

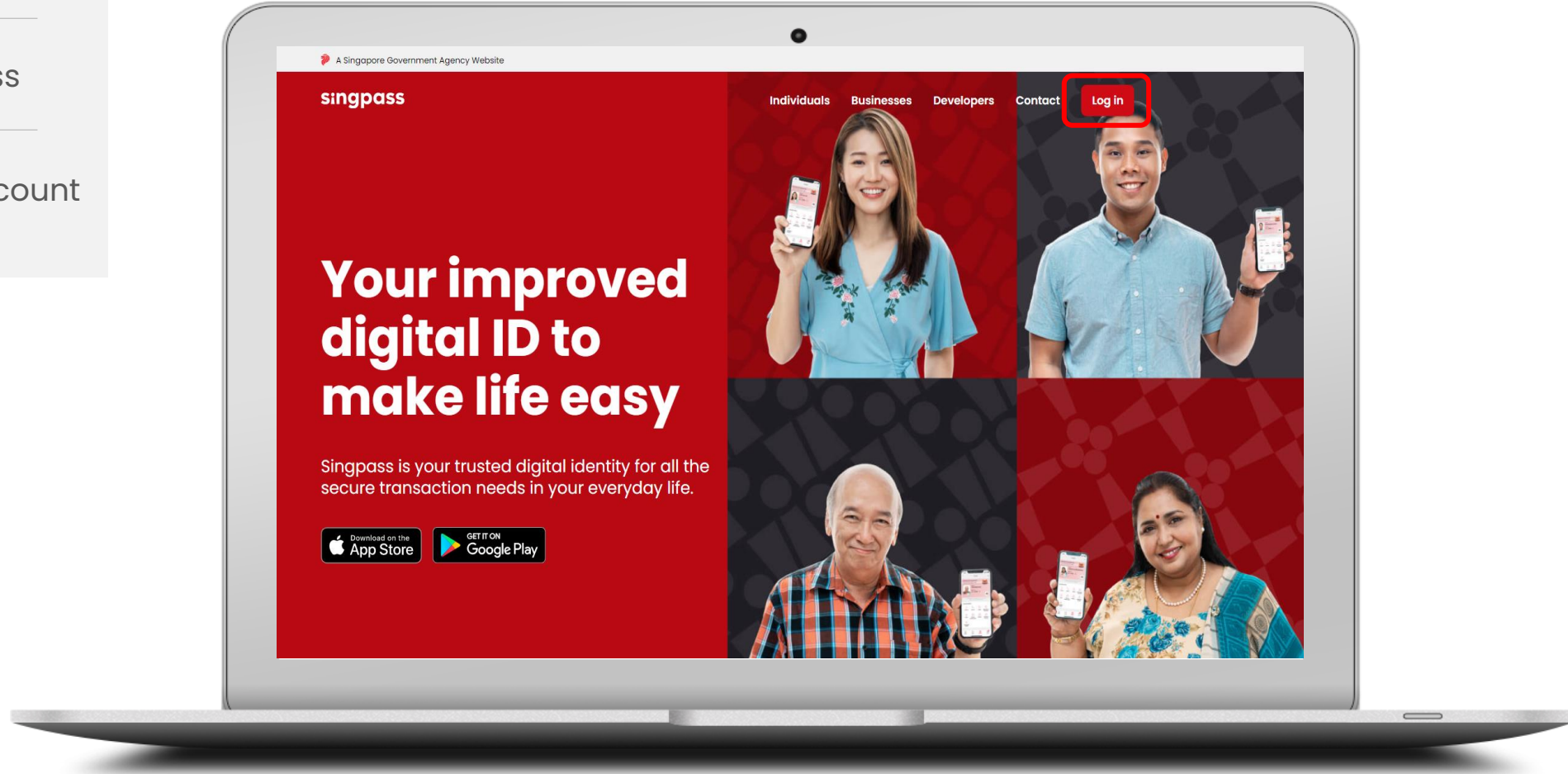
Registering for a Singpass account

A guide for those who are new to Singpass

Registering for a Singpass account

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account

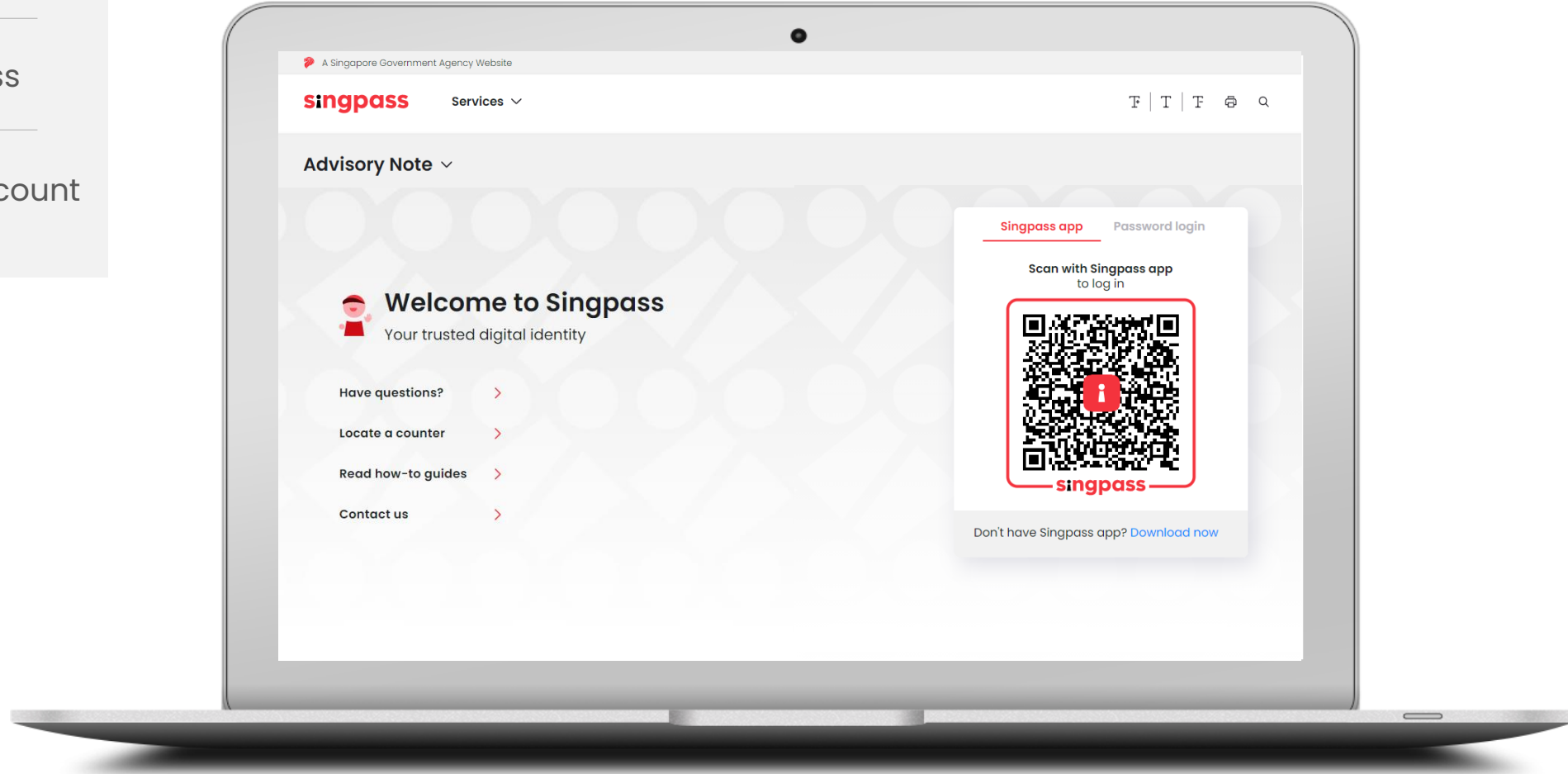
1 Go to www.singpass.gov.sg. Click 'Log in'.



Registering for a Singpass account

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account

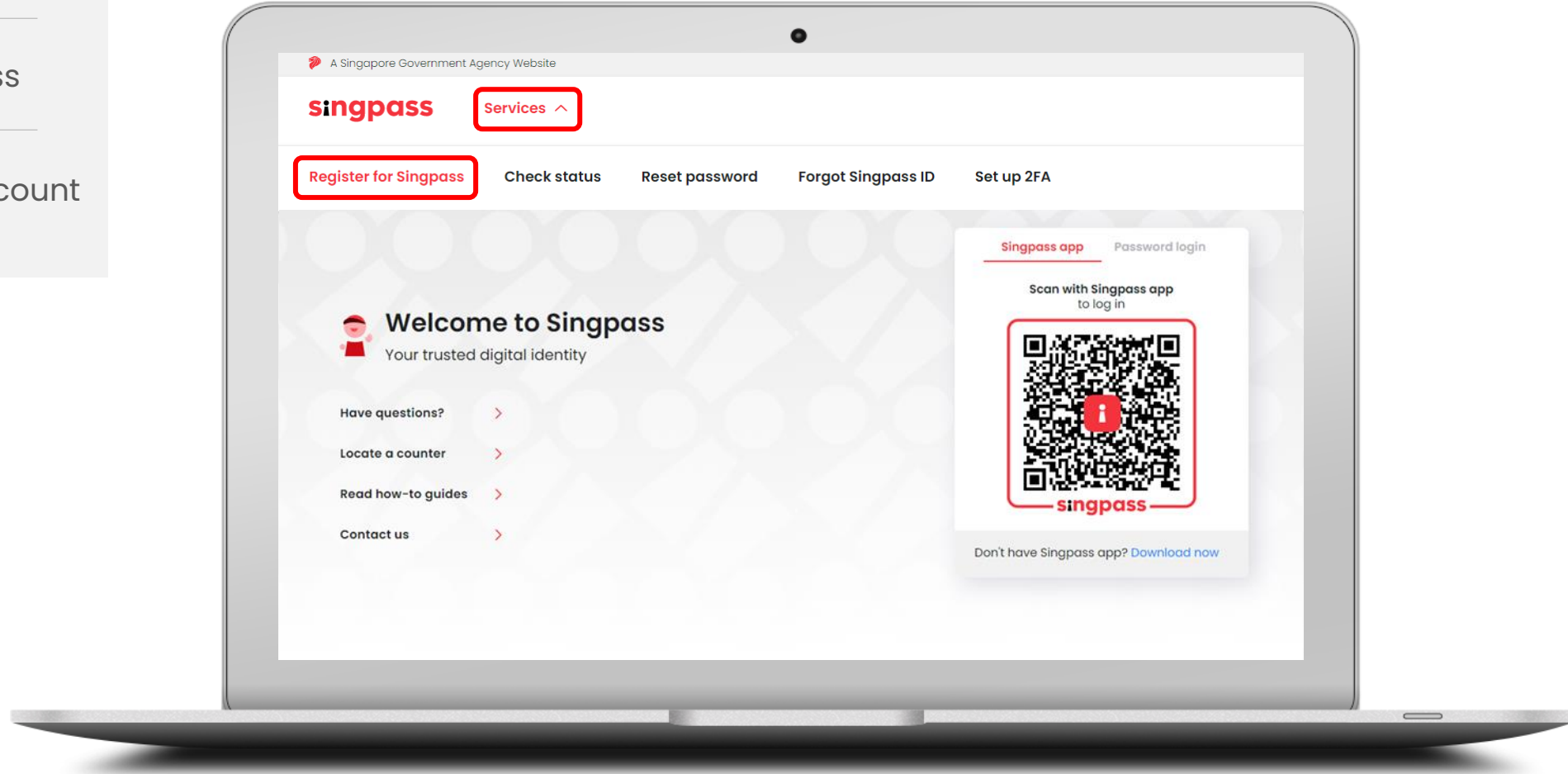
1 You will arrive at the Singpass portal.



