

MR MOORI ASHOK KUMAR REDDY
 BLK 879 TAMPINES AVENUE 8
 #09-270
 SINGAPORE 520879

COPY



Date of Bill: 20/11/10
Due Date: 04/12/10
Account No.: 1.11434674U
Bill No.: 0110742020112010
Payment Code: 1523495

YOUR ACCOUNT AT A GLANCE

Previous Balance \$273.90
 Payments -\$275.00

Current Charges Due on 04/12/10 **\$142.87**

Total GST @ Standard Rate \$8.94
 (Charges @ Zero Rated GST \$6.23)
 (Charges not subject to GST \$0.00)

Total Outstanding Balance **\$141.77**

Payment received on or after 13/11/10 will not be shown in this statement.

Total Savings this Month **\$284.12**

Promotion and Information



Important Information:

As we are currently upgrading our IT systems, not all charges and payment received may be reflected on this bill. Please be assured that the appropriate amount will be shown in your future bill.



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
 Account No.: 1.11434674U
 Payment Code: 1523495

Current Charges Due on: 04/12/10

Total Outstanding Balance: \$141.77

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

- ☐ **PAY THIS BILL**
☐ **PAY THIS AND FUTURE BILLS**

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND
 GET 100 FREE SMS!**

StarHub Ltd
 Robinson Road Post Office
 P.O. Box No. 81
 Singapore 900131



000001523495

0110742020112010

041210

000000014177

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PAYMENT OPTIONS

version0410

BY GIRO

Enjoy the convenience of paying your bills automatically through GIRO. Simply download the GIRO application form from our website at www.starhub.com/custserv. please call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays or visit any StarHub Customer Service Centres. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

BY CREDIT CARD

We accept payments by major credit cards. You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips. Alternatively, Visa cardholders can make secure bill payments through Visa Bill Pay website at www.visabillpay.com.sg. enquiries on the Visa bill pay service, please call SingPost at 1605 or email visabillpay@vpost.com.sg for more details.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**. If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

You can make online payment using your Credit Card via My Account Manager <https://secure.starhub.com/myaccountmgr/fin>. log on using your Hub ID and look for "Pay Bills". If you do not have a Hub ID, simply register for one at the website.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Stores, AXS Stations, iNETS Kiosks, Singapore Post Offices, SAM or StarHub Customer Service Centres.

- Vivo City : 1 HarbourFront Walk #02-216 Singapore 098585 (Open 11am-9.30pm daily)
- OUB Centre : 1 Raffles Place #05-08 Singapore 048616 (Open 10.30am-7.30pm Mon - Sat. Closed on Sun and Public Holidays)
- Tampines Mall : 4 Tampines Central 5 #02-26 Singapore 529510 (Open 10.30am-9pm daily)
- Plaza Singapura : 68 Orchard Road #B2-17/18/18A Singapore 238839 (Open 10.30am-9pm daily)

PAYING VIA vPOST

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master only) at www.vPOST.com.sg. you do not have a vPOST account, simply register for one at their website. For enquiries, please call SingPost at 1605 or email enquiries@vpost.com.sg for more details.

PAYING VIA MOBILE

You can pay your StarHub bills via iNETS Mobile. For a complete list of iNETS supported mobile devices, please visit www.nets.com.sg/inets call NETS Customer Service Hotline at 6274-1212.

PAYING VIA INTERNET/PHONE BANKING

1. For DBS/POSB customers, you can make payment via DBS online at www.dbs.com or via DBS Phone Banking at 1800-111 1111 or via POSB Phone Banking at 1800-339 6666. For enquiries on DBS's/POSB's bill payment services, please call 1800-111 1111.

For CITIBANK customers, you can make payment via Citibank® Online at www.citibank.com.sg or via CitiPhone Banking at 1800-225 5225. For enquiries on Citibank's bill payment services, please call 1800-225 5225.

3. For OCBC customers, you can make payment via OCBC's Internet Banking at www.ocbc.com.sg or via OCBC Phone Banking at 1800-363 3333. For enquiries on OCBC's bill payment services, please call 1800-363 3333.

For UOB customers, you can make payment via UOB's Banking at www.uob.com.sg or via UOB Phone Banking at 1800-222 2121. For enquiries on UOB's bill payment services, please call 1800-222 2121.

