

How to read your bills?:
www.starhub.com > Support > Billing Enquiries
Self Help:
Web - www.starhub.com/hubid > My Account Manager
SMS - To check your account balance via SMS,
key <NRIC>,bill,<StarHub Account No> and send to 2455

MR MOORI ASHOK KUMAR REDDY
BLK 359 TAMPINES STREET 34
#02-433
SINGAPORE 520359

ELECTRONIC INVOICE



StarHub Ltd

Date of Bill	17/01/16
Account No.	1.11434674U
Bill No.	0204163745012016
Payment Code	1523495

Reg. No. : 199802208C

Tax Invoice GST Reg. No. : M9-0005650-C

YOUR ACCOUNT AT A GLANCE

Description	Amount
Previous Balance	\$206.64
Payment	-\$207.00
Current Charges	\$216.22
Total Outstanding Amount due: on 31/01/16	<u>\$215.86</u>

Payment received on or after 13/01/16 will not be shown in this bill

Summary - Current Charges

StarHub TV	\$24.3000
Home Broadband	\$44.3046
Mobile	\$134.0386
Digital Voice	\$0.0000
Current Charges	\$202.64
(GST)	\$13.58
Total Current Charges	<u>\$216.22</u>



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
Account No.: 1.11434674U
Payment Code: 1523495

Due Date: 31/01/16

Total Outstanding Amount: \$215.86

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

☐ PAY THIS BILL

☐ PAY THIS AND FUTURE BILLS

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND
GET 100 FREE SMS/MMS*!**

* Applicable to StarHub Mobile only



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0204163745012016

310116

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PAYMENT OPTIONS

version1015

BY GIRO

Download the GIRO application form at www.starhub.com/giro. For DBS and POSB ATM account holders, you can also apply GIRO electronically via AXS Station or DBS/POSB iBanking website.

BY CREDIT CARD

You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**. If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

Make online payment using your Credit/Debit Card or eNETS direct debit via My Account Manager. Simply log on using your Hub iD at www.starhub.com/hubid and select "Pay Bills" under My Account Manager. Don't have a Hub iD, simply register at our website.

PAYING VIA STARHUB EPAYMENT SERVICE

Pay bills anywhere, anytime using your Credit/Debit Card at "My StarHub" mobile app. Simply download the app on Apple App Store or Google Play (version 3 and above), log in using Hub iD to view bills and select ePayment service. Alternatively, visit www.starhub.com/epayment.

For enquiries on the eNETS, visit www.enets.com or call the hotline at 6274-1212.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Store, AXS Station, AXS QuickBill at participating Outlets, iNETS Kiosk, Singapore Post Office or SAM.

PAYING VIA SAM ONLINE

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/MasterCard only) at www.mysam.sg. If you do not have a SingPost ID, simply register for one at their website. For enquiries, please visit SingPost website for more details.

PAYING VIA INTERNET/PHONE BANKING

You can pay your StarHub bills through the Internet Banking/Phone Banking bill payment service of participating banks, namely, DBS, POSB, CITIBANK, HSBC, UOB and OCBC. For more information on the Banks' Internet/Phone Banking bill payment services, please refer to respective bank official website or contact the Bank directly.

GENERAL INFORMATION

GST

Items indicated by "G" in the bill are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING AND/OR COLLECTION ON BEHALF

The bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill, unless otherwise stated.

BILLING CURRENCY

All items set out in the bill or related letters are in Singapore Dollars (SGD), unless indicated otherwise.

SELF HELP – BUSINESS REPLY ENVELOPE (BRE)

Download BRE at www.starhub.com/BRE, and follow the step by step instructions on our website to create the BRE envelope. This BRE envelope can only be used to send us your recurring credit card payment slips and will be opened by StarHub appointed agent / bank.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

EARLY TERMINATION CHARGES

Early termination charges and other charges may be imposed when the service is terminated within the minimum period of service for your contract.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS

StarHub's Consumer General Terms & Conditions or Business General Terms & Conditions, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at www.starhub.com/about-us/legal-notice-and-terms. Your use of StarHub's services shall constitute acceptance of such terms and conditions. In the event of purchase of equipment from StarHub, please retain this original receipt as proof of purchase of the equipment from StarHub, as well as the manufacturer's warranty document, as applicable.

UPDATE OF PARTICULARS

For change of billing address, please visit our website at www.starhub.com, log in to Hub iD and update your address via My Account Manager or go to My StarHub App.

SMARTSUPPORT SERVICES

Please visit www.starhub.com/smartsupport for more details of the SmartSupport services and log in to the SmartSupport Portal for swap or replacement of your device.