Registering for a Singpass account

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account

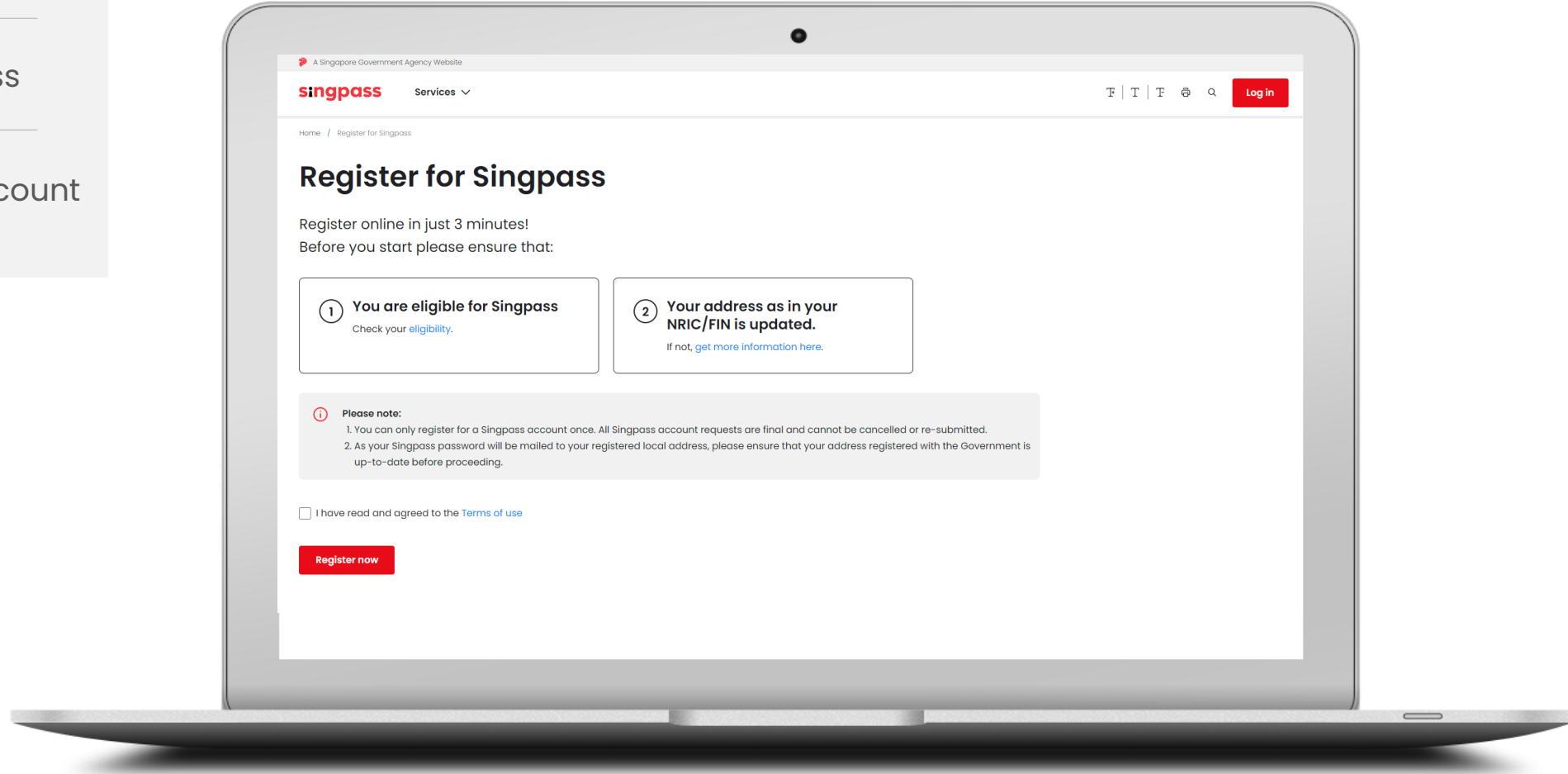
2 Under 'Services', click 'Register for Singpass'.



Registering for a Singpass account

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account

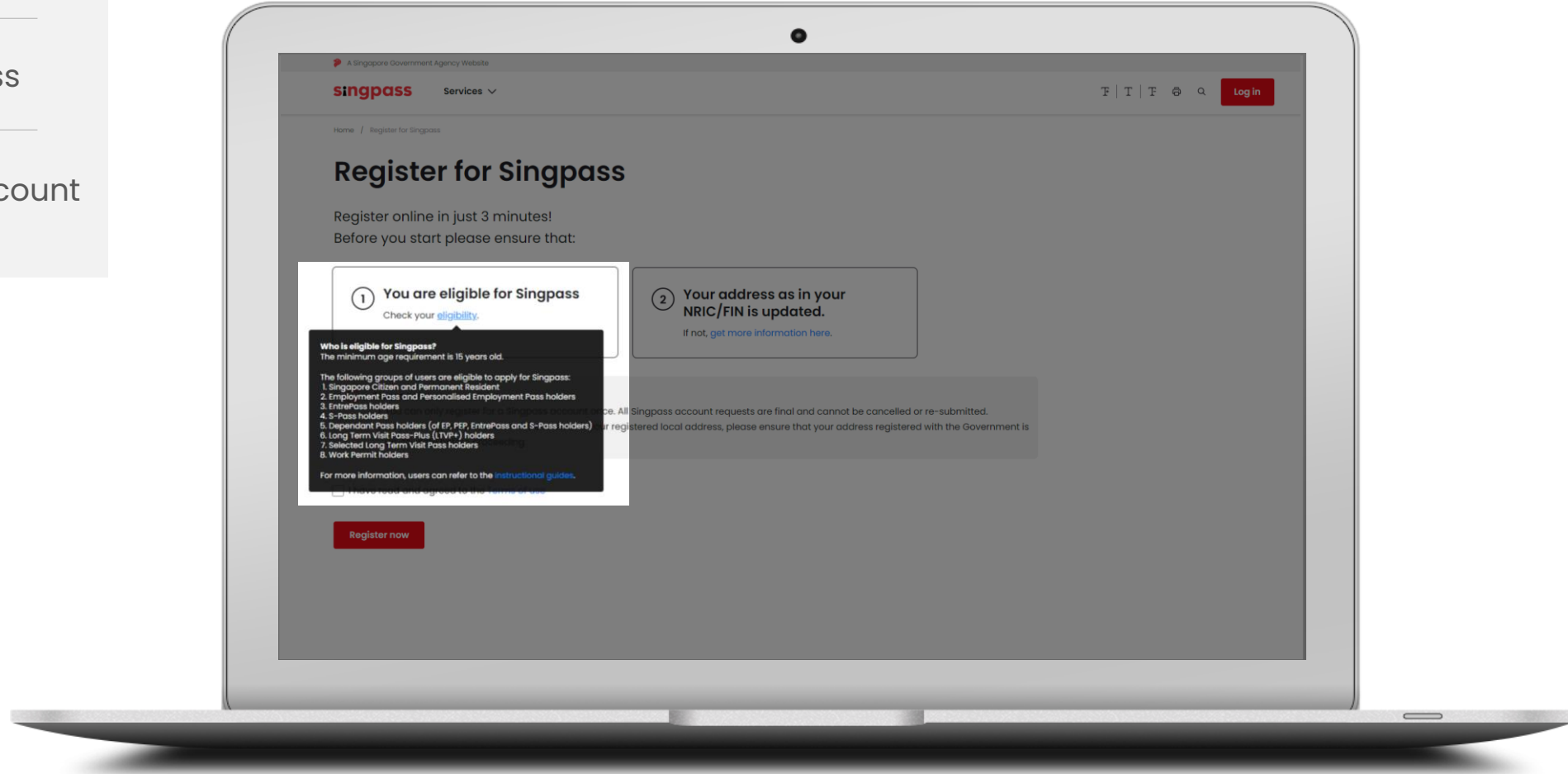
2 You will be directed to the 'Register for Singpass' page.



Registering for a Singpass account

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account

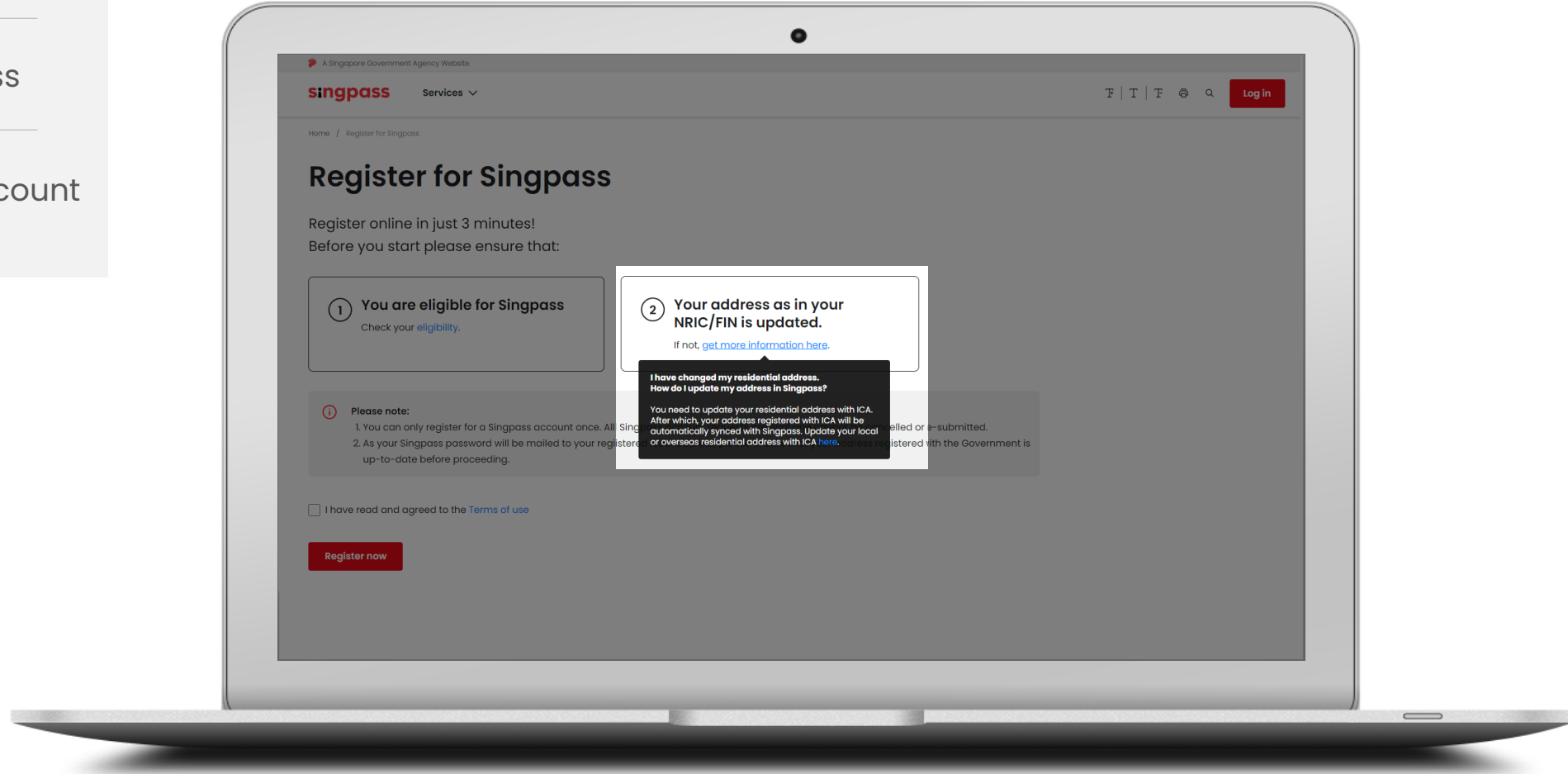
2 Check that you are eligible for Singpass.



