

MR MOORI ASHOK KUMAR REDDY
 BLK 879 TAMPINES AVENUE 8
 #09-270
 SINGAPORE 520879

COPY



Date of Bill: 17/03/11
Due Date: 31/03/11
Account No.: 1.11434674U
Bill No.: 0117169018032011
Payment Code: 1523495

YOUR ACCOUNT AT A GLANCE

Previous Balance \$149.96

Overdue Amount \$149.96

Current Charges Due on 31/03/11 \$118.01

Total GST @ Standard Rate \$7.72

(Charges @ Zero Rated GST \$0.00)

(Charges not subject to GST \$0.00)

Total Outstanding Balance \$267.97

Payment received on or after 13/03/11 will not be shown in this statement.

Total Savings this Month \$184.00

Promotion and Information



Catch your favourite channels in HD at just \$8.56/month with StarHub TV

Education HD is now Basic HD Upsize! Enjoy up to 11 HD channels in crystal clarity at the same price of \$8.56/month! For more information, visit www.starhub.com/hd.



Facebook for feature phones now FREE with StarHub Mobile!

Enjoy a one-click access to the full features of Facebook with Facebook for feature phones. Access FREE till 30 April 2011. SMS <FBAPP> to 6757 to download! Details at www.starhub.com/facebook. T&Cs apply.

Kindly detach and return this to "StarHub Ltd" using the enclosed envelope.

MR MOORI ASHOK KUMAR REDDY
 Account No.: 1.11434674U
 Payment Code: 1523495

Current Charges Due on: 31/03/11

Total Outstanding Balance: \$267.97

Thank you for paying by Credit Card.

The total outstanding balance will be deducted from your Credit Card account
 XXXXXXXXXXXX4641 on 31/03/11.

For any updates to your recurring Credit Card arrangement, kindly complete and return the following portion to StarHub.

Credit Card Payment: American Express / Diners / Mastercard / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

StarHub Ltd
 Robinson Road Post Office
 P.O. Box No. 81
 Singapore 900131



000001523495

0117169018032011

310311

000000026797

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PAYMENT OPTIONS

version0410

BY GIRO

Enjoy the convenience of paying your bills automatically through GIRO. Simply download the GIRO application form from our website at www.starhub.com/custserv. please call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays or visit any StarHub Customer Service Centres. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

BY CREDIT CARD

We accept payments by major credit cards. You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips. Alternatively, Visa cardholders can make secure bill payments through Visa Bill Pay website at www.visabillpay.com.sg. enquiries on the Visa bill pay service, please call SingPost at 1605 or email visabillpay@vpost.com.sg for more details.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**. If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

You can make online payment using your Credit Card via My Account Manager <https://secure.starhub.com/myaccountmgr/fin>. log on using your Hub ID and look for "Pay Bills". If you do not have a Hub ID, simply register for one at the website.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Stores, AXS Stations, iNETS Kiosks, Singapore Post Offices, SAM or StarHub Customer Service Centres.

- Vivo City : 1 HarbourFront Walk #02-216 Singapore 098585 (Open 11am-9.30pm daily)
- OUB Centre : 1 Raffles Place #05-08 Singapore 048616 (Open 10.30am-7.30pm Mon - Sat. Closed on Sun and Public Holidays)
- Tampines Mall : 4 Tampines Central 5 #02-26 Singapore 529510 (Open 10.30am-9pm daily)
- Plaza Singapura : 68 Orchard Road #B2-17/18/18A Singapore 238839 (Open 10.30am-9pm daily)

PAYING VIA vPOST

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master only) at www.vPOST.com.sg. you do not have a vPOST account, simply register for one at their website. For enquiries, please call SingPost at 1605 or email enquiries@vpost.com.sg for more details.

PAYING VIA MOBILE

You can pay your StarHub bills via iNETS Mobile. For a complete list of iNETS supported mobile devices, please visit www.nets.com.sg/inets call NETS Customer Service Hotline at 6274-1212.

