

How to read your bills?:
www.starhub.com > Support > Billing Enquiries
Self Help:
Web - www.starhub.com/hubid > My Account Manager
SMS - To check your account balance via SMS,
key <NRIC>,bill,<StarHub Account No> and send to 2455

MR MOORI ASHOK KUMAR REDDY
BLK 359 TAMPINES STREET 34
#02-433
SINGAPORE 520359

ELECTRONIC INVOICE



Date of Bill	17/03/15
Account No.	1.11434674U
Bill No.	0190129266032015
Payment Code	1523495

Reg. No. : 199802208C

Tax Invoice GST Reg. No. : M9-0005650-C

YOUR ACCOUNT AT A GLANCE

Description	Amount
Previous Balance	\$259.36
Payment	-\$260.00
Current Charges	\$258.04
Total Outstanding Amount due: on 31/03/15	\$257.40

Payment received on or after 13/03/15 will not be shown in this bill

IMPORTANT NOTICE

With effect from 1 May 2015, StarHub will cease bill payment collection at all StarHub shops. Please refer to www.starhub.com/payment or StarHub bill for alternative payment options.

Summary - Current Charges

StarHub TV	\$51.3000
Home Broadband	\$44.3035
Mobile	\$146.4494
Digital Voice	\$0.0000
Current Charges	\$242.05
(GST)	\$15.99
Total Current Charges	\$258.04



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
Account No.: 1.11434674U
Payment Code: 1523495

Due Date: 31/03/15

Total Outstanding Amount: \$257.40

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

StarHub Ltd
Robinson Road Post Office
P.O. Box No. 81
Singapore 900131

- ☐ PAY THIS BILL
☐ PAY THIS AND FUTURE BILLS

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND
GET 100 FREE SMS/MMS*!**

* Applicable to StarHub Mobile only



000001523495

0190129266032015

310315

000000025740

5

Page 2 of 7	
Account No.	1.11434674U
Date of Bill	17/03/15

PAYMENT OPTIONS

version1114

BY GIRO

Download the GIRO application form at www.starhub.com/giro. For DBS and POSB ATM account holders, you can also apply GIRO electronically via AXS Station or DBS/POSB iBanking website.

BY CREDIT CARD

You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**. If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

Make online payment using your Credit/Debit Card or eNETS direct debit via My Account Manager. Simply log on using your Hub iD at www.starhub.com/hubid and select "Pay Bills" under My Account Manager. Don't have a Hub iD, simply register at our website.

PAYING VIA STARHUB ePAYMENT SERVICE

Pay bills anywhere, anytime using your Credit/Debit Card at "My StarHub" mobile app. Simply download the app on Apple App Store or Google Play (version 3 and above), log in using Hub iD to view bills and select ePayment service. Alternatively, visit www.starhub.com/epayment.

For enquiries on the eNETS, visit www.enets.com or call the hotline at 6274-1212.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Store, AXS Station, AXS QuickBill at participating Outlets, iNETS Kiosk, Singapore Post Office or SAM.

PAYING VIA vBOX

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master Card only) at www.vBOX.com.sg. If you do not have a SingPost ID, simply register for one at their website. For enquiries, please visit vBOX website for more details.

PAYING VIA INTERNET/PHONE BANKING

You can pay your StarHub bills through the Internet Banking/Phone Banking bill payment service of participating banks, namely, DBS, POSB, CITIBANK, HSBC, UOB and OCBC. For more information on the Banks' Internet / Phone Banking bill payment services, please refer to respective bank official website or contact the Bank directly.

GENERAL INFORMATION

GST

Items indicated by 'G' in the bill are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING AND/OR COLLECTION ON BEHALF

The bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill, unless otherwise stated.

BILLING CURRENCY

All items set out in the bill or related letters are in Singapore Dollars (SGD), unless indicated otherwise.

SELF HELP – BUSINESS REPLY ENVELOPE (BRE)

Download BRE at www.starhub.com/BRE and follow the step by step instructions on our website to create the BRE envelope. This BRE envelope can only be used to send us your recurring credit card payment slips and will be opened by StarHub appointed agent / bank.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

EARLY TERMINATION CHARGES

Early termination charges and other charges may be imposed when the service is terminated within the minimum period of service for your contract.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS

StarHub's Consumer General Terms & Conditions or Business General Terms & Conditions, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at www.starhub.com/aboutus/legal-notice-and-terms. In the event of purchase of equipment from StarHub, please retain this original receipt as proof of purchase of the equipment from StarHub, as well as the manufacturer's warranty document, as applicable.

