

Combined Assessment Mid-Year: 2009

Employee: Ashok Kumar Reddy Moori
Direct Manager: Pazhore Krishnakumar



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Goals - *What We Do*

Goal #1
(01/02/09 - 31/12/09) Effective Queue Management - Ensure that Fault and Request queues are managed effectively on an ongoing basis, with daily reviews taking place to prevent tickets aging past 30 or 60 days unnecessarily, to ensure that tickets are classified and categorized appropriately and that regular updates are made.
Employee Comments: Regularly checking the below SAN Queues Virtual Tickets - Checking and resolving SAN related issues Virtual Tasks - Daily/weekly/Monthly Checking of SAN/Storage environment Virtual Requests - Consolidation and Planning for SAN Capacity forecasting Aperture Requests - SAN allocation, Removal, Decommission, Renames, and Move Virtual Changes - Supporting work requested from SA teams and other SAN configurations related (Microcode upgrades, and Symconfigure etc.) Log Review - Providing the supporting evidence tickets to Log Review team for Audit purpose
Manager Comments:

Goal #2
(01/02/09 - 31/12/09) Core support functions required for SAN BAU – in terms of Zoning, LUN Masking, COB Tests, Server Troubleshooting
Employee Comments: Providing core support to Host environments in the event of any H/W fixes and configuration changes required. Consolidation of VR to get the storage requirements and action on Aperture tickets for SAN/Storage provisioning/removals which includes zoning, lun masking and symconfigure. Action on Storage Migrations (from Tier-2 to Tier-3) and reclaim the old Storage, this is to save disk costing for business. Planning and supporting the COB activities as per business requirements.
Manager Comments:

Goal #3
(01/02/09 - 31/12/09) Produce thorough, accurate and timely results on a consistent basis. Ensure tasks, requests, objectives and requirements of yourself are managed appropriately thereby ensuring that they are thorough, accurate and delivered in a timely fashion, with advanced notice where deadlines will not be met on an ongoing consistent basis. This includes but is not limited to MARS & CAP Management, Placemat Submissions, Planview and RCSA-IRM.
Employee Comments: All the tasks, requests, and objects are well managed by proper planning on weekly basis to ensure timely results on a consistent basis. RSCA is already completed for Q1 and Q2. Plainview are timely submitted till date. Completing regular SAN admin tasks in a timely fashion.
Manager Comments:

Goal #4

Goal #4
(01/02/09 - 31/12/09) Setting up Alert and monitoring for HDS Systems, Check and ensure ECC database remains in good state for producing reports to accurately reflect the storage environment.
Employee Comments: Checking on ECC Infrastructure to verify SAN/Storage, and Host environment are accurately reflecting, fix the issues if are in SAN/Storage or work with SA teams to correct the issues.
Manager Comments:

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Performance Management Assessment

Page 2 of 4

Goal #5
(01/02/09 - 31/12/09) Significant involvement in RDC/FDC Migrations activities including SRDF/A, SRDF/STAR, and CISCO which are newly introduced technologies/tools in EMEA SAN environment & involvement in EDC/IXE SAN environment and To be able to provide support for SAN forecasting and Capacity Planning.
Employee Comments: Involving in all BAU related activities are SAN/Storage provisioning for RDC/FDC,EDC/IXE, and Configuration changes such as device groups, consistency groups, symconfigure, COB testing activities for SRDF/A, and SRDF/STAR as well. Managing CISCO infrastructure for SAN provisioning for RDC/FDC infrastructure. Able to forecast and plan the Storage related requests through newly introduced VR system for Storage Management group. Regularly updating the SAN forecasting database.
Manager Comments:

Goal #6
(01/02/09 - 31/06/09) To be able to provide support for SAN Screen, Replstore, and perform regular checks to the environment.
Employee Comments: Using SAN Screen to report any violations and fix them accordingly. Regular check on Replstore and fix in case of any sync errors are occurred.
Manager Comments:

Goal #7
(01/02/09 - 31/12/09) Proactively health checks of SAN Environment on regular basis and action in timely manner. Review, and confirm unused zones on weekly basis and ensure cleanup the is done to avoid particular known limitations of SAN Switches.
Employee Comments: Regular health checks on SAN/Storage environments, fix any configuration issues or escalate to vendor in case of any h/w events need to be fixed. Regular health checks on Centera and fix the issues or escalate to vendor for hardware failures to be fixed. Periodic checks on sandb and fix device allocation mismatch, and device group errors. Report unused zones, maker/checker them and cleanup the zoneset on business green zone to avoid zoneset overflow.
Manager Comments:

Overall Comments (Goals - What We Do)
Employee Comments: - Received R.A.V.E. e-Thank you! Recognition from Mr. Michael Francis Styles - Recently participated into the CGC Annual COB Tests. Performed DG checks and make sure environment is up to date and actioned the SRDF operations. - Planning, Supporting and carried out Weekend Activities and ensure actioned the planned activities (Zone push, LUN

- Received R.A.V.E. e-Thank you! Recognition from Mr. Michael Francis Styles
- Recently participated into the CGC Annual COB Tests. Performed DG checks and make sure environment is up to date and actioned the SRDF operations.
- Planning, Supporting and carried out Weekend Activities and ensure actioned the planned activities (Zone push, LUN Masking, reclaims, Apertures, and RFC), and resolve/support for client issues/requirements.
- Performing SANITY & HEALTH CHECKS in SAN Environment on daily basis and actioned in timely manner.
- Supporting on-CALL Rota basis.
- Troubleshooting & analysis of SAN Environment, Host related, and Performance Issues.
- Troubleshooting the power path issues.
- Utilizing WLS (Work Load Analyzer) for performance issues.
- Using Cisco Fabric manager for Fabric performance and troubleshooting.
- Planning and implementing the disk allocations for VM Ware projects which required symconfigure work.
- Planning and managing the Microcode upgrades
- performing Forsyth Reclaims

Manager Comments:

How We Achieve Our Business Goals

Serve our clients with distinction (internal & external clients).

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Performance Management Assessment

Page 3 of 4

- Puts clients first; builds relationships with clients to understand and exceed their expectations.
- Works across business, functional and/or regional lines to provide clients with integrated solutions that meet their needs.
- Seeks and identifies opportunities to improve the client experience.
- Ensures the delivery of exceptional service to clients.

Employee Comments:

Manager Comments:

Build a great team and/or be a great team member.

- Selects, promotes and rewards others based on performance.
- Provides timely feedback, coaching and challenging assignments to motivate team members and improve performance.
- Seeks out and hires diverse, highly-talented individuals.
- Establishes an inclusive and positive team-oriented work environment and treats others with dignity and respect.
- Pursues learning opportunities; responds to feedback from managers and peers.
- Acts like a partner with colleagues, and works effectively across all levels, businesses, and geographies to get work done.
- Engages in open, honest dialogue with others and directly addresses conflict when it arises.

Employee Comments:

Manager Comments:

Produce Results with Integrity.

- Does business in a way that enhances and protects our franchise and adheres to the highest standards of personal and professional behavior.
- Understands and proactively manages risk in respective area of responsibility; appropriately assesses risk/reward relationships when making business decisions.
- Gets things done; improves productivity by overcoming obstacles and minimizing bureaucracy.
- Holds self and others accountable for results and decisions.

Employee Comments:

Manager Comments:

Lead Through Innovation.

- Thinks creatively and encourages others to continuously improve.

Lead Through Innovation.
• Thinks creatively and encourages others to continuously improve. • Challenges the status quo and traditional thinking. • Develops innovative solutions that enhance our products, services and processes. • Works effectively in the face of ambiguity; adapts to and drives positive change.
Employee Comments:
Manager Comments:

Overall Comments (How We Achieve Our Business Goals)
Employee Comments:
Manager Comments:

Overall Assessment

Overall Comments
Manager Comments: From what has been discussed with him, the performance is good.. but overall evaluation would have to be performed by the matrix manager on the specific projects and goals set.

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