PAYING VIA INTERNET/PHONE BANKING

1. For DBS/POSB customers, you can make payment via DBS online at www.dbs.com or via DBS Phone Banking at 1800-111 1111 or via POSB Phone Banking at 1800-339 6666. For enquiries on DBS's/POSB's bill payment services, please call 1800-111 1111.

For CITIBANK customers, you can make payment via Citibank® Online at www.citibank.com.sg or via CitiPhone Banking at 1800-225 5225. For enquiries on Citibank's bill payment services, please call 1800-225 5225.

3. For OCBC customers, you can make payment via OCBC's Internet Banking at www.ocbc.com.sg or via OCBC Phone Banking at 1800-363 3333. For enquiries on OCBC's bill payment services, please call 1800-363 3333.

For UOB customers, you can make payment via UOB's Banking at www.uob.com.sg or via UOB Phone Banking at 1800-222 2121. For enquiries on UOB's bill payment services, please call 1800-222 2121.

For HSBC customers, you can make payment via HSBC's Banking at www.hsbc.com.sg or via HSBC Phone Banking at 1800-227 8888. For enquiries on HSBC's bill payment services, please call 1800-227 8888.

GST

Items indicated by "G" are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING CURRENCY

All items set out in this tax invoice are in Singapore Dollars (SGD).

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

INTERIM BILL

We will send you an interim bill if your charges become exceptionally high. All interim bills require immediate payment.

TERMS & CONDITIONS

StarHub Terms & Conditions for Info-communication Services prevail at all times.

UPDATE OF PARTICULARS

For change of address, please visit our website at <http://www.starhub.com/contactus>, to us at 6720 5000 or call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

Summary - Current Charges

Cable TV

One-Time Charges	0.0000	
Subscription Charges	46.4286	
Usage Charges	0.0000	
Other Credits and Charges	0.0000	
Total Discounts	-34.4813	\$11.9473

MaxOnline

One-Time Charges	0.0000	
Subscription Charges	56.0000	
Usage Charges	0.0000	
Other Credits and Charges	0.0000	
Total Discounts	-2.8000	\$53.2000

Mobile

One-Time Charges	0.0000	
Subscription Charges	84.0000	
Usage Charges	106.5250	
Other Credits and Charges	0.0000	
Total Discounts	-131.5250	\$59.0000

Switch Services

One-Time Charges	0.0000	
Subscription Charges	9.9429	
Usage Charges	3.3945	
Other Credits and Charges	-12.0000	
Total Discounts	-15.1945	-\$13.8571

Total GST **\$7.72**

Total Current Charges **\$118.01**

Account Details

StarHub TV service for 879 TAMPINES AVENUE 8 #09-270

Subscription Charges

G	Basic 4 Of 7 Groups (World News/Education/Entertainment/Kids)	14/03/11 - 13/04/11	28.0000	
G	Basic Upsize 4 Of 7 Groups	14/03/11 - 13/04/11	7.0000	
G	Vijay	24/02/11 - 13/03/11	-2.5714	
G	HubStation HD Rental - 1 unit(s)	14/03/11 - 13/04/11	14.0000	
	Savings - 12-mth 50% off HubStation HD	50.00% Discount	-7.0000	\$39.4286

Discounts

Charge Back - Hub Club Disc (SH TV) on nett	10.00% Discount	0.0725
Charge Back - SH TV \$24 Disc for 24 Mths on nett		1.5824
Charge Back - SH TV \$4 Disc for 24 Mths on nett		0.2638
Savings - SH TV \$24 Disc for 24 Mths on nett		-24.0000
Savings - SH TV \$4 Disc for 24 Mths on nett		-4.0000

Savings - Hub Club Disc (SH TV) on nett	10.00% Discount	-1.4000	-\$27.4813
Total Charges Before GST			<u>\$11.9473</u>

MaxOnline service for 879 TAMPINES AVENUE 8 #09-270

Subscription Charges

G	MaxOnline Express Plus	14/03/11 - 13/04/11	56.0000	\$56.0000
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Discounts

Savings - Hub Club Discount (MaxOnline) on nett	5.00% Discount	-2.8000	-\$2.8000
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Total Charges Before GST			<u>\$53.2000</u>
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Mobile Number 93365499 3G Power Value 100