For assistance please contact us at

Consumer: customerservice@starhub.com

Business: businesshelpdesk@starhub.com

Account Details

		Amount	Total
Payment Details			
Payment Received	17/12/15	-\$207.00	-\$207.00

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100075195

Monthly (14/01/16 - 13/02/16)

G	Basic Tier 3 (Edu/Ent/Kids)	\$31.0000	
G	HD Interactive Set-top Box Rental - 1 unit(s)	\$6.0000	\$37.0000

Discounts

SH TV \$10 Disc - 24 Mths on nett:24Mth		-\$10.0000	
Hub Club Discount on nett	10%	-\$2.7000	-\$12.7000

Total Charges Before GST for StarHub TV	\$24.3000
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Home Broadband @ 359 TAMPINES STREET 34 #02-433

Monthly (14/01/16 - 13/02/16)

G	1000Mbps Fibre Broadband (Aft Disc)	\$46.6364	\$46.6364
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Discounts

Hub Club Discount on nett	5%	-\$2.3318	-\$2.3318
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Total Charges Before GST for Home Broadband	\$44.3046
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Mobile Number 93365499 4G 5

Monthly (14/01/16 - 13/02/16)

G	Mobile Serv. (Aft Corp 25 percent (24mths):24Mth)	\$58.1074	
G	Caller No. Display (Promotion:24Mth)	Free	\$58.1074

Usage Charges (14/12/15 - 13/01/16)

G	Incoming Minutes	9Min	
	Free Incoming		Free
G	Outgoing Minutes	22Min	
	Free Outgoing Minutes	22Min	Free
G	Total SMS (5c)	1Msg	Free

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Z	Global SMS		2Msg	\$0.3000	
G	Total Local Data Usage	0GB 16MB 237KB			
	Free Bundled Data	5GB OMB OKB		Free	
	Payable Data Usage				
Z	IDD 008 Calls		0Min 11Sec	\$0.3135	\$0.6135
Total Charges Before GST For 93365499					\$58.7209

Itemised Call Details

IDD 008 Calls							
Z	Date	Time	Country	Tel Number	Duration	Rate	Amount
	01/01/16	2:34pm	India	919000547913	0Min 11Sec	F	\$0.3135
Sub-Total					0Min 11Sec		\$0.3135

Mobile Number 81188449 4G 6

Monthly (14/01/16 - 13/02/16)

G	Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)	\$67.3177	
G	Caller No. Display (Promotion:24Mth)	Free	
Z	Free IDD018+	\$7.0000	
Z	Intl Roaming (Promotion:24Mth)	Free	\$74.3177

Usage Charges (14/12/15 - 13/01/16)

Usage Summary: 000 (11/11/10 - 11/11/10)				
G	Incoming Minutes	184Min 10Sec		
	Free Incoming		Free	
G	Outgoing Minutes	659Min 36Sec		
	Free Outgoing Minutes	659Min 36Sec	Free	
G	Total SMS (5c)	31Msg		
G	Total MMS @ >100-300KB	1Msg	Free	
Z	Global SMS	1Msg	\$0.1500	
G	Total Local Data Usage	5GB 704MB 16KB		
	Free Bundled Data	6GB 0MB 0KB		
	Within Gee!	0GB 8MB 605KB		
	Payable Data Usage		Free	
G	Local Toll-Free Calls	6Min 26Sec	Free	
Z	International Roaming		\$0.8500	
Z	Free IDD 018 Calls	523Min	Free	\$1.0000
Total Charges Before GST For 81188449				\$75.3177

Itemised Call Details

International Roaming						
Outgoing						
Z	Date	Time	Roaming Partner	Tel Number	Duration	Amount
	22/12/15	11:14am	India - Bharti AP	447537410275	Msg	\$0.8500