Registering for a Singpass account

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account

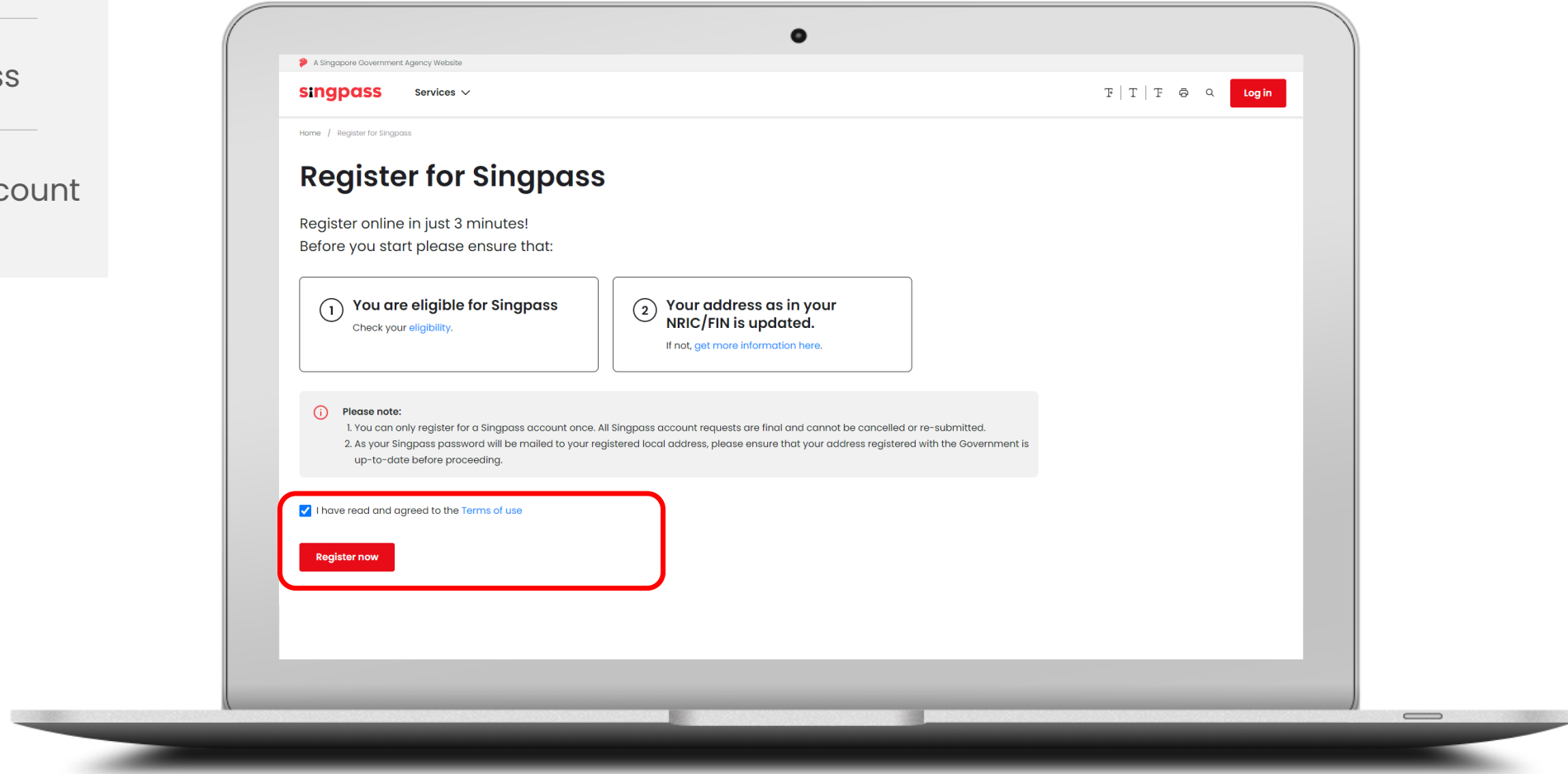
2 Check that your **residential address** stated on your NRIC/FIN card is updated.



Registering for a Singpass account

- 1 Go to Singpass portal
- 2 Register for Singpass
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2 Read and agree to the Terms of Use by selecting the checkbox, and click 'Register Now'.



Registering for a Singpass account

- 1 Go to Singpass portal
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- 3 Set up Singpass account

2 Provide your **personal details** and enter the **verification code**.

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singpass Services

Home / Register for Singpass

Register for Singpass

Please enter your personal details.

Full name* (As in NRIC or FIN card):

NRIC or FIN number* (As in NRIC or FIN card):

Date of issue* (As in NRIC or FIN card):

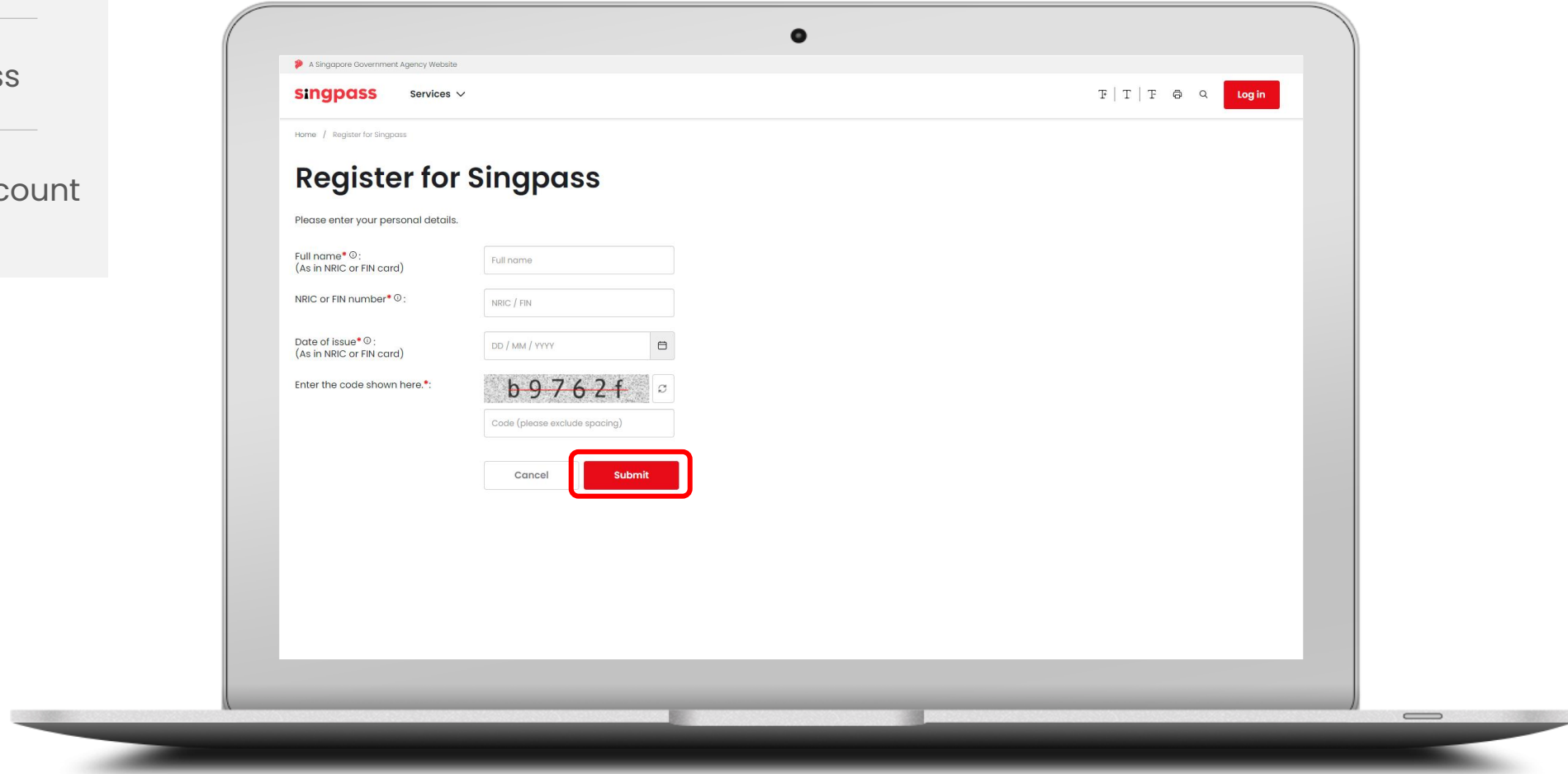
Enter the code shown here.*:

i The date of issuance of your NRIC or Pass is found at the back of the card.

Registering for a Singpass account

2 Click 'Submit'.

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account



The image shows a laptop screen displaying the Singpass registration page. The page header includes the Singpass logo and navigation links. The main heading is "Register for Singpass". Below this, it says "Please enter your personal details." and lists the required fields: Full name* (with a note "As in NRIC or FIN card"), NRIC or FIN number* (with a note "As in NRIC or FIN card"), and Date of issue* (with a note "As in NRIC or FIN card"). There is also a CAPTCHA section with the text "Enter the code shown here.*" and a box containing the code "b9762f". At the bottom of the form, there are two buttons: "Cancel" and "Submit". The "Submit" button is highlighted with a red border.

A Singapore Government Agency Website

singpass Services

Home / Register for Singpass

Register for Singpass

Please enter your personal details.

Full name* ⓘ:
(As in NRIC or FIN card)

NRIC or FIN number* ⓘ:
(As in NRIC or FIN card)

Date of issue* ⓘ:
(As in NRIC or FIN card)

Enter the code shown here.*:

b9762f

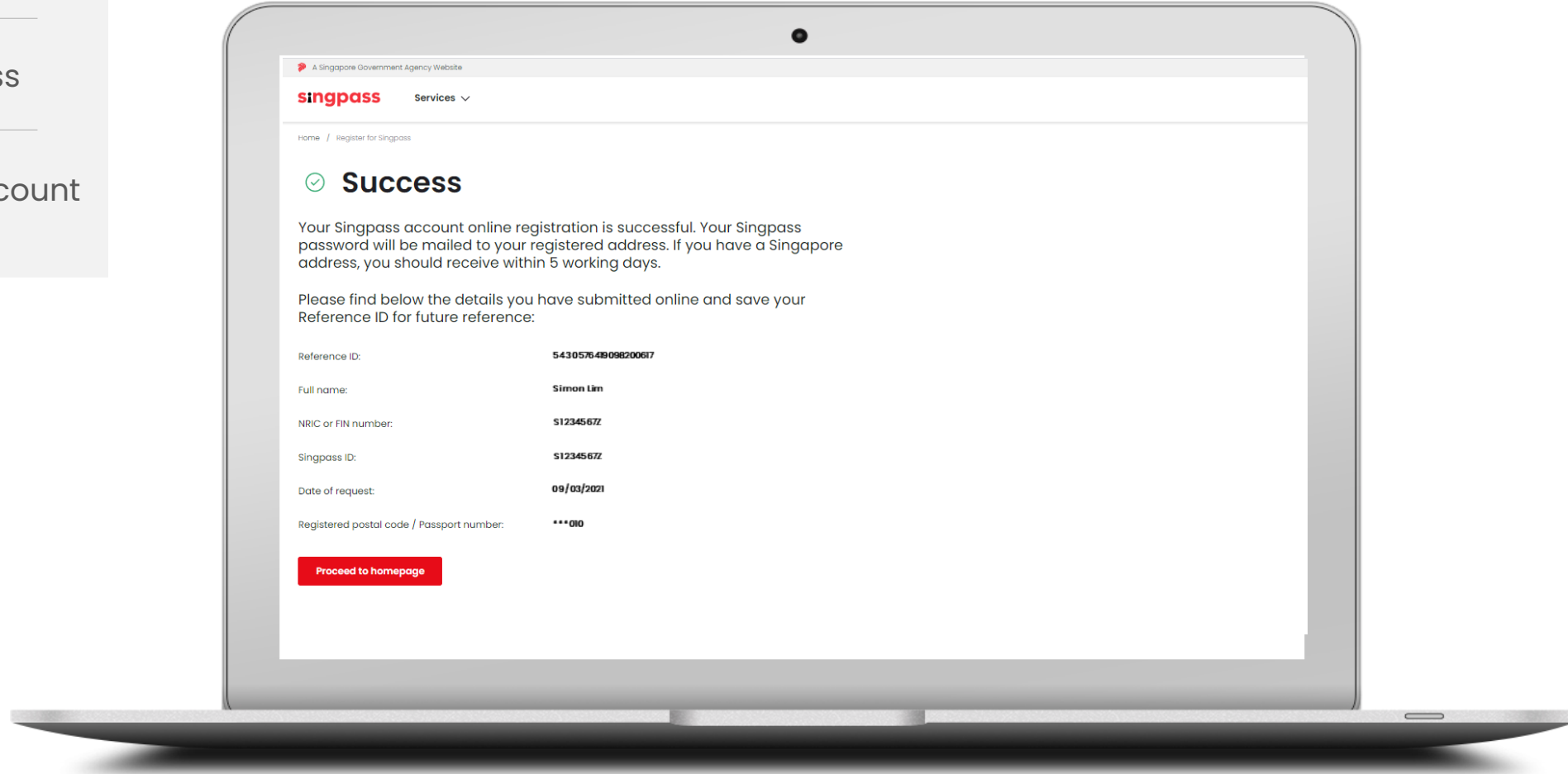
Code (please exclude spacing)

Cancel Submit

Registering for a Singpass account

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account

2 Your Singpass password will be mailed to your registered address.



The PIN mailer may take up to five working days to arrive at local registered addresses and may take up to ten working days to arrive at overseas addresses (subject to overseas postal services and delays).