Subscription Charges

G	Mobile Service	14/03/11 - 13/04/11	24.0000	
Savings - Hub Club Discount			25.00% Discount	-6.0000
G	Caller Number Display	14/03/11 - 13/04/11	5.0000	\$23.0000

Usage Charges 14/02/11 - 13/03/11

	Total Local Minutes	266Min	6Sec	
	Free Local Minutes	50Min	58Sec	
	Payable Local Minutes			
G	Outgoing - Voice Calls	0Min		0.0000
G	Incoming - Voice Calls	215Min	8Sec	32.2700
Savings - Free Incoming			100.00% Discount	-32.2700
G	Total SMS (5c)	132Msg	6.6000	
G	Free Messages (Send)		-6.6000	
G	Payable Messages (Send)		0.0000	\$0.0000

Total Charges Before GST For 93365499			<u>\$23.0000</u>
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Mobile Number 81188449 3G Power Value 300

Subscription Charges

G	Mobile Service	14/03/11 - 13/04/11	45.0000	
Savings - Corp 20 percent (24mths)			20.00% Discount	-9.0000
G	Caller Number Display	14/03/11 - 13/04/11	5.0000	
Savings - Caller Number Display - 24mths			100.00% Discount	-5.0000
Z	International Roaming	14/03/11 - 13/04/11	5.0000	
Savings - International Roaming - 24mths			100.00% Discount	-5.0000
				\$36.0000

Usage Charges 14/02/11 - 13/03/11

	Total Local Minutes	650Min	33Sec		
	Free Local Minutes	155Min	31Sec		
	Payable Local Minutes				
G	Outgoing - Voice Calls	0Min		0.0000	
G	Incoming - Voice Calls	495Min	2Sec	74.2550	
	Savings - Free Incoming			100.00% Discount	-74.2550
G	Total SMS (5c)	38Msg		1.9000	
G	Free Messages (Send)			-1.9000	
G	Payable Messages (Send)			0.0000	\$0.0000

Total Charges Before GST For 81188449 **\$36.0000**

Service Number 64051459 Digital Voice

Subscription Charges

G	Digital Voice Home Line	14/03/11 - 13/04/11	9.8000	
	Savings - Digital Voice Promotion		100.00% Discount	-9.8000
G	Call Divert Plus	24/02/11 - 13/03/11	-1.2857	
G	Call Transfer Plus	14/03/11 - 13/04/11	2.0000	
	Savings - Call Transfer Plus		100.00% Discount	-2.0000
G	Call Waiting	24/02/11 - 13/03/11	-1.2857	
G	Caller Number Display	14/03/11 - 13/04/11	2.0000	
G	Voicemail	24/02/11 - 13/03/11	-1.2857	-\$1.8571

Usage Charges 14/02/11 - 13/03/11

G	Local Calls	514Min	8Sec	3.3945	
	Savings - Free outgoing calls			100.00% Discount	-3.3945
G	Local Toll-Free Calls	37Min	57Sec	0.0000	\$0.0000

Other Credits and Charges

G	Waiver-DV Home Subscriptn Chrg			-6.0000	
G	Waiver-DV Home Subscriptn Chrg			-6.0000	-\$12.0000

Total Charges Before GST For 64051459 **-\$13.8571**

\$118.01

Total GST \$7.72
GST @ 7% on \$110.2902 : \$7.72
(Charges not subject to GST : \$0.00)

StarHub Rewards Monthly Points Summary as at 13/03/2011. (POINTS EXPIRING ON 30/09/2012 : 4711)							
Rewards Account	Previous Points Balance	Add Points Issued	Add Bonus Points	Add Points Adjusted	Less Points Redeemed	Less Expired Points	Current Points Available
1.11434674U	4711	0	0	0	0	0	4711

Please refer to www.starhub.com/rewards for full redemption catalogue and Birthday Treats promotions.

Save 100 points when you redeem online or via Phone Self Help. (Points on website and Phone Self Help are after savings of 100 points)

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.