UPDATE OF PARTICULARS

For change of billing address, please visit our website at www.starhub.com, log in to Hub iD and update your address via My Account Manager or go to My StarHub App.

SMARTSUPPORT SERVICES

Please visit www.starhub.com/smartsupport for more details of the SmartSupport services and log in to the SmartSupport Portal for swap or replacement of your device.

For assistance please contact us at

Consumer: customerservice@starhub.com

Business: businesshelpdesk@starhub.com

Page 3 of 7	
Account No.	1.11434674U
Date of Bill	17/03/15

Account Details

		Amount	Total
Payment Details			
Payment Received	24/02/15	-\$260.00	-\$260.00

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100056952

Monthly (14/03/15 - 13/04/15)

G	StarHub TV Lite (100% Disc)	Free	
G	HubStation Rental - 1 unit(s) (100% Disc:24Mth)	Free	Free
Total Charges Before GST for StarHub TV			\$0.0000

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100075195

Monthly (14/03/15 - 13/04/15)

G	Basic Tier 3 (Edu/Ent/Kids)	\$31.0000	
G	Cricket Grp	\$30.0000	
G	HD Interactive Set-top Box Rental - 1 unit(s)	\$6.0000	\$67.0000
Discounts			
	SH TV \$10 Disc - 24 Mths on nett:24Mth	-\$10.0000	
	Hub Club Discount on nett 10%	-\$5.7000	-\$15.7000
Total Charges Before GST for StarHub TV			\$51.3000

Home Broadband @ 359 TAMPINES STREET 34 #02-433

Monthly (14/03/15 - 13/04/15)

G	MaxInfinity 300Mbps (Aft 70% off Broadband:24Mth)	\$46.6353	\$46.6353
Discounts			
	Hub Club Discount on nett 5%	-\$2.3318	-\$2.3318
Total Charges Before GST for Home Broadband			\$44.3035

Mobile Number 93365499 4G 5

Monthly (14/03/15 - 13/04/15)

G	Mobile Serv. (Aft Corp 25 percent (24mths):24Mth)	\$58.1074	
G	Caller No. Display (Promotion:24Mth)	Free	\$58.1074

Usage Charges (14/02/15 - 13/03/15)

G	Incoming Minutes	533Min 29Sec		
	Free Incoming		Free	
	Outgoing Minutes	216Min 53Sec		
	Free Outgoing Minutes	216Min 53Sec	Free	
G	Total SMS (5c)	804Msg	Free	
	Total MMS @ <30KB	6Msg		
	Total Local Data Usage	3GB 365MB 263KB		
	Free Bundled Data	5GB OMB OKB	Free	Free
	Payable Data Usage			

Total Charges Before GST For 93365499	\$58.1074
--	------------------

Mobile Number 81188449 4G 6 (Main)

Monthly (14/03/15 - 13/04/15)

G	Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)	\$67.3177	
G	Caller No. Display (Promotion:24Mth)	Free	
Z	Free IDD018+	\$7.0000	
Z	Intl Roaming (Promotion:24Mth)	Free	\$74.3177

Usage Charges (14/02/15 - 13/03/15)

G	Incoming Minutes	261Min 49Sec		
	Free Incoming		Free	
	Outgoing Minutes	381Min 47Sec		
	Free Shared Minutes	381Min 47Sec	Free	
	Total SMS (5c)	458Msg		
G	Total MMS @ <30KB	3Msg		
G	Total MMS @ 30-100KB	2Msg		
G	Total MMS @ >100-300KB	1Msg		
	Free Shared	464Msg	Free	
	Messages(Send)			
	Total Local Data Usage	1GB 50MB 64KB		
	Free Bundled Data	6GB OMB OKB		
	Within Gee!	0GB OMB 707KB		
	Free Shared Data Usage	1GB 49MB 381KB		
	Payable Data Usage		Free	
	IDD 008 Calls	11Min 32Sec	\$4.7264	
	Free IDD 018 Calls	178Min 10Sec	Free	\$4.7264

Total Charges Before GST For 81188449	\$79.0441
--	------------------

IDD 008 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	26/02/15	2:56am	USA	16317127920	11Min 32Sec	F	\$4.7264
Sub-Total					11Min 32Sec		\$4.7264

