

How to read your bills?:
www.starhub.com > Support > Billing Enquiries
Self Help:
Web - www.starhub.com/hubid > My Account Manager
SMS - To check your account balance via SMS,
key <NRIC>,bill,<StarHub Account No> and send to 2455

MR MOORI ASHOK KUMAR REDDY
BLK 359 TAMPINES STREET 34
#02-433
SINGAPORE 520359

ELECTRONIC INVOICE



Date of Bill	17/11/14
Account No.	1.11434674U
Bill No.	0184421765112014
Payment Code	1523495

Reg. No. : 199802208C

Tax Invoice GST Reg. No. : M9-0005650-C

YOUR ACCOUNT AT A GLANCE

Description	Amount
Previous Balance	\$217.97
Payment	-\$218.00
Current Charges	\$184.17
Total Outstanding Amount due: on 01/12/14	<u>\$184.14</u>

Payment received on or after 13/11/14 will not be shown in this bill

Summary - Current Charges

StarHub TV	\$0.0000
Home Broadband	\$46.6353
Mobile	\$125.9974
Digital Voice	\$0.0000
Current Charges	\$172.63
(GST)	\$11.54
Total Current Charges	<u>\$184.17</u>



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
Account No.: 1.11434674U
Payment Code: 1523495

Due Date: 01/12/14

Total Outstanding Amount: \$184.14

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

StarHub Ltd
Robinson Road Post Office
P.O. Box No. 81
Singapore 900131

- ☐ PAY THIS BILL
☐ PAY THIS AND FUTURE BILLS

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND
GET 100 FREE SMS/MMS*!**

* Applicable to StarHub Mobile only



000001523495

0184421765112014

011214

000000018414

4

Page 2 of 6	
Account No.	1.11434674U
Date of Bill	17/11/14

version0814

PAYMENT OPTIONS

BY GIRO

Download the GIRO application form from our website at www.starhub.com/support.

BY CREDIT CARD

You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**.

If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

Make online payment using your Credit/Debit Card or eNETS direct debit via My Account Manager. Simply log on using your Hub iD at www.starhub.com/hubid and select "Pay Bills" under My Account Manager. Don't have a Hub iD, simply register at our website.

PAYING VIA STARHUB EPAYMENT SERVICE

Pay bills anywhere, anytime using your Credit/Debit Card or eNETS direct debit at "My StarHub" mobile app. Simply download the app on Apple App Store or Google Play (version 3 and above), log in using Hub iD to view bills and select ePayment service. Alternatively, visit www.starhub.com/epayment.

For enquiries on the eNETS, visit www.enets.com, or call the hotline at 6274-1212.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Store, AXS Station, AXS QuickBill at participating Outlets, iNETS Kiosk, Singapore Post Office, or SAM.

PAYING VIA vBOX

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master only) at www.vBOX.com.sg. If you do not have a SingPost ID, simply register for one at their website. For enquiries, please visit vBOX website for more details.

PAYING VIA INTERNET/PHONE BANKING

The participating local banks that accept StarHub bill payments through Internet Banking/Phone Banking are DBS, POSB, CITIBANK, HSBC, UOB and OCBC. For more information on the Banks' Internet / Phone Banking bill payment services, please refer to respective bank official website or contact the Bank directly.

GENERAL INFORMATION

GST

Items indicated by "G" are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING AND/OR COLLECTION ON BEHALF

This bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill, unless otherwise stated.

BILLING CURRENCY

All items set out in this tax invoice are in Singapore Dollars (SGD).

SELF HELP – BUSINESS REPLY ENVELOPE (BRE)

Download BRE at www.starhub.com/BRE and follow the step by step instructions on our website to create the BRE envelope. This BRE envelope can only be used to send us your recurring credit card payment slips and will be opened by StarHub appointed agent / bank.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

EARLY TERMINATION CHARGE

An early termination charge may be imposed when the service is terminated within the contractual period. Additional charges may also apply if the subscription is under a promotional package and the contractual period is not yet fulfilled when the service is terminated.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS

StarHub's Terms & Conditions for Info-communications Services, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at www.starhub.com/about-us/legal-notices-and-terms. In the event of purchase of equipment from StarHub, please retain this original receipt as proof of purchase of the equipment from StarHub, as well as the manufacturer's warranty document, as applicable.

UPDATE OF PARTICULARS

For change of billing address, please visit our website at www.starhub.com, log in to Hub iD and update your address via My Account Manager or go to My StarHub App.

VALUE ADDED SERVICES

For swap or replacement of your device, please call SmartSupport Care Centre at 6822 1388 daily. For more details, visit www.starhub.com/smartsupport.

