

How to read your bills?:
www.starhub.com > Support > Billing Enquiries
Self Help:
www.starhub.com > My Account
To check your account balance via SMS,
key <NRIC>,bill,<StarHub Account No> and send to 2455

MR MOORI ASHOK KUMAR REDDY
BLK 359 TAMPINES STREET 34
#02-433
SINGAPORE 520359

COPY



Date of Bill	17/09/12
Account No.	1.11434674U
Bill No.	0145504031092012
Payment Code	1523495

Reg. No. : 199802208C

Tax Invoice GST Reg. No. : M9-0005650-C

YOUR ACCOUNT AT A GLANCE

Description	Amount
Previous Balance	\$128.43
Payment (Payment received on or after 13/09/12 will not be shown in this bill)	-\$129.00
Current Charges	\$119.93
Total Outstanding Amount due: on 01/10/12	<u>\$119.36</u>

Summary - Current Charges

Home Broadband	\$46.4000
Mobile	\$65.9770
Digital Voice	\$0.0890
Mobile Broadband	\$0.0000
Current Charges	\$112.47
(GST)	\$7.46
Total Current Charges	<u>\$119.93</u>



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
Account No.: 1.11434674U
Payment Code: 1523495

Due Date: 01/10/12

Total Outstanding Amount: \$119.36

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

StarHub Ltd
Robinson Road Post Office
P.O. Box No. 81
Singapore 900131

- ☐ **PAY THIS BILL**
☐ **PAY THIS AND FUTURE BILLS**

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND
GET 100 FREE SMS/MMS*!**

* Applicable to StarHub Mobile only



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0145504031092012

011012

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PAYMENT OPTIONS

version1011

BY GIRO

Enjoy the convenience of paying your bills automatically through GIRO. Simply download the GIRO application form from our website at <http://www.starhub.com/support.html>. Alternatively, please call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays or visit any StarHub Customer Service Centres. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

BY CREDIT CARD

We accept payments by major credit cards. You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**.

If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

You can make online payment using your Credit Card or eNETS via My Account Manager <https://secure.starhub.com/myaccountmgr/fn>. Simply log on using your Hub ID and look for "Pay Bills". If you do not have a Hub ID, simply register for one at the website.

For enquiries on eNETS direct debit service, please call NETS Customer Service Hotline at 6274-1212 or email info@nets.com.sg for more details.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Stores, AXS Stations, AXS QuickBill at participating Outlets, iNETS Kiosks, Singapore Post Offices, SAM or StarHub Customer Service Centres.

- Vivo City: 1 HarbourFront Walk #02-202 Singapore 098585 (Open 11am-9.30pm daily)
- OUB Centre: 1 Raffles Place #05-08 Singapore 048616 (Open 10.30am-7.30pm Mon - Sat. Closed on Sun and Public Holidays)
- Tampines Mall: 4 Tampines Central 5 #02-26 Singapore 529510 (Open 10.30am-9pm daily)
- Plaza Singapura: 68 Orchard Road #B2-17/18/18A Singapore 238839 (Open 10.30am-9pm daily)
- Parkway Parade: 80 Marine Parade Road #B1-30/32, Parkway Parade Singapore 449269 (Open 11am-9pm daily)
- nex: 23 Serangoon Central #B1-24/25/26, nex Singapore 556083 (Open 11am-9pm daily)

PAYING VIA vPOST

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master only) at www.vPOST.com.sg. If you do not have a vPOST account, simply register for one at their website. For enquiries, please call SingPost at 1605 or email enquiries@vpost.com.sg for more details.

PAYING VIA MOBILE

You can pay your StarHub bills via iNETS Mobile. For a complete list of iNETS supported mobile devices, please visit www.nets.com.sg/inets or call NETS Customer Service Hotline at 6274-1212.

PAYING VIA INTERNET/PHONE BANKING

1. For DBS/POSB customers, you can make bill payment via DBS online at www.dbs.com or via DBS Phone Banking at 1800-111 1111 or via POSB Phone Banking at 1800-339 6666. For enquiries on DBS's/POSB's bill payment services, please call 1800-111 1111.

2. For CITIBANK customers, you can make bill payment via Citibank® Online at www.citibank.com.sg or via CitiPhone Banking at 1800-225 5225. For enquiries on Citibank's bill payment services, please call 1800-225 5225.