Now that you have registered for Singpass,
you can set up your Singpass account

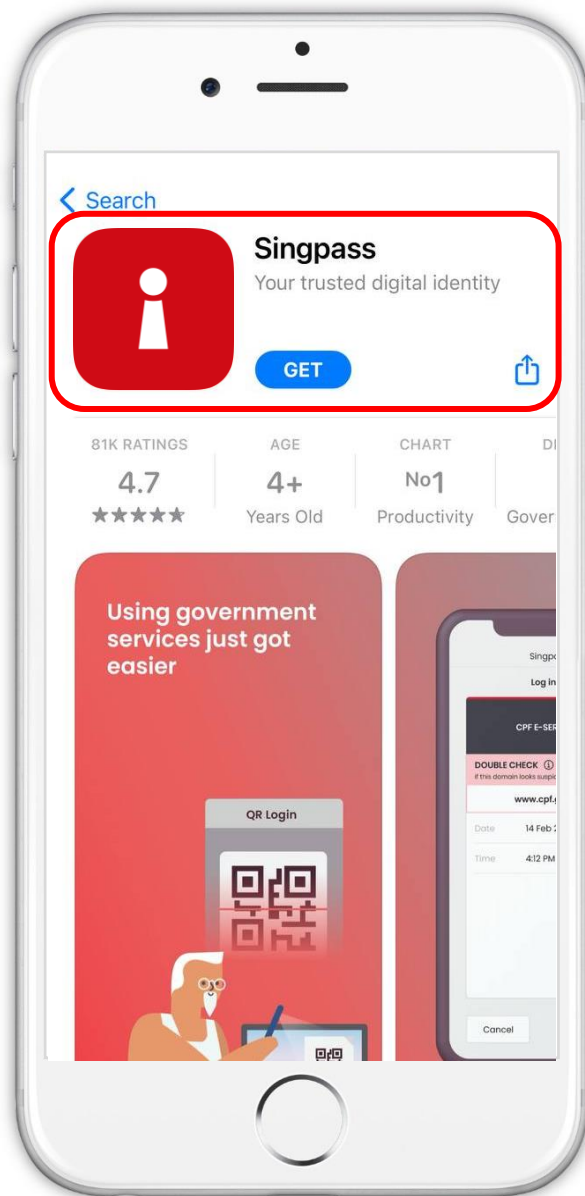
Set up via
Singpass app

Set up via Singpass
portal

**Set up your Singpass account
via the Singpass app**

Set up Singpass account – via Singpass app

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account – Singpass app:
 - a. Download app
 - b. Log in
 - c. Create Singpass password
 - d. Set up app



3

Upon receiving the PIN Mailer, you can set up your Singpass account and Singpass app.

Visit the official app stores and download '**Singpass**'.

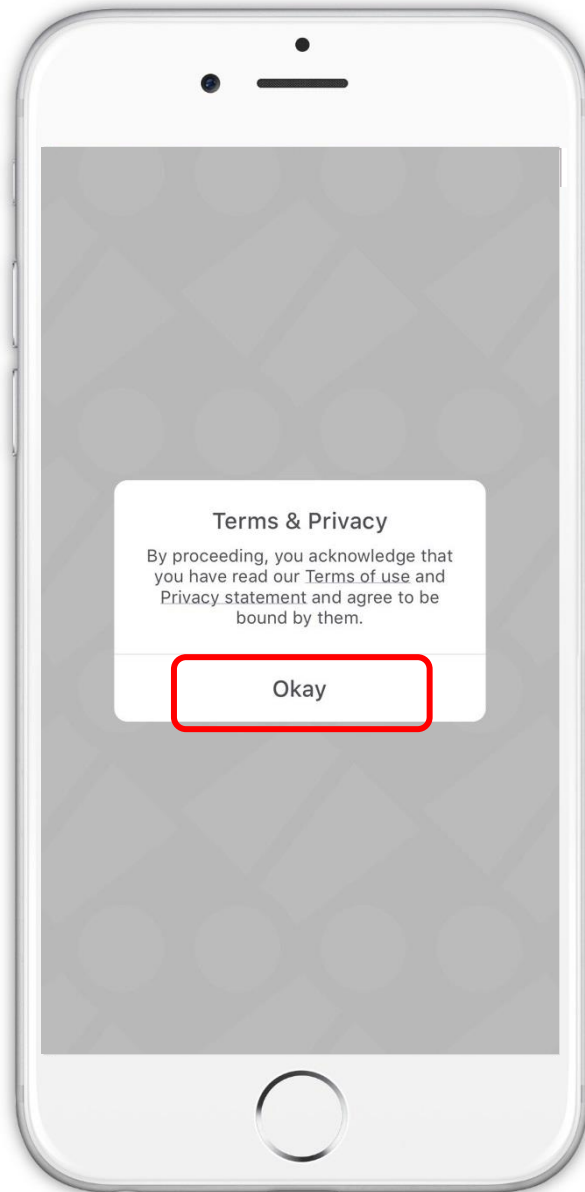
Check that the developer is '**Government Technology Agency**' before downloading the app.

Set up Singpass account – via Singpass app

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass app:
a. Download app
b. Log in
c. Create Singpass password
d. Set up app



3 Launch the Singpass app and read the **Terms & Privacy statement**.

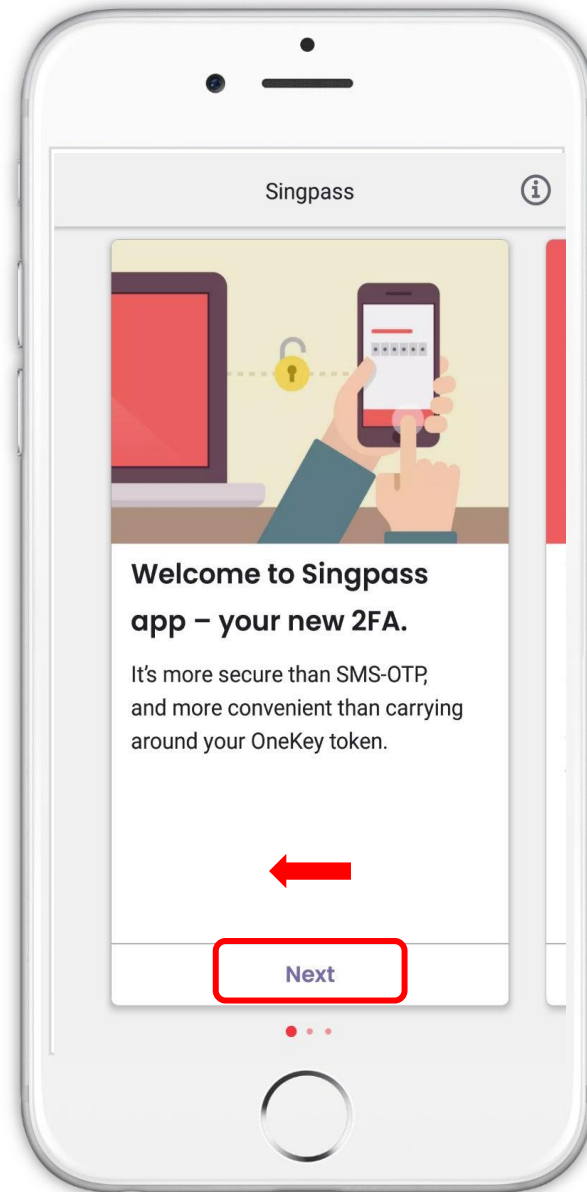
Tap '**Okay**' to proceed to set up your Singpass app.

Set up Singpass account – via Singpass app

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass app:
a. Download app
b. Log in
c. Create Singpass password
d. Set up app



3 Swipe left or tap 'Next' for a quick overview of Singpass app.

Set up Singpass account – via Singpass app

1

Go to Singpass portal

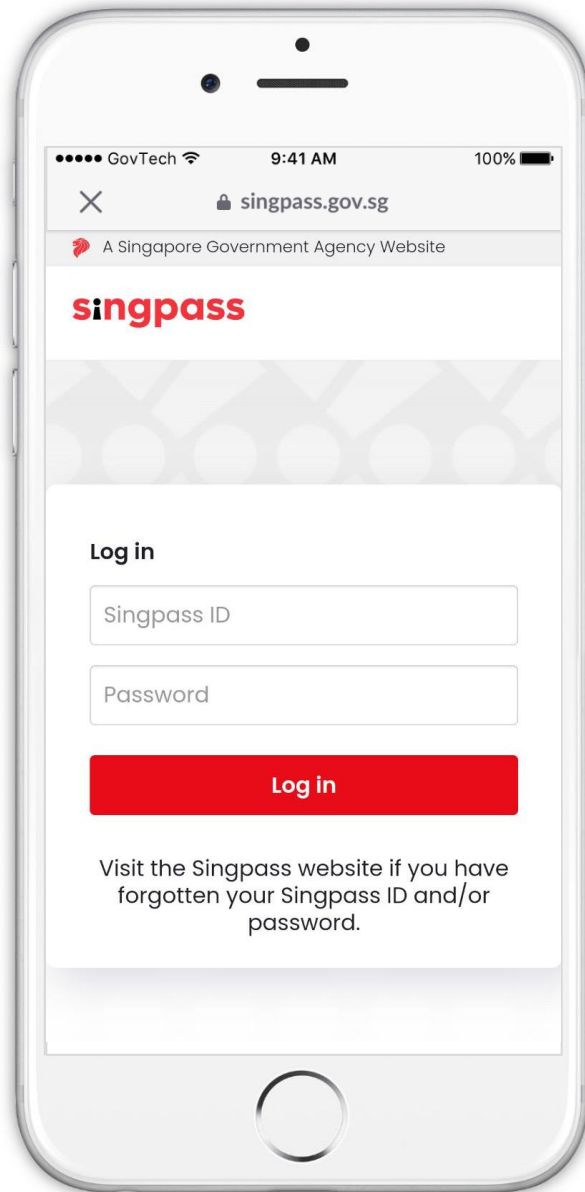
2

Register for Singpass

3

Set up Singpass account – Singpass app:

- Download app
- Log in
- Create Singpass password
- Set up app



3

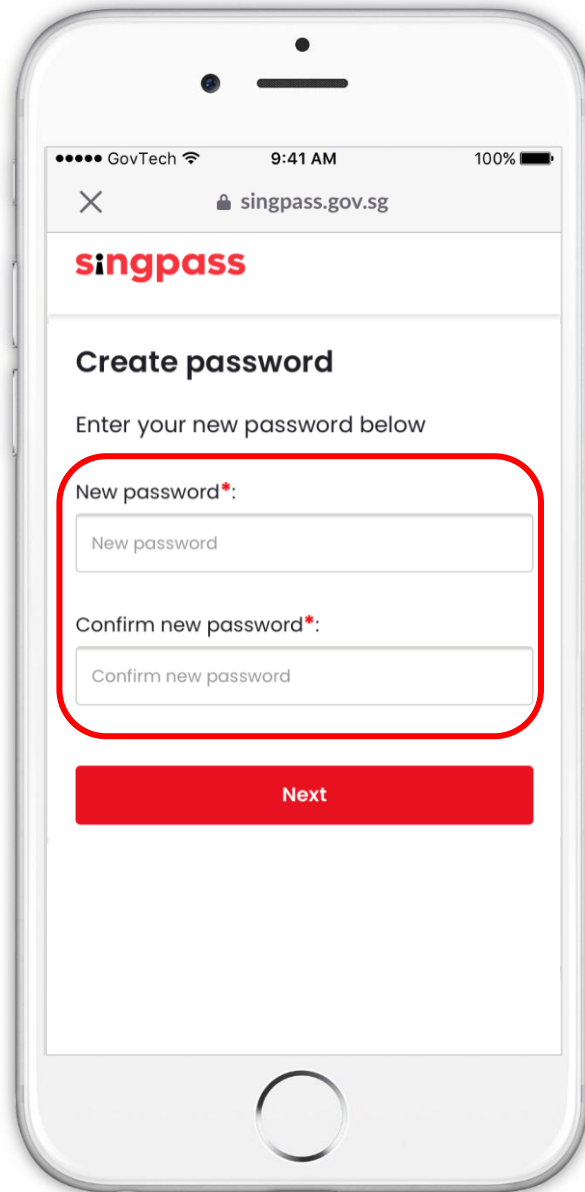
Log in to your Singpass account with your Singpass ID and the One-Time Password found in the PIN Mailer that was sent to your registered address.

Set up Singpass account – via Singpass app

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass app:
a. Download app
b. Log in
c. **Create Singpass password**
d. Set up app



GovTech 9:41 AM 100%

singpass.gov.sg

singpass

Create password

Enter your new password below

New password*:

New password

Confirm new password*:

Confirm new password

Next

3 Create your Singpass password.

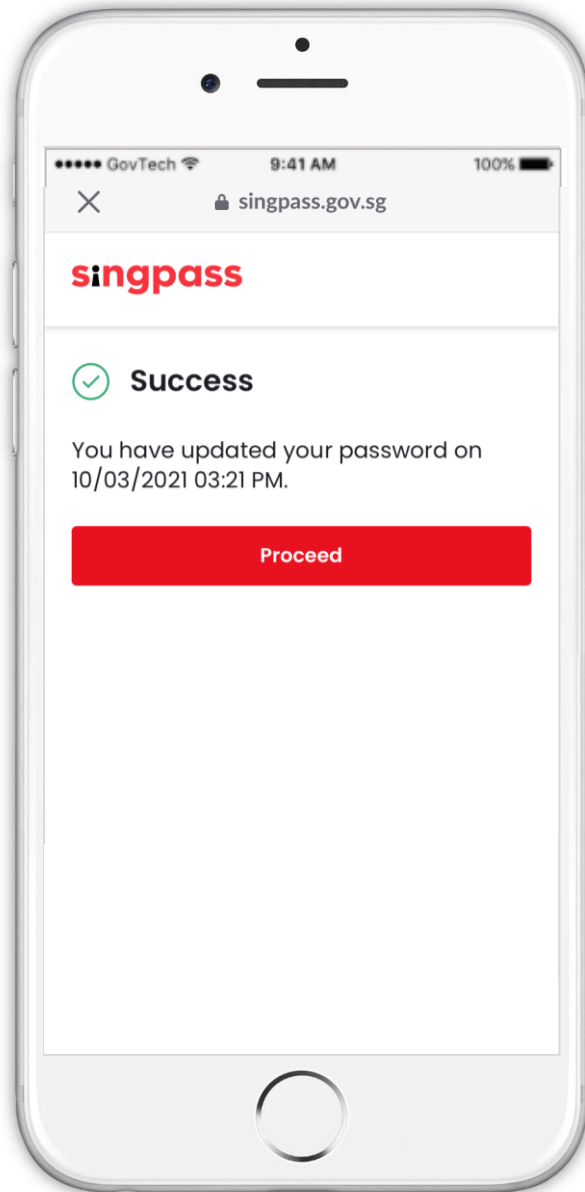
i Tips for a strong password: 8-24 characters, with letters, numbers, symbols

Set up Singpass account – via Singpass app

1 Go to Singpass portal

2 Register for Singpass

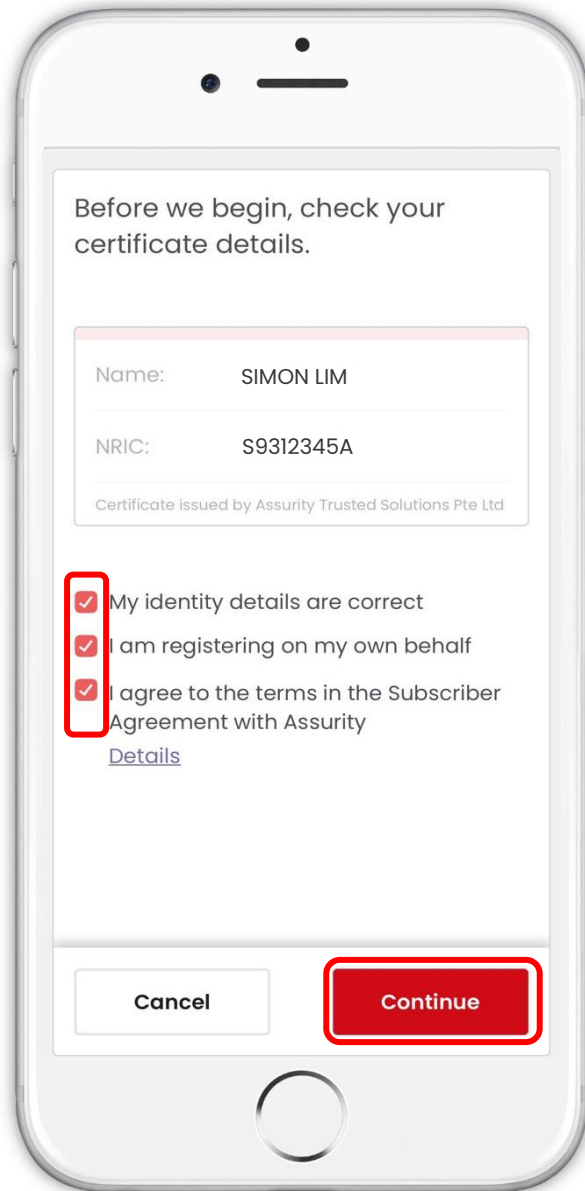
3 Set up Singpass account – Singpass app:
a. Download app
b. Log in
c. **Create Singpass password**
d. Set up app



3 You have successfully created your Singpass password.

Set up Singpass account – via Singpass app

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account – Singpass app:
 - a. Download app
 - b. Log in
 - c. Create Singpass password
 - d. Set up app



Before we begin, check your certificate details.

Name: SIMON LIM

NRIC: S9312345A

Certificate issued by Assurity Trusted Solutions Pte Ltd

☒ My identity details are correct

☒ I am registering on my own behalf

☒ I agree to the terms in the Subscriber Agreement with Assurity [Details](#)

Cancel Continue

- 3 Confirm your **certificate details** by selecting the checkboxes and tap on '**Continue**' to proceed.

Set up Singpass account – via Singpass app

1

Go to Singpass portal

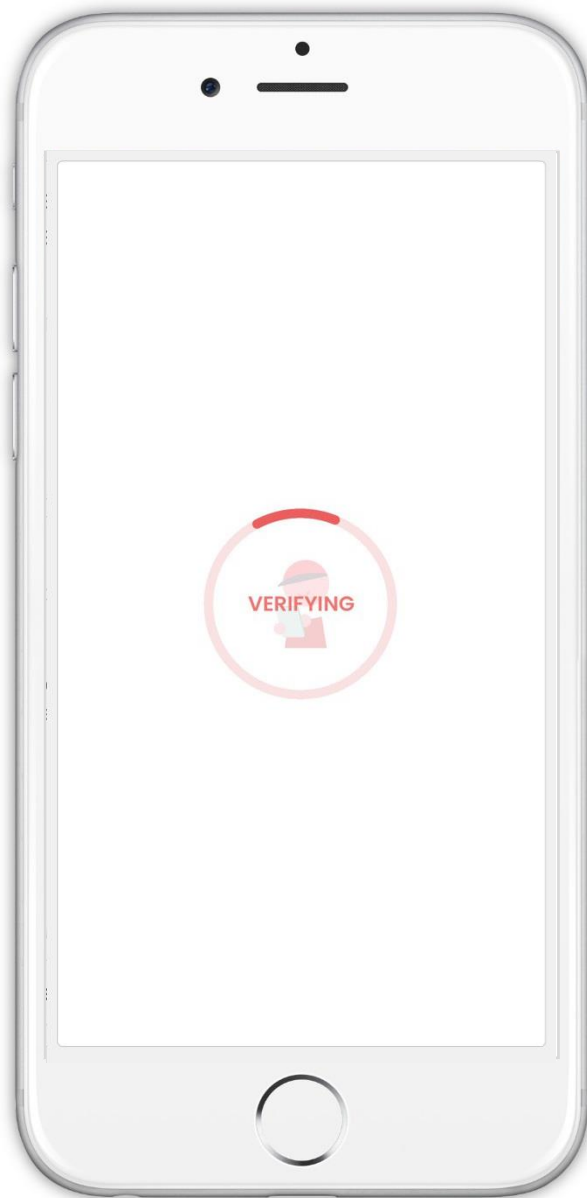
2

Register for Singpass

3

Set up Singpass account – Singpass app:

- Download app
- Log in
- Create Singpass password
- Set up app



3

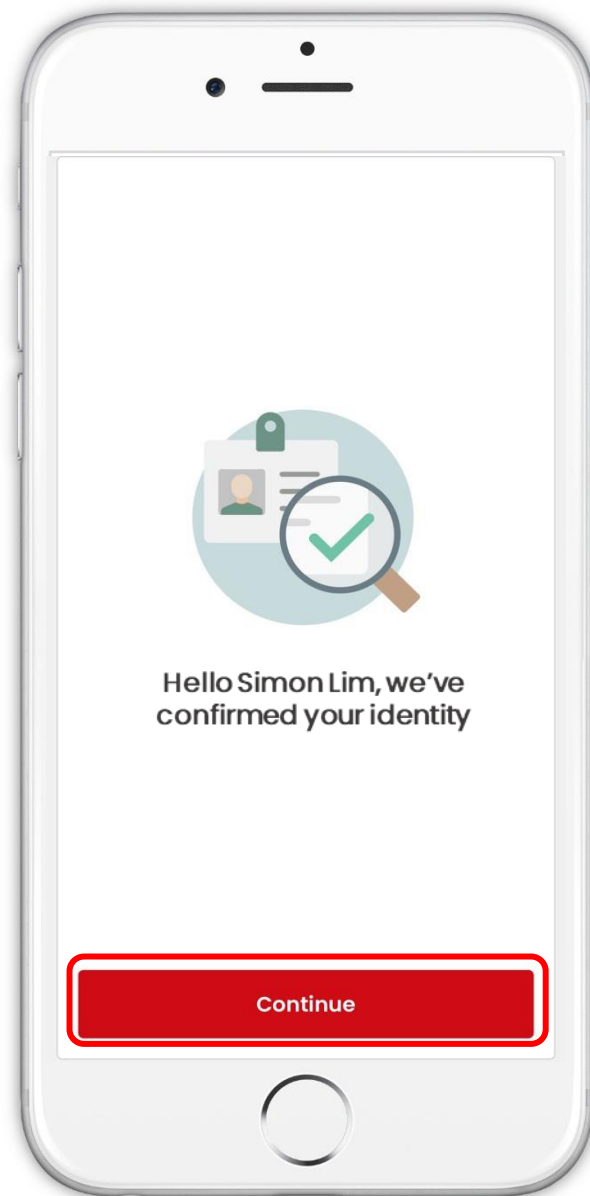
Please wait while the app verifies your identity.