IDD 018 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	18/02/15	8:58pm	India	018917382787709	44Min 46Sec	F	\$38.0338
Z	21/02/15	1:36pm	India Mobile	018919440974542	12Min 46Sec	F	\$10.8466
Z	24/02/15	8:47pm	India	018918106421416	26Min 43Sec	F	\$22.6985
Z	27/02/15	12:35am	India Mobile	018919849558258	8Min 30Sec	F	\$7.2216
Z	27/02/15	12:44am	India Mobile	018919849558258	5Min 20Sec	F	\$4.5312
Z	02/03/15	1:17am	India Mobile	018919490912659	2Min 50Sec	F	\$2.4072
Z	02/03/15	1:32am	India Mobile	018919490912659	2Min 16Sec	F	\$1.9258
Z	03/03/15	12:46am	India	018918106421416	2Min 12Sec	F	\$1.8691
Z	08/03/15	8:57pm	India Mobile	018919959067475	0Min 46Sec	F	\$0.6514
Z	08/03/15	8:58pm	India	018917386689909	3Min 1Sec	F	\$2.5630
Z	10/03/15	10:57am	India Mobile	018919441008349	3Min 19Sec	F	\$2.8178
Z	10/03/15	11:02am	India-Bangalore	018918008833946	0Min 22Sec	F	\$0.3115
Z	10/03/15	3:02pm	India	018918106421416	1Min 39Sec	F	\$1.4018
Z	10/03/15	9:39pm	India	018918106421416	10Min 39Sec	F	\$9.0482
Z	12/03/15	3:18pm	India Mobile	018919440972621	0Min 15Sec	F	\$0.2124
Z	13/03/15	10:19am	India	018918106421416	13Min 55Sec	F	\$11.8236
Z	13/03/15	1:57pm	India	018917386689909	17Min 49Sec	F	\$15.1370
Z	13/03/15	5:27pm	India Mobile	018919440972621	21Min 2Sec	F	\$17.8699
Sub-Total					178Min 10Sec		\$151.3704

Mobile Number 90621269 4G 6 (SharePlus)

Monthly (14/03/15 - 13/04/15)

G	Mobile Serv. (Aft SS SharePlus - 50%:24Mth)	\$7.5000	
G	Data Upsize VAS (1GB) (Data Upsize VAS Disc 100%:24Mth)	Free	\$7.5000

Usage Charges (14/02/15 - 13/03/15)

G	Incoming Minutes	25Min 55Sec	
	Free Incoming		Free
	Outgoing Minutes	6Min	
	Free Shared Minutes	6Min	Free
	Total Local Data Usage	0GB 501MB 64KB	
	Free Bundled Data	1GB OMB OKB	
	Payable Data Usage		Free
	IDD 008 Calls	1Min 5Sec	\$1.7979

Total Charges Before GST For 90621269	\$9.2979
--	-----------------

IDD 008 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	13/02/15	11:07pm	India	919441485812	0Min 37Sec	F	\$1.0234
Z	08/03/15	8:14pm	India	919985264822	0Min 28Sec	F	\$0.7745

Sub-Total	1Min 5Sec	\$1.7979
-----------	-----------	----------

Digital Voice Home Number 65247469 @ 359 TAMPINES STREET 34 #02-433

Monthly (14/03/15 - 13/04/15)

G	Digital Voice Home (Promotion:24Mth)	Free	
G	Call Transfer Plus (Promotion)	Free	Free

Usage Charges (14/02/15 - 13/03/15)

G	Local Calls		Free	
	Local Toll-Free Calls	33Min 34Sec	Free	Free

Total Charges Before GST For 65247469	\$0.0000
---------------------------------------	----------

\$258.04

Total GST \$15.99
Amount Subject to GST @ 7% \$228.5286
Total GST @ 7% \$15.99
(Charges @ Zero Rated GST \$13.52)
(Charges not subjected to GST \$0.00)

StarHub Rewards Monthly Points Summary as at 12/03/2015	
Total Points Available: 3415	
Points Issued	Bonus Points
260	0

456 Rewards Points expiring on 31/07/2015

For easy viewing and redemption, your Rewards Points are consolidated under your NRIC/FIN.

Visit www.starhub.com/rewards to browse our rewards catalogue for exciting treats!

News of the Month



Enjoy 30% OFF 12 mths on CinemaWorld Pack!

For the best of international movies around the world, subscribe to CinemaWorld Pack now and enjoy 30% OFF 12 mths! For details, visit www.starhub.com/cinemaworld. Promotion ends 31 Mar 2015.



Save More with Your StarHub Rewards Points this March School Holiday!

Enjoy all the fun you can under the sun over 30 special EAT. SHOP. PLAY treats this holiday. Grab them at www.starhub.com/redeem before they are gone! Promotion ends 31 March 15. T&Cs apply.

Page 7 of 7	
Account No.	1.11434674U
Date of Bill	17/03/15

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.