3. For OCBC customers, you can make bill payment via OCBC's Internet Banking at www.ocbc.com.sg or via OCBC Phone Banking at 1800-363 3333. For enquiries on OCBC's bill payment services, please call 1800-363 3333.

4. For UOB customers, you can make bill payment via UOB's Internet Banking at www.uob.com.sg or via UOB Phone Banking at 1800-222 2121. For enquiries on UOB's bill payment services, please call 1800-222 2121.

5. For HSBC customers, you can make bill payment via HSBC's Internet Banking at www.hsbc.com.sg or via HSBC Phone Banking at 1800-227 8888. For enquiries on HSBC's bill payment services, please call 1800-227 8888.

GST

Items indicated by "G" are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING CURRENCY

All items set out in this tax invoice are in Singapore Dollars (SGD).

SELF HELP – BUSINESS REPLY ENVELOPE

You can now print and create a simple Business Reply Envelope (BRE) from our website at www.starhub.com/BRE. Simply follow the step by step instructions on our website to create the BRE envelope by printing, folding and sealing. This BRE envelope can only be used to send us your recurring credit card payment slips. Mail posted using this BRE envelope will be opened by StarHub appointed agent / bank for updating your credit card details for the processing of payment.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS FOR INFO-COMMUNICATIONS SERVICES

StarHub's Terms & Conditions for Info-communications Services, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at <http://www.starhub.com/termsandconditions>.

UPDATE OF PARTICULARS

For change of address, please visit our website at <http://www.starhub.com/contactus>, fax to us at 6720 5000 or call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

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Date of Bill	17/09/12

Account Details

	Amount	Total
Payment Details		
Payment Received	27/08/12	-\$129.00
Home Broadband @ 359 TAMPINES STREET 34 #02-433		
Monthly (14/09/12 - 13/10/12)		
G MaxInfinity Ult (Aft 60% off Broadband:24Mth)	\$46.4000	\$46.4000
Total Charges Before GST for Home Broadband		\$46.4000

Mobile Number 93365499 3G Power Value 100

Monthly (14/09/12 - 13/10/12)

G Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)	\$16.8000	
G Caller No. Display (Promotion:24Mth)	Free	\$16.8000
Usage Charges (14/08/12 - 13/09/12)		
G Incoming Minutes	94Min 31Sec	
Free Incoming		Free
Outgoing Minutes	33Min 25Sec	
Free Outgoing Minutes	33Min 25Sec	Free
Total SMS (5c)	24Msg	Free
Global SMS	1Msg	\$0.1500
IDD 018 Calls	1Min 24Sec	\$0.8747
Total Charges Before GST For 93365499		\$17.8247

Itemised Call Details

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	23/08/12	4:40pm	India Mobile	018919440426811	0Min 18Sec	F	\$0.2129
Z	23/08/12	5:02pm	India Mobile	018919440426811	0Min 32Sec	F	\$0.3786
Z	24/08/12	12:14pm	India	018918790192940	0Min 34Sec	F	\$0.2832
Sub-Total					1Min 24Sec		\$0.8747

Mobile Number 81188449 3G SmartSurf 300

Monthly (14/09/12 - 13/10/12)

G Mobile Serv. (Aft Corp 20 percent (24mths):24Mth)	\$43.3645	
G Caller No. Display (Promotion:24Mth)	Free	

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Z	Intl Roaming (Promotion:24Mth)	Free	\$43.3645
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Usage Charges (14/08/12 - 13/09/12)

G	Incoming Minutes	498Min 44Sec	Free	
	Free Incoming			
	Outgoing Minutes	133Min 45Sec	Free	
	Free Outgoing Minutes	133Min 45Sec		
	Total SMS (5c)	60Msg	Free	
	Total Local Data Usage	0GB 651MB 1017KB		
	Within Gee!	0GB OMB 29KB		
	Payable Data Usage		Free	
	International Roaming		\$4.7000	
	IDD 008 Calls	1Min 6Sec	\$0.0878	\$4.7878

Total Charges Before GST For 81188449	\$48.1523
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Itemised Call Details