For HSBC customers, you can make payment via HSBC's Banking at www.hsbc.com.sg or via HSBC Phone Banking at 1800-227 8888. For enquiries on HSBC's bill payment services, please call 1800-227 8888.

GST

Items indicated by "G" are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING CURRENCY

All items set out in this tax invoice are in Singapore Dollars (SGD).

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

INTERIM BILL

We will send you an interim bill if your charges become exceptionally high. All interim bills require immediate payment.

TERMS & CONDITIONS

StarHub Terms & Conditions for Info-communication Services prevail at all times.

UPDATE OF PARTICULARS

For change of address, please visit our website at <http://www.starhub.com/contactus>, to us at 6720 5000 or call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

		Amount(\$)	Total
Summary - Payment Details			
Payment Received	18/11/10	-275.00	-\$275.00
Summary - Current Charges			
Cable TV			
One-Time Charges		0.0000	
Subscription Charges		53.0000	
Usage Charges		0.0000	
Other Credits and Charges		0.0000	
Total Discounts		-46.7000	\$6.3000
MaxOnline			
One-Time Charges		0.0000	
Subscription Charges		56.0000	
Usage Charges		0.0000	
Other Credits and Charges		0.0000	
Total Discounts		-2.8000	\$53.2000
Mobile			
One-Time Charges		0.0000	
Subscription Charges		84.0000	
Usage Charges		188.6490	
Other Credits and Charges		0.0000	
Total Discounts		-208.3075	\$64.3415
Switch Services			
One-Time Charges		0.0000	
Subscription Charges		19.8000	
Usage Charges		16.6038	
Other Credits and Charges		0.0000	
Total Discounts		-26.3108	\$10.0930
Total GST			\$8.94
Total Current Charges			<u>\$142.87</u>

Account Details

StarHub TV service for 879 TAMPINES AVENUE 8 #09-270

Subscription Charges

G	Basic 4 Of 7 Groups (Education/Entertainment/Kids/Lifestyle)	14/11/10 - 13/12/10	28.0000	
G	Basic Upsize 4 Of 7 Groups	14/11/10 - 13/12/10	7.0000	
	Savings - 6 Mths Free Basic Upsize Grps	100.00% Discount	-7.0000	
G	Vijay	14/11/10 - 13/12/10	4.0000	
	Savings - 6 Mths Free Vijay	100.00% Discount	-4.0000	
G	HubStation HD Rental - 1 unit(s)	14/11/10 - 13/12/10	14.0000	
	Savings - 12-mth 50% off HubStation HD	50.00% Discount	-7.0000	\$35.0000

Discounts

Savings - SH TV \$24 Disc for 24 Mths on nett		-24.0000	
Savings - SH TV \$4 Disc for 24 Mths on nett		-4.0000	
Savings - Hub Club Disc (SH TV) on nett	10.00% Discount	-0.7000	-\$28.7000

Total Charges Before GST **\$6.3000**

MaxOnline service for 879 TAMPINES AVENUE 8 #09-270

Subscription Charges

G	MaxOnline Express Plus	14/11/10 - 13/12/10	56.0000	\$56.0000
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Discounts

Savings - Hub Club Discount (MaxOnline) on nett	5.00% Discount	-2.8000	-\$2.8000
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Total Charges Before GST **\$53.2000**

Mobile Number 93365499 3G Power Value 100

Subscription Charges

G	Mobile Service	14/11/10 - 13/12/10	24.0000	
	Savings - Corp 20 percent (24mths)		-4.8000	
G	Caller Number Display	14/11/10 - 13/12/10	5.0000	\$24.2000

Usage Charges 14/10/10 - 13/11/10

	Total Local Minutes	321Min 37Sec		
	Free Local Minutes	88Min 50Sec		
	Payable Local Minutes			
G	Outgoing - Voice Calls	0Min	0.0000	
G	Incoming - Voice Calls	232Min 47Sec	34.9175	
	Savings - Free Incoming		-34.9175	
G	Total SMS (5c)	82Msg	4.1000	
G	Free Messages (Send)		-4.1000	
G	Payable Messages (Send)		0.0000	
Z	IDD 018 Calls	0Min 39Sec	0.4485	\$0.4485

Total Charges Before GST For 93365499 **\$24.6485**

IDD 018 Calls				
Z	Date	Time	Country	Tel Number
	24/10/10	11:56am	India Mobile	018919440426811
				Duration
				0Min 39Sec
				Rate
				F
				Amount(\$)
				0.4485
				Sub-Total for IDD 018 Calls
				0Min 39Sec
				\$0.4485

