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4:36 PM

Combined Assessment Mid-Year: 2014

Employee: Ashok Kumar Reddy Moori
Direct Manager: Pazhore Krishnakumar



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Employee Comments

SAN Capacity Team

- Conducting and contributing the inputs to **SAN capacity review meeting** on weekly basis and minutes are storing in share point site
- Keep adding the valuable items to Capacity meeting minutes and trying to improve the content regularly
- Trained other Capacity team members to produce the capacity reports
- Keeping **Storage and Switch inventory databases** are up-to-date to generate the reports to Global team
- Regularly monitoring/reviewing the **SAN Utilization, pool utilization and over subscription percentage** reports and defining the guidelines for further allocations/restrictions.
- Regularly reviewing and updating the V-Max Capacity, V-Max pools capacity, HDS Capacity reports, Thin provisioning summary, Centera capacity reports, DMX Capacity Report and Switch Utilization Reports & Replication Group Reports.
- Reviewing **TCRS tickets** on regular basis and providing the **SAN Pre/Post design approvals** without any delay as per SAN SLO
- Reserving the disks in **SAN SCREEN** is keep up-to-date to avoid the provisioning delays
- Discussing with the requesters and troubleshooting the TCRS ticket issues
- Requesting and **chasing the PEPs**, if the SAN requirement is >10TB
- Reviewed and provide the SAN approvals for more than **130 TCRS Tickets** from **Jan 2014** onwards
- Reserved more than **500TB of SAN Disks** in **SAN SCREEN** from **Jan 2014** onwards
- Recently TCRS approvals handed-over to HDS team. So monitoring and helping them for any TCRS related queries/issues

Host Billing Reports & MOR Reports

- Generating **Host Billing Reports & MOR Reports & GCG Allocation Reports** on monthly basis
- Senior MOR management requesting new type reports every time as per their convenience
- Generating and producing **EMEA Consolidated Storage-Switch Capacity Report** regularly
- Regularly reviewing and modifying the **scripts** as per the current environment as existing scripts was created in 2011
- Reviewing & Performing manual steps to generate the final files and uploading them into **FINCON & SAN Share Point** sites
- Spending lot of manual hours to generate the reports as new issues reporting every time

To be part of SAN L3 lean team

- Regularly attending the **Daily EMEA SAN L3 Huddle meetings**
- Contributing the support to problem management (**MIM**)
- Involving into Technology refresh of SAN environment to save on maintenance cost of existing frames/Switches
- Reviewing and reserving the disks in **SAN SCREEN** to **Tech-refresh team**
- Regularly in touch with provisioning (HDS) team and sorting out storage issues and providing the guidance
- Providing **ONCALL Primary and Secondary support** in SAN L3 team

Rainbow/G2C projects

- Regularly attending **SA, Storage & project meetings** for Rainbow project.
- Regularly generating the **Host Based Allocation** details and produced to Rainbow PMs & SAs for to identify and raise paper works to move the disks from LEG1 to LEG2 Array to reduce the **SAN Disk over-subscription percentage on LEG1 frame**
- Involved into **G2C project** initial requirement and provided the SAN costing to PM to raise PEP

Manager Comments

Ashok outlines in his mid-year notes many of the tasks that keep him busy every day. On top of the daily workload Ashok spends many hours ensuring the laborious billing and MOR reports are created and revised (on a regular basis and under request). Ashok has worked with James Gonzales to vastly improve the capacity reporting and weekly review which ensures that we have consistent reporting and monitoring of the environment and react appropriately to changes in the environment. There is still no promotion for Ashok which is a massive disappointment to him and his management. This has gone on for years and is never resolved always being stuck in upper management. This must be resolved and quickly. I have requested the new global SAN manager to resolve this ASAP. The team goal requires some work so a big effort is required to get this completed in the next few months. Overall much workload has been delivered and Ashok produces consistent high quality output.

Mid-Year Performance Discussion Held?

Yes
Individual Development Plan Discussion Held?
Yes