Set up Singpass account – via Singpass app

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass app:
a. Download app
b. Log in
c. Create Singpass password
d. Set up app



3 Once your identity has been confirmed, select '**Continue**'.

Set up Singpass account – via Singpass app

1

Go to Singpass portal

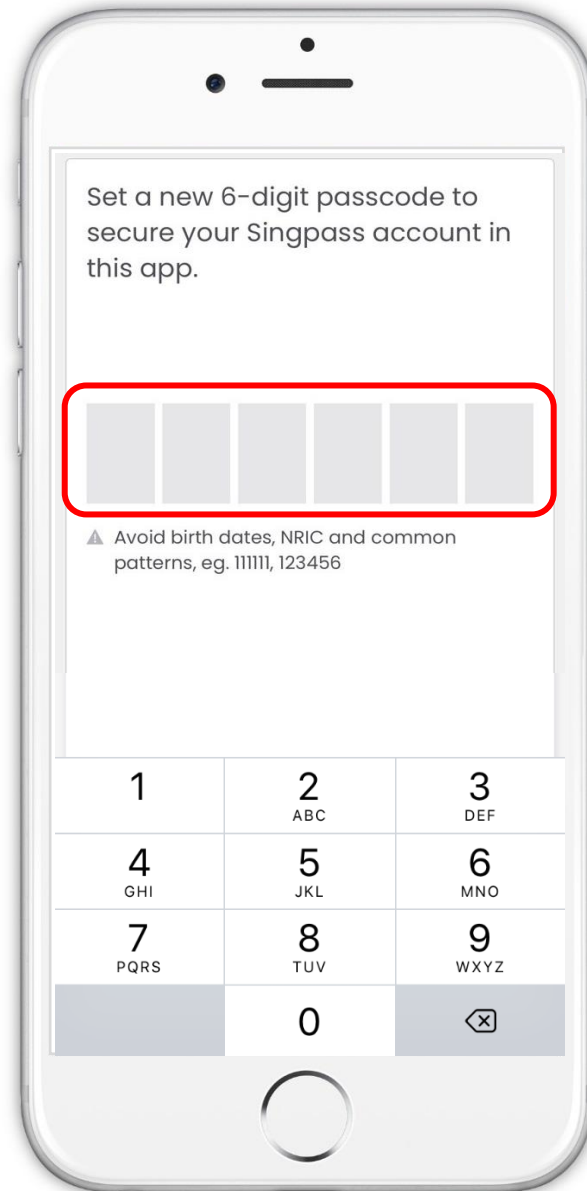
2

Register for Singpass

3

Set up Singpass account – Singpass app:

- Download app
- Log in
- Create Singpass password
- Set up app



3

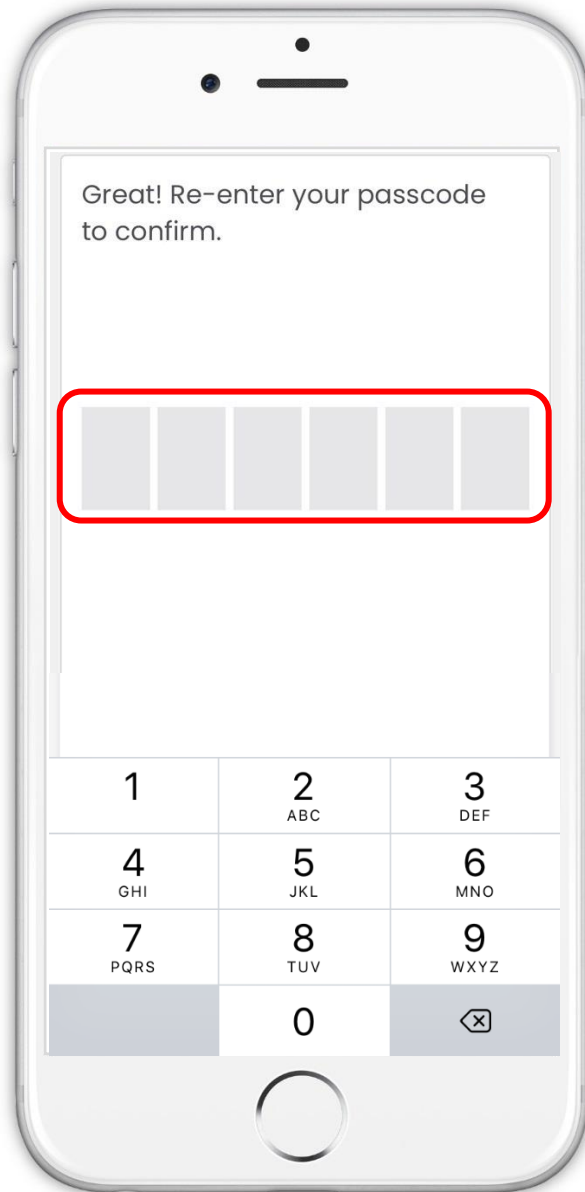
Create your own 6-digit passcode for you to verify your identity when using Singpass app.



When using Singpass app, you can choose to log in using your fingerprint (for selected smartphones), face (for selected smartphones) or this 6-digit passcode. Do remember it!

Set up Singpass account – via Singpass app

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account – Singpass app:
 - a. Download app
 - b. Log in
 - c. Create Singpass password
 - d. Set up app



3 Re-enter your passcode to confirm.

Set up Singpass account – via Singpass app

1

Go to Singpass portal

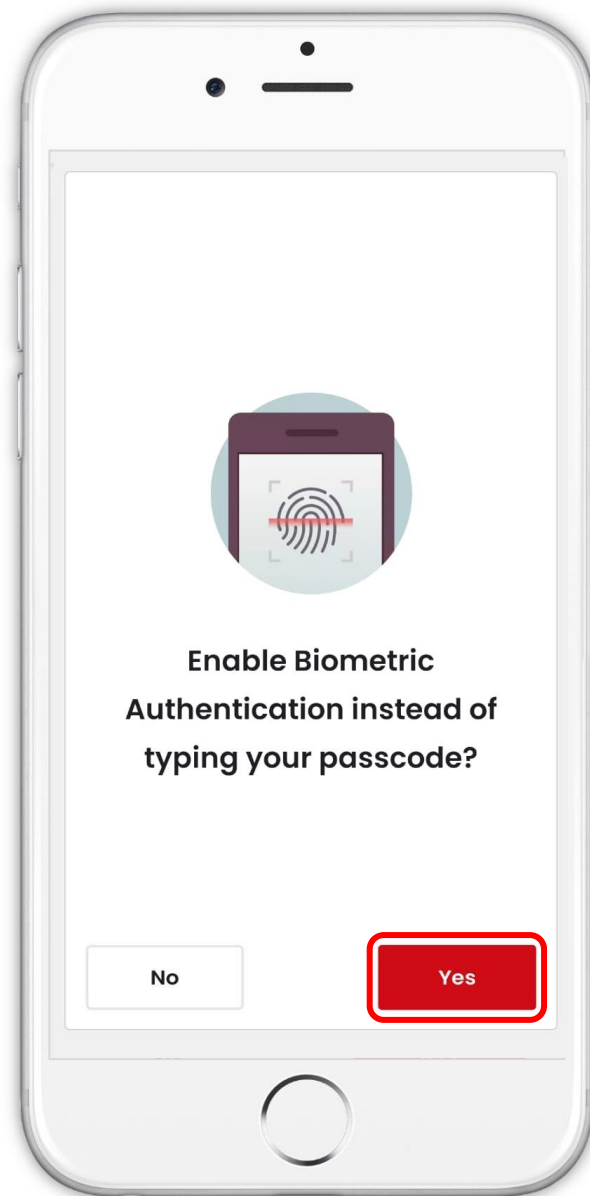
2

Register for Singpass

3

Set up Singpass account – Singpass app:

- a. Download app
- b. Log in
- c. Create Singpass password
- d. Set up app

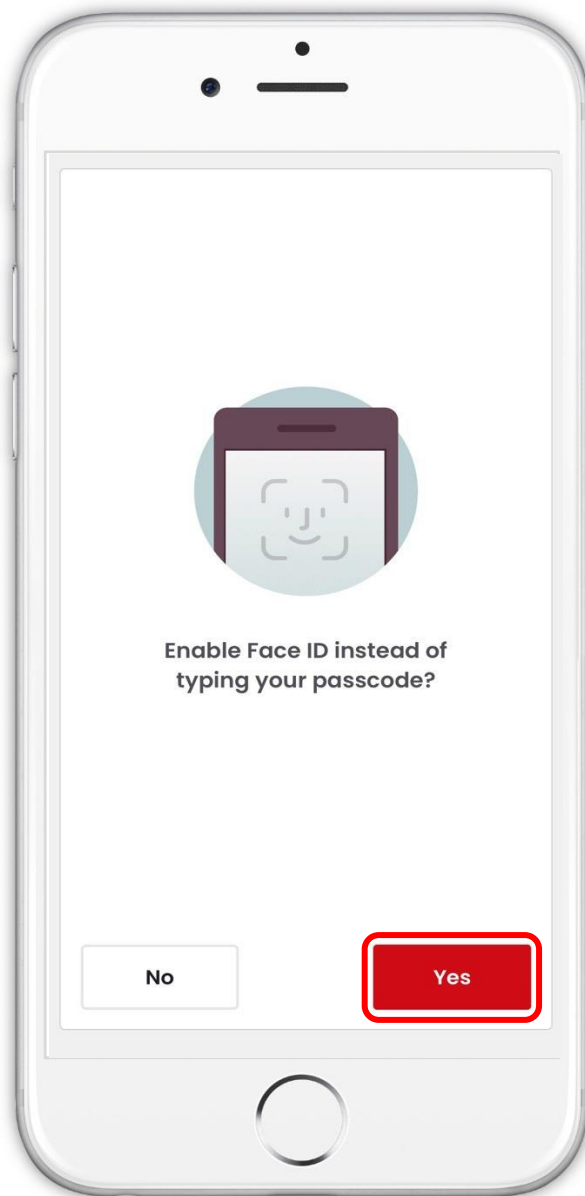


3

Depending on the available authentication function on your smartphone, you may choose to enable **Biometric Authentication** to log in using your fingerprint.

Set up Singpass account – via Singpass app

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account – Singpass app:
 - a. Download app
 - b. Log in
 - c. Create Singpass password
 - d. **Set up app**



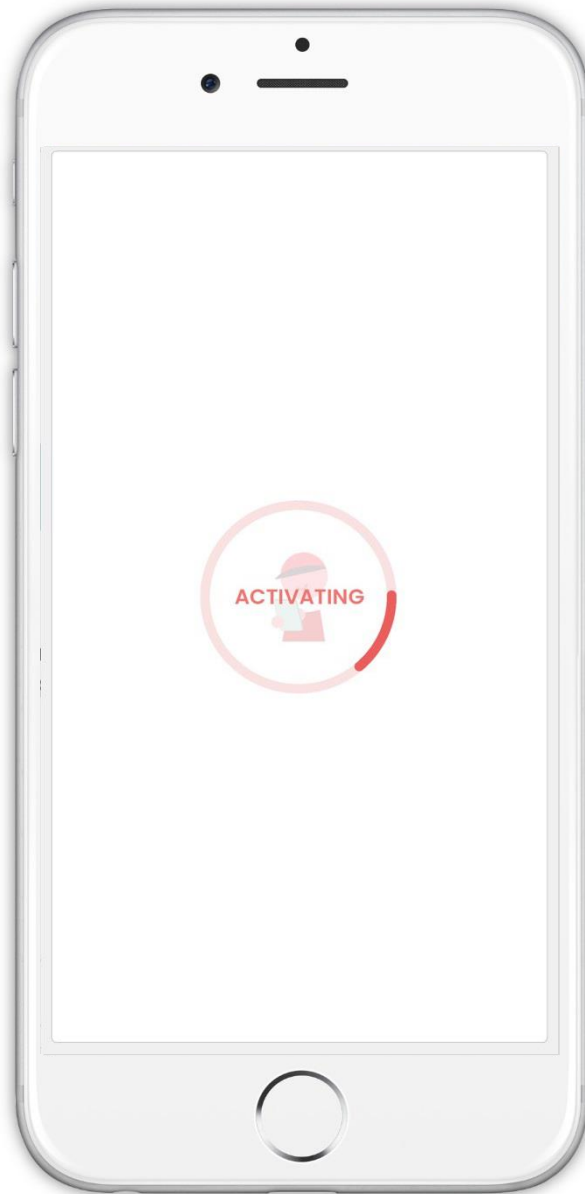
- 3 If you are using an iOS device, you may be prompted to enable **Face ID** instead.