For assistance please contact us at

Consumer: customerservice@starhub.com

Business: businesshelpdesk@starhub.com

Page 3 of 6	
Account No.	1.11434674U
Date of Bill	17/11/14

Account Details

		Amount	Total
Payment Details			
Payment Received	27/10/14	-\$218.00	-\$218.00

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100056952

Monthly (14/11/14 - 13/12/14)

G	StarHub TV Lite (100% Disc)	Free	
G	HubStation Rental - 1 unit(s) (100% Disc:24Mth)	Free	Free
Total Charges Before GST for StarHub TV			\$0.0000

Home Broadband @ 359 TAMPINES STREET 34 #02-433

Monthly (14/11/14 - 13/12/14)

G	MaxInfinity 300Mbps (Aft 70% off Broadband:24Mth)	\$46.6353	\$46.6353
Total Charges Before GST for Home Broadband			\$46.6353

Mobile Number 93365499 4G 4

Monthly (14/11/14 - 13/12/14)

G	Mobile Serv. (Aft Corp 20 percent (24mths):24Mth)	\$47.0280	
G	Caller No. Display (Promotion:24Mth)	Free	\$47.0280

Usage Charges (14/10/14 - 13/11/14)

G	Incoming Minutes	508Min 45Sec		
	Free Incoming		Free	
	Outgoing Minutes	392Min 46Sec		
	Free Outgoing Minutes	350Min		
	Free	4Min 27Sec		
	MyTime/MyZone/MyCircle			
	Payable Outgoing Minutes	38Min 19Sec	\$5.7475	
	Total SMS (5c)	345Msg		
G	Total MMS @ <30KB	1Msg	Free	
	Global SMS	4Msg	\$0.6000	
	Total Local Data Usage	2GB 800MB 1015KB		
	Free Bundled Data	4GB 0MB 0KB		
	Within Gee!	0GB 2MB 415KB		
	Payable Data Usage		Free	\$6.3475

Page 4 of 6	
Account No.	1.11434674U
Date of Bill	17/11/14

Total Charges Before GST For 93365499	\$53.3755
--	------------------

Mobile Number 81188449 4G 6 (Main)

Pro-rated

G	Drop - SmartSupport Basic	14/10/14 - 13/11/14	-\$9.3458	-\$9.3458
---	---------------------------	---------------------	-----------	-----------

Monthly (14/11/14 - 13/12/14)

G	Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)	\$67.3177	
G	Caller No. Display (Promotion:24Mth)	Free	
Z	Free IDD018+	\$7.0000	
Z	Intl Roaming (Promotion:24Mth)	Free	\$74.3177

Usage Charges (14/10/14 - 13/11/14)

G	Incoming Minutes	429Min 10Sec	
	Free Incoming		Free
	Outgoing Minutes	296Min 22Sec	
	Free Shared Minutes	296Min 22Sec	Free
	Total SMS (5c)	105Msg	
G	Total MMS @ <30KB	1Msg	
G	Total MMS @ >100-300KB	1Msg	
	Free Shared	107Msg	Free
	Messages(Send)		
	Global SMS	1Msg	\$0.1500
	Total Local Data Usage	1GB 54MB 737KB	
	Free Bundled Data	6GB OMB OKB	
	Within Gee!	0GB OMB 419KB	
	Free Shared Data Usage	1GB 54MB 318KB	
	Payable Data Usage		Free
	Free IDD 018 Calls	169Min 2Sec	Free
			\$0.1500

Total Charges Before GST For 81188449	\$65.1219
--	------------------

IDD 018 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	15/10/14	9:16pm	India Mobile	018919177118580	1Min 5Sec	F	\$0.9100
Z	15/10/14	9:20pm	India Mobile	018919440972621	9Min 17Sec	F	\$7.7980
Z	23/10/14	8:36am	India Mobile	018919440426811	17Min 47Sec	F	\$14.9380
Z	23/10/14	1:13pm	India Mobile	018919177118580	16Min 31Sec	F	\$13.8740
Z	25/10/14	10:14pm	India Mobile	018919440972621	9Min 9Sec	F	\$7.6860
Z	30/10/14	10:08pm	India Mobile	018919985264822	1Min 44Sec	F	\$1.4560
Z	30/10/14	10:36pm	India Mobile	018919985264822	1Min 35Sec	F	\$1.3300
Z	30/10/14	11:53pm	India	018917386689909	5Min 6Sec	F	\$4.0790
Z	01/11/14	12:32am	India Mobile	018919494243451	7Min 32Sec	F	\$6.3280
Z	01/11/14	4:55pm	India Mobile	018919177118580	0Min 29Sec	F	\$0.4060
Z	01/11/14	4:56pm	India Mobile	018919177118580	14Min 38Sec	F	\$12.2920
Z	01/11/14	6:16pm	India Mobile	018919440972621	8Min 17Sec	F	\$6.9580
Z	03/11/14	3:10pm	India Mobile	018919177118580	1Min 46Sec	F	\$1.4840
Z	03/11/14	3:14pm	India Mobile	018919177118580	1Min 5Sec	F	\$0.9100
Z	04/11/14	12:46am	India Mobile	018919440426811	0Min 15Sec	F	\$0.2100
Z	04/11/14	12:46am	India Mobile	018919440426811	0Min 27Sec	F	\$0.3780

