  |                 |
| Usage Charges             | 2.1254   |                 |
| Other Credits and Charges | 0.0000   |                 |
| Total Discounts           | -13.9254 | <b>\$2.0000</b> |

**Total GST** **\$9.83**

**Total Current Charges** **\$150.33**

## Account Details

### StarHub TV service for 879 TAMPINES AVENUE 8 #09-270

### Subscription Charges

|                                               |                                                                  |                        |                |                  |
|-----------------------------------------------|------------------------------------------------------------------|------------------------|----------------|------------------|
| G                                             | Basic 4 Of 7 Groups<br>(World News/Education/Entertainment/Kids) | 14/04/11 - 13/05/11    | 28.0000        |                  |
| G                                             | Basic Upsize 4 Of 7 Groups                                       | 14/04/11 - 13/05/11    | 7.0000         |                  |
| G                                             | HubStation HD Rental - 1 unit(s)                                 | 14/04/11 - 13/05/11    | 14.0000        |                  |
| <b>Savings - 12-mth 50% off HubStation HD</b> |                                                                  | <b>50.00% Discount</b> | <b>-7.0000</b> | <b>\$42.0000</b> |

### Discounts

**Savings - SH TV \$24 Disc for 24 Mths on nett** **-24.0000**

|                                              |                 |         |            |
|----------------------------------------------|-----------------|---------|------------|
| Savings - SH TV \$4 Disc for 24 Mths on nett |                 | -4.0000 |            |
| Savings - Hub Club Disc (SH TV) on nett      | 10.00% Discount | -1.4000 | -\$29.4000 |

**Total Charges Before GST** **\$12.6000**

**MaxOnline service for 879 TAMPINES AVENUE 8 #09-270**

**Subscription Charges**

|   |                        |                     |         |           |
|---|------------------------|---------------------|---------|-----------|
| G | MaxOnline Express Plus | 14/04/11 - 13/05/11 | 56.0000 | \$56.0000 |
|---|------------------------|---------------------|---------|-----------|

**Discounts**

|                                                 |                |         |           |
|-------------------------------------------------|----------------|---------|-----------|
| Savings - Hub Club Discount (MaxOnline) on nett | 5.00% Discount | -2.8000 | -\$2.8000 |
|-------------------------------------------------|----------------|---------|-----------|

**Total Charges Before GST** **\$53.2000**

**Mobile Number 93365499 3G Power Value 100**

**Subscription Charges**

|   |                                    |                        |                |           |
|---|------------------------------------|------------------------|----------------|-----------|
| G | Mobile Service                     | 14/04/11 - 13/05/11    | 24.0000        |           |
|   | <b>Savings - Hub Club Discount</b> | <b>20.00% Discount</b> | <b>-4.8000</b> |           |
| G | Caller Number Display              | 14/04/11 - 13/05/11    | 5.0000         | \$24.2000 |

**Usage Charges 14/03/11 - 13/04/11**

|   |                                |                         |                 |          |
|---|--------------------------------|-------------------------|-----------------|----------|
|   | Total Local Minutes            | 174Min 52Sec            |                 |          |
|   | Free Local Minutes             | 56Min 10Sec             |                 |          |
|   | Payable Local Minutes          |                         |                 |          |
| G | Outgoing - Voice Calls         | 0Min                    | 0.0000          |          |
| G | Incoming - Voice Calls         | 118Min 42Sec            | 17.8050         |          |
|   | <b>Savings - Free Incoming</b> | <b>100.00% Discount</b> | <b>-17.8050</b> |          |
| G | Total SMS (5c)                 | 18Msg                   | 0.9000          |          |
| G | Free Messages (Send)           |                         | -0.9000         |          |
| G | Payable Messages (Send)        |                         | 0.0000          |          |
| Z | Payable Global SMS (Send)      |                         | 0.1500          | \$0.1500 |

**Total Charges Before GST For 93365499** **\$24.3500**

**Mobile Number 81188449 3G Power Value 300**

**Subscription Charges**

|   |                                                     |                         |               |  |
|---|-----------------------------------------------------|-------------------------|---------------|--|
| G | Mobile Service                                      | 24/03/11 - 13/04/11     | -30.4839      |  |
|   | <b>Charge Back - Corp 20 percent (24mths)</b>       | <b>20.00% Discount</b>  | <b>6.0968</b> |  |
| G | Caller Number Display                               | 24/03/11 - 13/04/11     | -3.3871       |  |
|   | <b>Charge Back - Caller Number Display - 24mths</b> | <b>100.00% Discount</b> | <b>3.3871</b> |  |
| Z | International Roaming                               | 24/03/11 - 13/04/11     | -3.3871       |  |

Charge Back - International Roaming - 24mths 100.00% Discount 3.3871 -\$24.3871

## Usage Charges 14/03/11 - 13/04/11

|                                |                         |       |                 |          |
|--------------------------------|-------------------------|-------|-----------------|----------|
| Total Local Minutes            | 217Min                  | 33Sec |                 |          |
| Free Local Minutes             | 36Min                   | 31Sec |                 |          |
| Payable Local Minutes          |                         |       |                 |          |
| G Outgoing - Voice Calls       | 0Min                    |       | 0.0000          |          |
| G Incoming - Voice Calls       | 181Min                  | 2Sec  | 27.1550         |          |
| <b>Savings - Free Incoming</b> | <b>100.00% Discount</b> |       | <b>-27.1550</b> |          |
| G Total SMS (5c)               | 82Msg                   |       | 4.1000          |          |
| G Free Messages (Send)         |                         |       | -4.1000         |          |
| G Payable Messages (Send)      |                         |       | 0.0000          | \$0.0000 |