Set up Singpass account – via Singpass app

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass app:
a. Download app
b. Log in
c. Create Singpass password
d. Set up app



3 Please wait while your app is being activated.

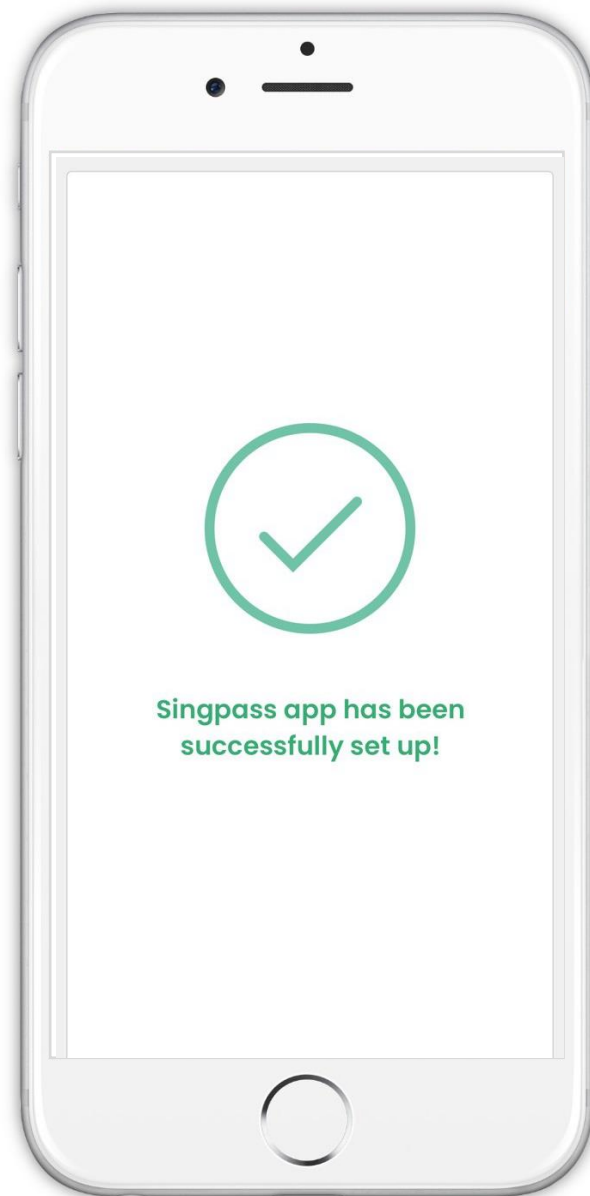
i This may take a while. Do not close the app until activation is complete.

Set up Singpass account – via Singpass app

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass app:
a. Download app
b. Log in
c. Create Singpass password
d. Set up app



3 Congratulations! Your Singpass app is now ready for use!



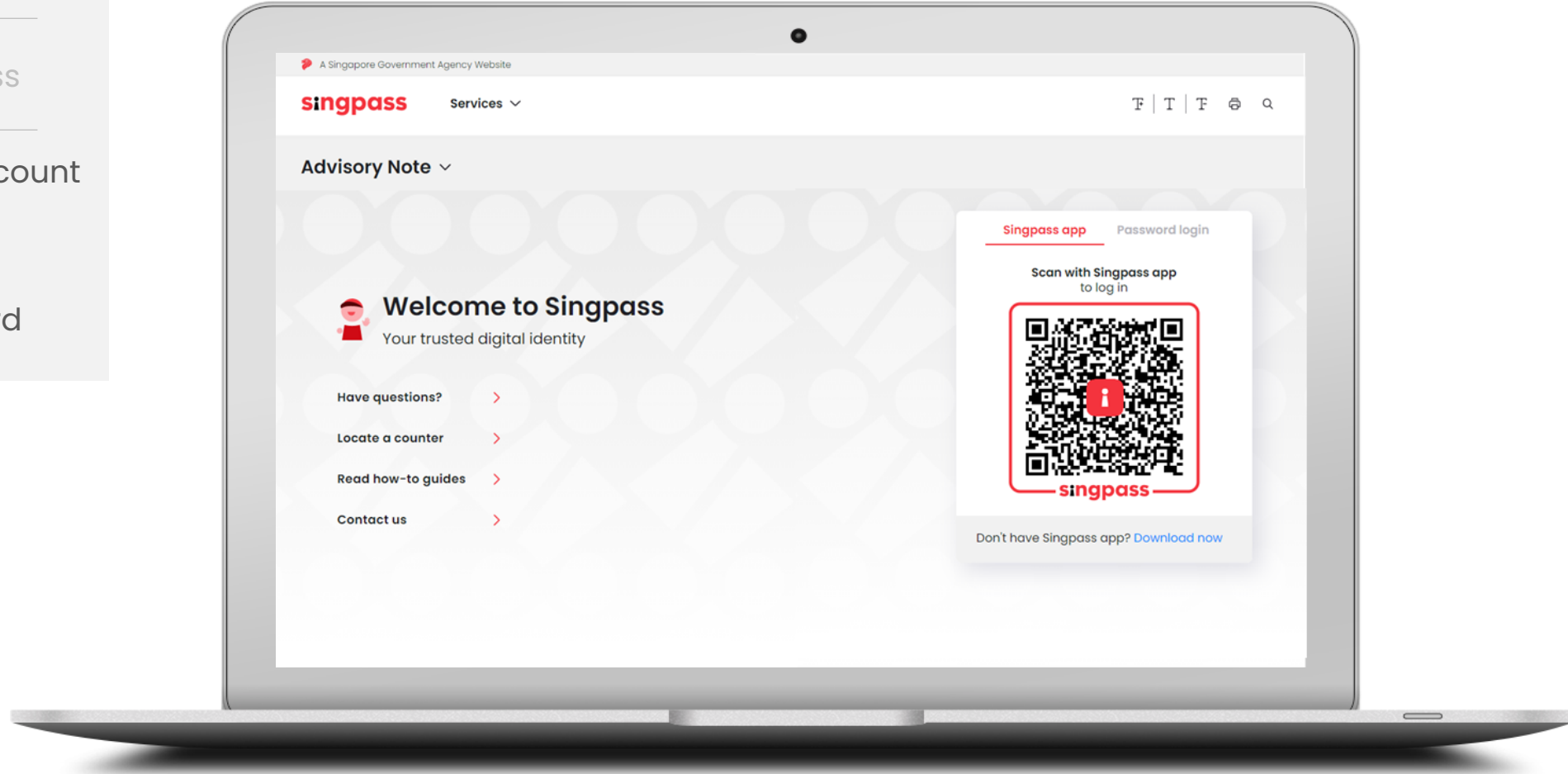
To learn how to use Singpass app, refer to the iOS how-to guide or Android how-to guide.

**Set up your Singpass account
via the Singpass portal**

Set up Singpass account – via Singpass portal

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account – Singpass portal:
 - a. Log in
 - b. Update details
 - c. Create password

3 Upon receiving your password in the PIN mailer, go to the Singpass portal to set up your account.



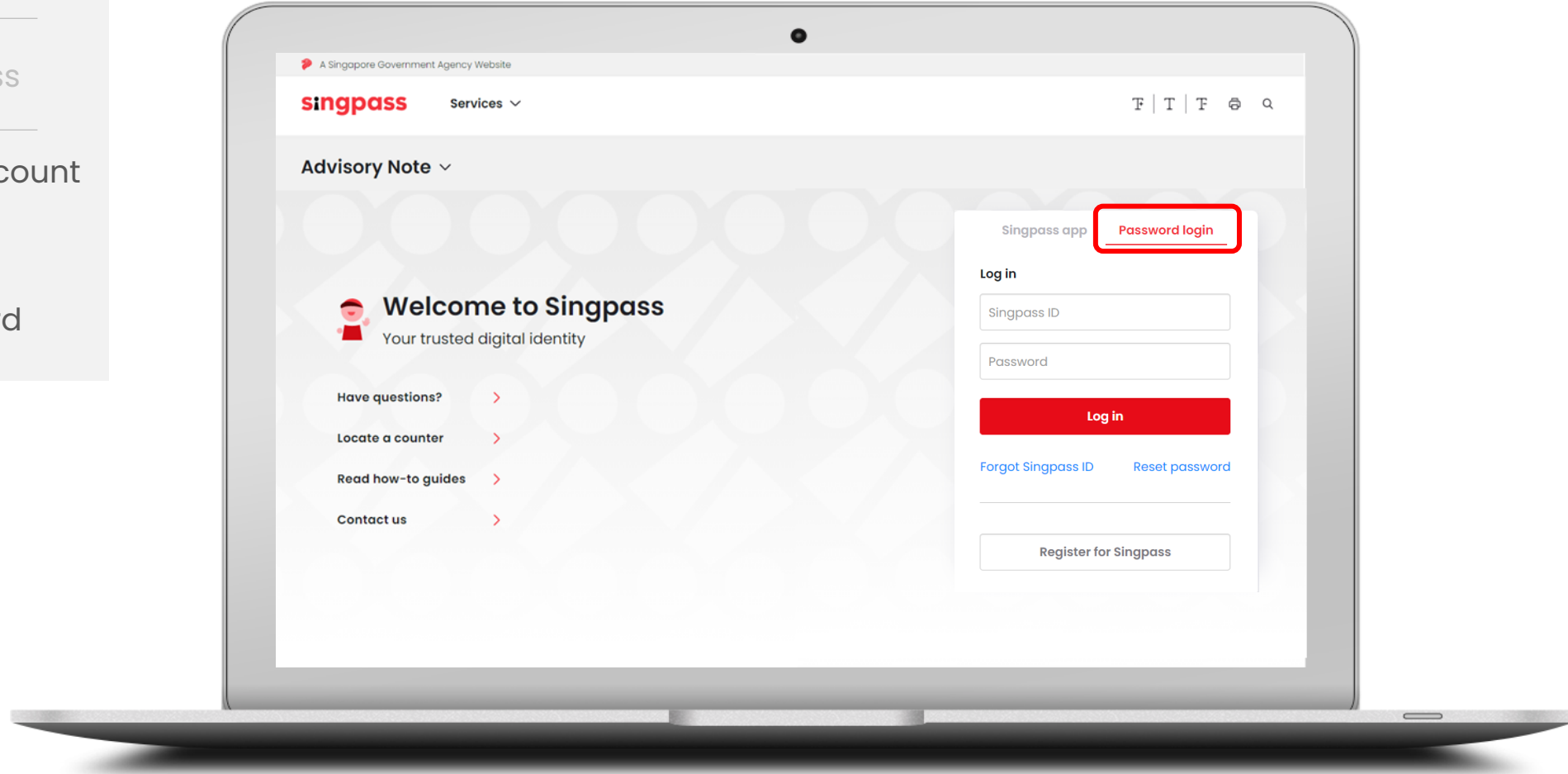
Set up Singpass account – via Singpass portal

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass portal:
a. Log in
b. Update details
c. Create password

3 Select the 'Password login' tab. Log in with your Singpass ID and password.



Set up Singpass account – via Singpass portal

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass portal:
a. Log in
b. Update details
c. Create password

3 Provide your contact details, such as mobile number and email address.

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One-time account update

1 Enter details 2 Verify details 3 Create password

Your mobile number and email address can only be registered to **ONE** Singpass account.