Account No.	1.11434674U
Date of Bill	17/11/14

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	04/11/14	12:47am	India Mobile	018919440426811	1Min 55Sec	F	\$1.6100
Z	04/11/14	7:38pm	India	018918790192940	2Min 52Sec	F	\$2.2928
Z	06/11/14	1:30pm	India	018918106421416	15Min 25Sec	F	\$12.3303
Z	06/11/14	2:06pm	India	018918106421416	0Min 34Sec	F	\$0.4532
Z	07/11/14	10:34am	India Mobile	018919177118580	1Min 56Sec	F	\$1.6240
Z	07/11/14	10:40am	India	018918106421416	4Min 56Sec	F	\$3.9457
Z	07/11/14	10:46am	India Mobile	018919177118580	6Min 11Sec	F	\$5.1940
Z	07/11/14	10:54am	India	018918106421416	14Min 52Sec	F	\$11.8904
Z	07/11/14	12:28pm	India Mobile	018919177118580	0Min 15Sec	F	\$0.2100
Z	07/11/14	1:06pm	India Mobile	018919177118580	1Min 5Sec	F	\$0.9100
Z	07/11/14	6:23pm	India Mobile	018919177118580	1Min 23Sec	F	\$1.1620
Z	07/11/14	10:57pm	India Mobile	018919440426811	1Min 39Sec	F	\$1.3860
Z	08/11/14	12:18am	India Mobile	018919177118580	0Min 42Sec	F	\$0.5880
Z	09/11/14	5:00pm	India Mobile	018919441738129	3Min 42Sec	F	\$3.1080
Z	09/11/14	9:26pm	India Mobile	018919985264822	1Min 15Sec	F	\$1.0500
Z	09/11/14	9:28pm	India Mobile	018919441511128	1Min 1Sec	F	\$0.8540
Z	09/11/14	10:19pm	India Mobile	018919441511128	0Min 11Sec	F	\$0.1540
Z	09/11/14	10:20pm	India Mobile	018919441511128	1Min 54Sec	F	\$1.5960
Z	09/11/14	10:26pm	India Mobile	018919985264822	0Min 26Sec	F	\$0.3640
Z	09/11/14	11:05pm	India Mobile	018919985264822	0Min 29Sec	F	\$0.4060
Z	09/11/14	11:09pm	India Mobile	018919985264822	8Min 15Sec	F	\$6.9300
Z	10/11/14	7:32pm	India	018918121826434	0Min 44Sec	F	\$0.5865
Z	12/11/14	7:01pm	India	018911244352500	0Min 37Sec	F	\$0.5239

Sub-Total	169Min 2Sec	\$140.2058
------------------	--------------------	-------------------

Mobile Number 90621269 4G 6 (SharePlus)

Monthly (14/11/14 - 13/12/14)

G	Mobile Serv. (Aft SS SharePlus - 50%:24Mth)	\$7.5000	
G	Data Upsize VAS (1GB) (Data Upsize VAS Disc 100%:24Mth)	Free	\$7.5000

Usage Charges (14/10/14 - 13/11/14)

G	Incoming Minutes	4Min 2Sec	
	Free Incoming		Free
	Total Local Data Usage	OGB 1MB 240KB	
	Free Bundled Data	1GB OMB OKB	
	Payable Data Usage		Free

Total Charges Before GST For 90621269	\$7.5000
--	-----------------

Digital Voice Home Number 65247469 @ 359 TAMPINES STREET 34 #02-433

Monthly (14/11/14 - 13/12/14)

G	Digital Voice Home (Promotion:24Mth)	Free	
G	Call Transfer Plus (Promotion)	Free	Free

Usage Charges (14/10/14 - 13/11/14)

G	Local Calls		Free
	Local Toll-Free Calls	25Min 40Sec	Free

Total Charges Before GST For 65247469	\$0.0000
--	-----------------

Account No.	1.11434674U
Date of Bill	17/11/14

\$184.17

Total GST \$11.54

Amount Subject to GST @ 7% \$164.8827

Total GST @ 7% \$11.54

(Charges @ Zero Rated GST \$7.75)

(Charges not subjected to GST \$0.00)

StarHub Rewards Monthly Points Summary as at 12/11/2014 Total Points Available: 3837	
Points Issued	Bonus Points
218	0

1836 Rewards Points expiring on 31/12/2014

For easy viewing and redemption, your Rewards Points are consolidated under your NRIC/FIN.

Visit www.starhub.com/rewards to browse our rewards catalogue for exciting treats!**News of the Month****Skip the queue & enjoy the convenience to pay your bills!**Just complete and mail your payment slips with credit card details or sign up for GIRO and your payment will be automatically deducted on your bill due date. Find out more at www.starhub.com/payment.**Win tickets to DIM SUM DOLLIES® – THE HISTORY OF SINGAPORE PART 2!**StarHub & Comedy Central Asia bring you the Best of Asia Comedy in partnership with Dream Academy®. Watch funny clips starring the Dollies on StarHub TV Anywhere & stand to win on www.starhub.com/cca.

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.