**Total Charges Before GST For 81188449** **-\$24.3871**

## Mobile Number 81188449 3G SmartSurf 300

## Subscription Charges

|                                                 |                         |                 |           |
|-------------------------------------------------|-------------------------|-----------------|-----------|
| G Mobile Service                                | 24/03/11 - 13/04/11     | 36.7199         |           |
| <b>Savings - Corp 20 percent (24mths)</b>       | <b>20.00% Discount</b>  | <b>-7.3440</b>  |           |
| G Mobile Service                                | 14/04/11 - 13/05/11     | 54.2056         |           |
| <b>Savings - Corp 20 percent (24mths)</b>       | <b>20.00% Discount</b>  | <b>-10.8411</b> |           |
| G Caller Number Display                         | 24/03/11 - 13/04/11     | 3.3871          |           |
| <b>Savings - Caller Number Display - 24mths</b> | <b>100.00% Discount</b> | <b>-3.3871</b>  |           |
| G Caller Number Display                         | 14/04/11 - 13/05/11     | 5.0000          |           |
| <b>Savings - Caller Number Display - 24mths</b> | <b>100.00% Discount</b> | <b>-5.0000</b>  |           |
| Z International Roaming                         | 24/03/11 - 13/04/11     | 3.3871          |           |
| <b>Savings - International Roaming - 24mths</b> | <b>100.00% Discount</b> | <b>-3.3871</b>  |           |
| Z International Roaming                         | 14/04/11 - 13/05/11     | 5.0000          |           |
| <b>Savings - International Roaming - 24mths</b> | <b>100.00% Discount</b> | <b>-5.0000</b>  | \$72.7404 |

## Usage Charges 14/03/11 - 13/04/11

|                                |                         |       |                 |          |
|--------------------------------|-------------------------|-------|-----------------|----------|
| Total Local Minutes            | 558Min                  | 4Sec  |                 |          |
| Free Local Minutes             | 134Min                  | 6Sec  |                 |          |
| Payable Local Minutes          |                         |       |                 |          |
| G Outgoing - Voice Calls       | 0Min                    |       | 0.0000          |          |
| G Incoming - Voice Calls       | 423Min                  | 58Sec | 63.5950         |          |
| <b>Savings - Free Incoming</b> | <b>100.00% Discount</b> |       | <b>-63.5950</b> |          |
| G Total SMS (5c)               | 44Msg                   |       | 2.2000          |          |
| G Free Messages (Send)         |                         |       | -2.2000         |          |
| G Payable Messages (Send)      |                         |       | 0.0000          |          |
| G Total Data Usage             | 0GB                     | 218MB | 428KB           | 713.1264 |
| Within Gee!                    | 0GB                     | 0MB   | 808KB           | 0.0000   |
| Outside Gee!                   | 0GB                     | 217MB | 644KB           | 713.1264 |
| G Free Data Usage              |                         |       | -713.1264       |          |
| G Payable Data Usage           |                         |       | 0.0000          | \$0.0000 |

**Total Charges Before GST For 81188449** **\$72.7404**

**Service Number 64051459 Digital Voice**

**Subscription Charges**

|   |                                          |                         |                |          |
|---|------------------------------------------|-------------------------|----------------|----------|
| G | Digital Voice Home Line                  | 14/04/11 - 13/05/11     | 9.8000         |          |
|   | <b>Savings - Digital Voice Promotion</b> | <b>100.00% Discount</b> | <b>-9.8000</b> |          |
| G | Call Transfer Plus                       | 14/04/11 - 13/05/11     | 2.0000         |          |
|   | <b>Savings - Call Transfer Plus</b>      | <b>100.00% Discount</b> | <b>-2.0000</b> |          |
| G | Caller Number Display                    | 14/04/11 - 13/05/11     | 2.0000         | \$2.0000 |

**Usage Charges** 14/03/11 - 13/04/11

|   |                                      |                         |                |          |
|---|--------------------------------------|-------------------------|----------------|----------|
| G | Local Calls                          | 321Min 54Sec            | 2.1254         |          |
|   | <b>Savings - Free outgoing calls</b> | <b>100.00% Discount</b> | <b>-2.1254</b> |          |
| G | Local Toll-Free Calls                | 33Min 22Sec             | 0.0000         | \$0.0000 |

**Total Charges Before GST For 64051459** **\$2.0000**

**\$150.33**

Total GST \$9.83  
GST @ 7% on \$140.3533 : \$9.83  
GST @ 0% on \$0.1500 : \$0.00  
(Charges not subject to GST : \$0.00)

| StarHub Rewards Monthly Points Summary as at 13/04/2011. (POINTS EXPIRING ON 30/09/2012 : 4981) |                         |                   |                  |                     |                      |                     |                          |
|-------------------------------------------------------------------------------------------------|-------------------------|-------------------|------------------|---------------------|----------------------|---------------------|--------------------------|
| Rewards Account                                                                                 | Previous Points Balance | Add Points Issued | Add Bonus Points | Add Points Adjusted | Less Points Redeemed | Less Expired Points | Current Points Available |
| 1.11434674U                                                                                     | 4711                    | 270               | 0                | 0                   | 0                    | 0                   | 4981                     |

Please refer to [www.starhub.com/rewards](http://www.starhub.com/rewards) for full redemption catalogue and Birthday Treats promotions.  
Save 100 points when you redeem online or via Phone Self Help. (Points on website and Phone Self Help are after savings of 100 points)

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website [www.starhub.com](http://www.starhub.com). Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.