Note:
Your mobile number will be activated for SMS 2FA after you have completed Steps 1 to 3.

Mobile number* :

+65

[No mobile number?](#)

Email address:

Preferred mode of contact: ☐ SMS ☐ Email

Go green with paperless notifications (SMS/email): ☒ Yes ☐ No

Next

Contact details updated in this step will indicate your registered mobile number used for SMS 2FA.

Set up Singpass account – via Singpass portal

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass portal:
a. Log in
b. Update details
c. Create password

3 Select your preferred mode of contact for Singpass to notify you of any account changes, then click 'Next'.

A Singapore Government Agency Website

singpass

One-time account update

1 Enter details 2 Verify details 3 Create password

Your mobile number and email address can only be registered to **ONE** Singpass account.

Note:
Your mobile number will be activated for SMS 2FA after you have completed Steps 1 to 3.

Mobile number* @: +65

[No mobile number?](#)

Email address:

Preferred mode of contact: ☒ SMS ☐ Email

Go green with paperless notifications (SMS/email): ☒ Yes ☐ No

Next

i SMS 2FA will be automatically activated using your registered mobile number upon completion of Singpass account setup.

Set up Singpass account – via Singpass portal

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass portal:
a. Log in
b. Update details
c. Create password

3 If you do not have a Singapore-registered mobile number, click 'No mobile number?'

A Singapore Government Agency Website

singpass

One-time account update

1 Enter details 2 Verify details 3 Create password

Your mobile number and email address can only be registered to **ONE** Singpass account.

Note:
Your mobile number will be activated for SMS 2FA after you have completed Steps 1 to 3.

Mobile number* +65

[No mobile number?](#)

Email address:

Preferred mode of contact: ☐ SMS ☐ Email

Go green with paperless notifications (SMS/email): ☒ Yes ☐ No

Next

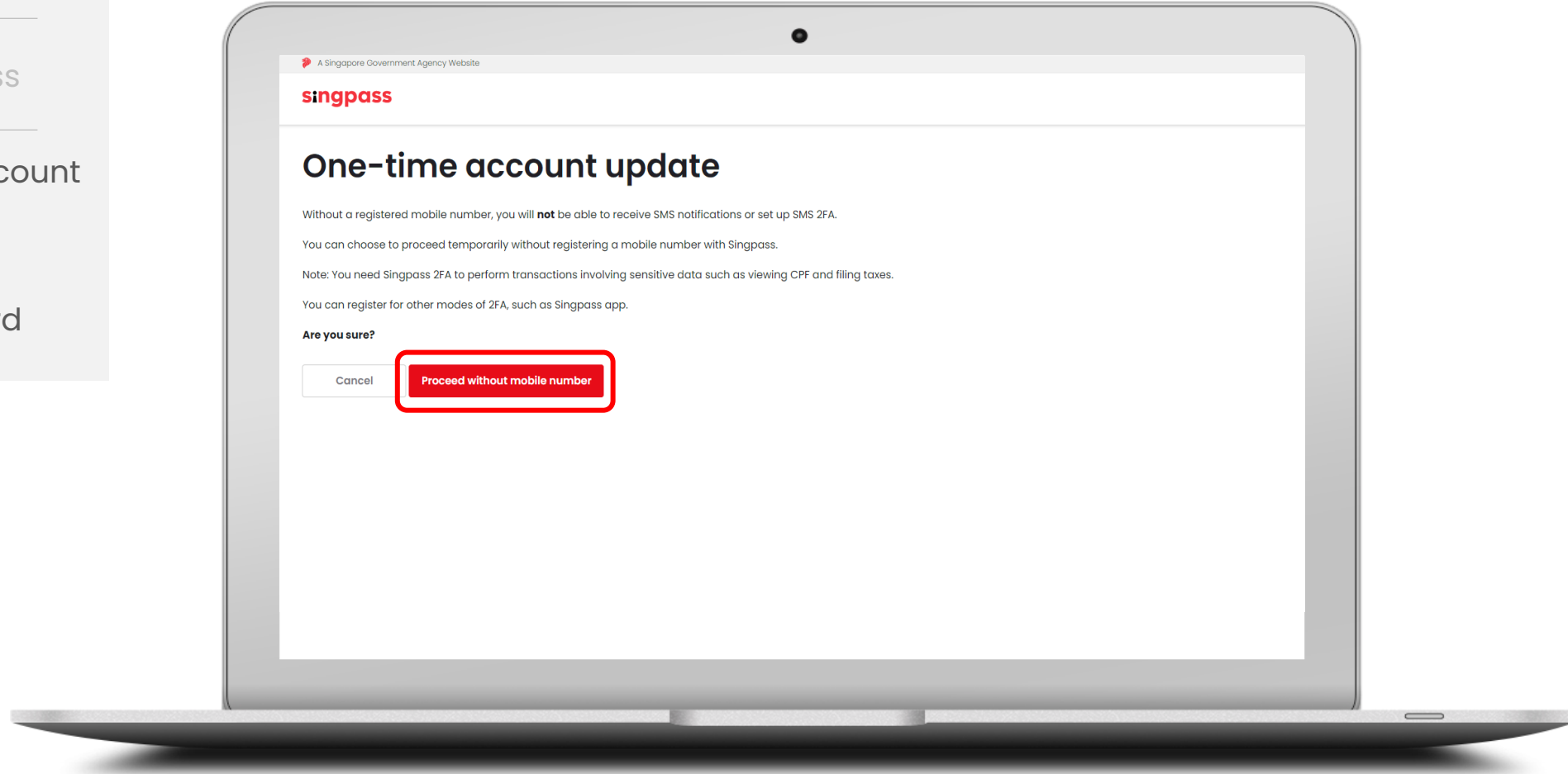
Set up Singpass account – via Singpass portal

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass portal:
a. Log in
b. **Update details**
c. Create password

3 You will be prompted with an alert message.
Click 'Proceed without mobile number'.



 If you proceed without entering your mobile number at this step, you will be prompted to enter your mobile number the next time you log in to your Singpass account.

Set up Singpass account – via Singpass portal

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass portal:
a. Log in
b. **Update details**
c. Create password

3 Enter the **One-Time Password** sent to your mobile number to verify your contact details.

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Mobile number verification

1 Enter details 2 Verify details 3 Create password

Enter the One-Time Password (OTP) sent to your mobile number (****6022)

OTP*

If you do not receive the SMS OTP in 1 minute, click [Resend SMS OTP](#).

Cancel Next

Set up Singpass account – via Singpass portal

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account – Singpass portal:
 - a. Log in
 - b. Update details
 - c. Create password

3 If you have provided an email address, enter the **One-Time Password** sent to your email address to verify your contact details.

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singpass

Email address verification

1 Enter details 2 Verify details 3 Create password

Enter the One-Time Password (OTP) sent to your email address (e*****1@mailinator.com)

OTP*

If you do not receive the email OTP in 1 minute, click [Resend email OTP](#).

Set up Singpass account – via Singpass portal

- 1 Go to Singpass portal
- 2 Register for Singpass
- 3 Set up Singpass account – Singpass portal:
 - a. Log in
 - b. Update details
 - c. **Create password**

3 Create your new Singpass password, then click 'Next'.

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Create password

Enter details ✓ Verify details ✓ **Create password 3**

Enter your new password below

New password*:

Confirm new password*:

Cancel Next

i Tips for a strong password: 8–24 characters, with letters, numbers, symbols

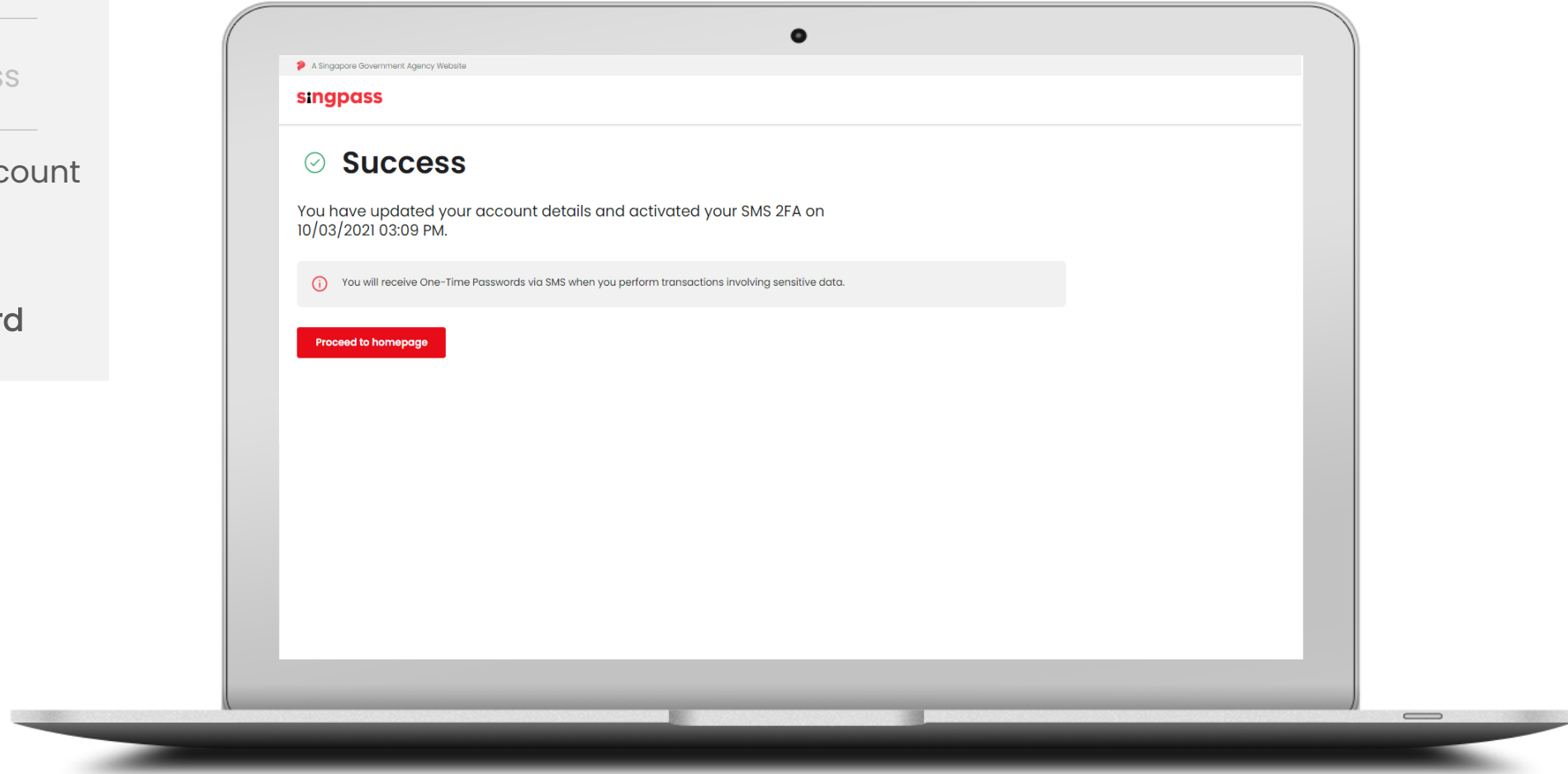
Set up Singpass account – via Singpass portal

1 Go to Singpass portal

2 Register for Singpass

3 Set up Singpass account – Singpass portal:
a. Log in
b. Update details
c. Create password

3 You have successfully set up your Singpass account and registered for SMS 2FA!



Have more questions?

Check out the [Singpass FAQs](#)