Incoming						
	Date	Time	Roaming Partner	Tel Number	Duration	Amount
Z	15/08/12	10:45pm	Malaysia - Maxis	65247469	0Min 1Sec	\$0.7000
Z	15/08/12	10:47pm	Malaysia - Maxis	65247469	0Min 1Sec	\$0.7000
Z	15/08/12	10:51pm	Malaysia - Maxis	65247469	0Min 2Sec	\$0.7000

Sub-Total	0Min 4Sec	\$2.1000
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Outgoing						
	Date	Time	Roaming Partner	Tel Number	Duration	Amount
Z	09/08/12	11:39am	Malaysia - U Mobile	006565247469	0Min 57Sec	\$0.4600
Z	15/08/12	10:46pm	Malaysia - Maxis	93365499	Msg	\$0.3000
Z	15/08/12	10:51pm	Malaysia - Maxis	6565247469	2Min 39Sec	\$1.3800
Z	15/08/12	11:23pm	Malaysia - Maxis	6581126939	0Min 11Sec	\$0.4600

Sub-Total	3Min 47Sec	\$2.3000
Sub-Total	1Msg	\$0.3000

(* - GPRS charges are capped daily at \$15)

IDD 008 Calls							
	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	15/08/12	7:06pm	Malaysia-State of Johor	6072231818	1Min 6Sec	F	\$0.0878

Sub-Total	1Min 6Sec	\$0.0878
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Data Number 82938997 3G MaxMobile Basic Datapack

Monthly (14/09/12 - 13/10/12)

G	MaxMobile Basic Datapack (Data Disc 100% :24Mth)	Free	Free
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Usage Charges (14/08/12 - 13/09/12)

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Account No.	1.11434674U
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G	Total Local Data Usage Payable Data Usage	0GB 52MB 1004KB	Free	Free
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Total Charges Before GST For 82938997	\$0.0000
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Digital Voice Home Number 64051459 @ 359 TAMPINES STREET 34 #02-433

Pro-rated

G	Drop - Digital Voice Home (Promotion)	16/08/12 - 13/09/12	Free	
G	Drop - Call Transfer Plus (Promotion)	16/08/12 - 13/09/12	Free	
G	Drop - Caller No. Display	16/08/12 - 13/09/12	-\$1.8710	-\$1.8710

Total Charges Before GST For 64051459	-\$1.8710
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Digital Voice Home Number 65247469 @ 359 TAMPINES STREET 34 #02-433

Monthly (14/09/12 - 13/10/12)

G	Digital Voice Home (Aft Promotion)	\$1.9600	
G	Call Transfer Plus (Promotion)	Free	\$1.9600

Usage Charges (14/08/12 - 13/09/12)

G	Local Calls Local Toll-Free Calls	9Min 26Sec	Free Free	Free
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Total Charges Before GST For 65247469	\$1.9600
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\$119.93

Total GST \$7.46

Amount Subject to GST @ 7% \$106.6535

Total GST @ 7% \$7.46

(Charges @ Zero Rated GST \$5.81)

(Charges not subjected to GST \$0.00)

StarHub Rewards Monthly Points Summary as at 13/09/2012. (POINTS EXPIRING ON 30/09/2013 : 1324)							
Rewards Account	Previous Points Balance	Add Points Issued	Add Bonus Points	Add Points Adjusted	Less Points Redeemed	Less Expired Points	Current Points Available
1.11434674U	1195	129	0	0	0	0	1324

Please refer to www.starhub.com/rewards for full redemption catalogue and Birthday Treats promotions.

Save 100 points when you redeem online or via Phone Self Help. (Points on website and Phone Self Help are after savings of 100 points)

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Promotion and Information



Do your part for a Greener Tomorrow & Win Prizes!

Opt for StarHub Green Bill to view your bills online & win attractive prizes! Double your chance when you sign up for hassle-free recurring payment with GIRO/credit card! Visit www.starhub.com/gbpromo now!



Tomorrow's Wallet, Here Today

Introducing SmartWallet, an innovative digital wallet service that stores your credit cards, merchant discounts & more securely on your mobile phone. Pay, shop & save with just a tap now. Details at www.starhub.com/smartwallet

Contact Us

Hotline: For billing enquiries, please call 1637. For other enquiries, please call 1633.

Contact Centre: You can email to customerservice@starhub.com or visit any of our Customer Service Centres

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.