Mobile Number 81188449 3G Power Value 300

Subscription Charges

G	Mobile Service	14/11/10 - 13/12/10	45.0000	
	Savings - Corp 20 percent (24mths)	20.00% Discount	-9.0000	
G	Caller Number Display	14/11/10 - 13/12/10	5.0000	
	Savings - Caller Number Display - 24mths	100.00% Discount	-5.0000	
Z	International Roaming	14/11/10 - 13/12/10	5.0000	
	Savings - International Roaming - 24mths	100.00% Discount	-5.0000	\$36.0000

Usage Charges 14/10/10 - 13/11/10

	Total Local Minutes	1145Min	47Sec	
	Free Local Minutes	148Min	31Sec	
	Payable Local Minutes			
G	Outgoing - Voice Calls	0Min		0.0000
G	Incoming - Voice Calls	997Min	16Sec	149.5900
	Savings - Free Incoming	100.00% Discount	-149.5900	
G	Total SMS (5c)	35Msg		1.7500
G	Free Messages (Send)			-1.7500
G	Payable Messages (Send)			0.0000
Z	Payable Global SMS (Send)			0.4500
G	Local Toll-Free Calls	15Min	24Sec	0.0000
Z	IDD 008 Calls	2Min	21Sec	3.2430
				\$3.6930

Total Charges Before GST For 81188449 \$39.6930

IDD 008 Calls							
Z	Date	Time	Country	Tel Number	Duration	Rate	Amount(\$)
	04/11/10	11:54am	India	919440972621	2Min 21Sec	F	3.2430
	Sub-Total for IDD 008 Calls				2Min 21Sec		\$3.2430

Data Number 85608380 Free MaxMobile DP MOL Plus

Usage Charges 14/10/10 - 13/11/10

G	Total Data Usage	0GB	244MB	436KB	0.0000	
	Outside Gee!	0GB	244MB	436KB	0.0000	
G	Free Data Usage				0.0000	
G	Payable Data Usage				0.0000	\$0.0000

Total Charges Before GST For 85608380 \$0.0000

Service Number 64051459 Digital Voice

Subscription Charges

G	Digital Voice Home Line	14/11/10 - 13/12/10	9.8000	
	Savings - Digital Voice Promotion	100.00% Discount	-9.8000	

G	Call Divert Plus	14/11/10 - 13/12/10	2.0000	
G	Call Transfer Plus	14/11/10 - 13/12/10	2.0000	
Savings - Call Transfer Plus		100.00% Discount	-2.0000	
G	Call Waiting	14/11/10 - 13/12/10	2.0000	
G	Caller Number Display	14/11/10 - 13/12/10	2.0000	
G	Voicemail	14/11/10 - 13/12/10	2.0000	\$8.0000

Usage Charges 14/10/10 - 13/11/10

G	Local Calls	2198Min	9Sec	14.5108	
Savings - Free outgoing calls		100.00% Discount	-14.5108		
G	Local Toll-Free Calls	58Min	57Sec	0.0000	
Z	IDD 018 Calls	3Min	2Sec	2.0930	\$2.0930

Total Charges Before GST For 64051459 **\$10.0930**

IDD 018 Calls							
Z	Date	Time	Country	Tel Number	Duration	Rate	Amount(\$)
	05/11/10	1:03am	India Mobile	018919652514992	3Min 2Sec	F	2.0930
Sub-Total for IDD 018 Calls					3Min 2Sec		\$2.0930

\$142.87

Total GST \$8.94
GST @ 7% on \$127.7000 : \$8.94
GST @ 0% on \$6.2345 : \$0.00
(Charges not subject to GST : \$0.00)

StarHub Rewards Monthly Points Summary as at 13/11/2010. (POINTS EXPIRING ON 30/09/2012 : 4155)							
Rewards Account	Previous Points Balance	Add Points Issued	Add Bonus Points	Add Points Adjusted	Less Points Redeemed	Less Expired Points	Current Points Available
1.11434674U	4016	139	0	0	0	0	4155

Please refer to www.starhub.com/rewards for full redemption catalogue and Birthday Treats promotions.
Save 100 points when you redeem online or via Phone Self Help. (Points on website and Phone Self Help are after savings of 100 points)

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.