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Employee Self-Assessment Mid-Year: 2011

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Employee Comments

- As part of the ongoing initiative to reclaim the unused SAN Storage and been put back into storage pool thus contributing to cost avoidance.
- Myself and Krishnam are working on **UNUSED Disk reclaims** and we had performed majority of the reclaims from DMX, Vmax & HDS frames. We had achieved these reclaims on 250 hosts.
- We had successfully reclaimed the running total (2010+2011) is **31.04TB of Tier-3 and 66.557TB of Tier-4**
- We had successfully reclaimed **20.04TB of Tier-3 & 40.557TB of Tier-4** disks from last 6 months (from Jan 2011 to till date).
- In 2010, we had reclaimed **11 TB of Tier-3 & 26TB of Tier-4** disks
- From SAN Side, Every week raising the **UNUSED SAN REMOVALS AND DECOMMISSIONS RFC** & performing the disk removals.
- Coordinating with System Administrators to raise the Disk decommission/Removal Aperture tickets.
- Using **SANSCREEN** Vulnerabilities Report "**Unused Masked Volumes**" which provides devices masked but not reachable to any host are collected and reviewed with SA/Business.
- Regularly updating the SAN reclaims into **SMART** report.
- Regularly performing **Clear off 'List Logins'** -
- Regularly performing clear off/Update **Device Groups** -
- Regularly performing the old **zones removals from the Cisco/Mcdata fabrics** -
- Planning and prepare the disk allocations for **VMWare/ESX/VIO** projects and allocate the high volume of disks where involved **SYMCONFIGURE** work
- Follow the **ON-CALL** Rota and provide the **Primary ON-CALL** support after office hours and also **Secondary ON-CALL** support for weekend.
- Planning, Supporting and carried out **Weekend Activities** and ensure auctioned the planned activities (**Zone push, LUN Masking, reclaims, Apertures, TCRS, VTs, VRs and RFC**), and resolve/support for client issues/requirements.
- Troubleshooting & analysis of SAN Environment, Host related, and **Performance** Issues.
- Implemented **Daily Matrix** mechanism which is to prevent aging tickets which are more than 30 or 60 days
- Updating and Closing the Virtual Tickets on **regular basis**.
- Taking the responsibility of aged tickets and **follow-up** with the owners and updating/closing off
- To perform all checks and make ready for the COB environment before the COB Tests
- Received **RAVE Award** from SAN Manager for the support of the RDC COB Annual test where our team reviewed 1500 emails and 650 SRDF actions were completed.
- Reviewed and found some **Device Groups** were missing in Storage frames 552/745. So worked with various business units and SA teams and created the missing groups back again
- Generating "**HDS SAN STORAGE PERFORMANCE report**" monthly wise and keep them track for any performance issues
- Regularly reviewing and generating the latest configuration matrix from the CATE and distributing to the team members
- Involved & performing the post/pre checks in Microcode upgrades, firmware upgrades, SAN applications upgrades
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- Participated & collected the required evidences and successfully completed the recent RCSA audit compliance.
- Involving CEEMEA & Rainbow projects.

Mid-Year Performance Discussion Held?

Yes

Individual Development Plan Discussion Held?

Not Provided