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Sub-Total	1Msg	\$0.8500
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IDD 018 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	27/12/15	7:48am	India Mobile	018919440426811	1Min 22Sec	F	\$1.2163
Z	27/12/15	10:39am	India Mobile	018919666629231	4Min 24Sec	F	\$3.9159
Z	27/12/15	10:44am	India Mobile	018919440245738	1Min 22Sec	F	\$1.2163
Z	27/12/15	10:56am	India Mobile	018919440972621	2Min 26Sec	F	\$2.1656
Z	27/12/15	2:16pm	India Mobile	018919000547913	4Min 34Sec	F	\$4.0642
Z	27/12/15	3:27pm	India Mobile	018919000547913	27Min 32Sec	F	\$24.5041
Z	27/12/15	11:19pm	India Mobile	018919441485812	0Min 24Sec	F	\$0.3560
Z	27/12/15	11:20pm	India Mobile	018919441485812	2Min 9Sec	F	\$1.9135
Z	28/12/15	2:10pm	India Mobile	018919989096760	19Min 7Sec	F	\$17.0135
Z	28/12/15	3:06pm	India Mobile	018919000547913	4Min 53Sec	F	\$4.3461
Z	28/12/15	3:12pm	India Mobile	018919441485812	1Min 32Sec	F	\$1.3646
Z	28/12/15	3:14pm	India Mobile	018919441485812	1Min 48Sec	F	\$1.6020
Z	28/12/15	3:17pm	India Mobile	018919666629231	26Min	F	\$23.1395
Z	28/12/15	5:06pm	India Mobile	018919000547913	1Min 23Sec	F	\$1.2311
Z	28/12/15	6:59pm	India Mobile	018919000547913	21Min 24Sec	F	\$19.0456
Z	28/12/15	9:16pm	India Mobile	018919000547913	2Min 55Sec	F	\$2.5958
Z	28/12/15	9:26pm	India Mobile	018919849556660	0Min 31Sec	F	\$0.4598
Z	28/12/15	9:27pm	India	018917386689909	1Min 50Sec	F	\$1.6316
Z	28/12/15	9:30pm	India	018917386689909	4Min 47Sec	F	\$4.2571
Z	29/12/15	8:53am	India Mobile	018919000547913	0Min 43Sec	F	\$0.6378
Z	29/12/15	10:23am	India Mobile	018919000547913	2Min 36Sec	F	\$2.3139
Z	29/12/15	12:35pm	India Mobile	018919000547913	2Min 25Sec	F	\$2.1508
Z	29/12/15	1:14pm	India Mobile	018919000547913	1Min 5Sec	F	\$0.9641
Z	29/12/15	1:29pm	India Mobile	018919000547913	1Min 45Sec	F	\$1.5575
Z	29/12/15	2:19pm	India Mobile	018919000547913	3Min 37Sec	F	\$3.2188
Z	29/12/15	3:39pm	India	018918885555128	0Min 7Sec	F	\$0.1038
Z	29/12/15	5:10pm	India Mobile	018919440972621	4Min 40Sec	F	\$4.1532
Z	29/12/15	5:57pm	India	018918885555128	4Min 18Sec	F	\$3.8269
Z	29/12/15	8:03pm	India Mobile	018919000547913	0Min 29Sec	F	\$0.4302
Z	29/12/15	8:04pm	India Mobile	018919000547913	1Min 59Sec	F	\$1.7651
Z	29/12/15	10:18pm	India Mobile	018919000547913	1Min 1Sec	F	\$0.9048
Z	30/12/15	2:51pm	India Mobile	018919000547913	3Min 55Sec	F	\$3.4858
Z	30/12/15	9:31pm	India Mobile	018919000547913	4Min 1Sec	F	\$3.5748
Z	30/12/15	10:31pm	India Mobile	018919000547913	1Min 44Sec	F	\$1.5426
Z	31/12/15	12:27am	India Mobile	018919000547913	3Min 42Sec	F	\$3.2929
Z	31/12/15	10:41am	India Mobile	018919000547913	6Min 46Sec	F	\$6.0222
Z	31/12/15	4:02pm	India Mobile	018919177118580	6Min 42Sec	F	\$5.9629
Z	31/12/15	4:09pm	India Mobile	018919000547913	0Min 14Sec	F	\$0.2077
Z	31/12/15	4:10pm	India Mobile	018919000547913	16Min 3Sec	F	\$14.2842
Z	31/12/15	8:04pm	India Mobile	018919000547913	1Min 3Sec	F	\$0.9345
Z	31/12/15	8:06pm	India Mobile	018919177118580	3Min 10Sec	F	\$2.8183
Z	31/12/15	8:40pm	India Mobile	018919177118580	13Min 24Sec	F	\$11.9257
Z	01/01/16	3:09pm	India Mobile	018919000547913	1Min 41Sec	F	\$1.4981
Z	01/01/16	3:39pm	India Mobile	018919177118580	10Min 42Sec	F	\$9.5228
Z	01/01/16	4:36pm	India	018917730843698	7Min 9Sec	F	\$6.3634
Z	01/01/16	5:32pm	India	018917386689909	2Min 27Sec	F	\$2.1805
Z	01/01/16	7:07pm	India Mobile	018919000547913	3Min 20Sec	F	\$2.9666
Z	01/01/16	7:17pm	India	018918885256842	0Min 26Sec	F	\$0.3857
Z	01/01/16	7:20pm	India Mobile	018919440426811	4Min 9Sec	F	\$3.6934
Z	01/01/16	7:26pm	India Mobile	018919177118580	0Min 23Sec	F	\$0.3412
Z	01/01/16	7:29pm	India Mobile	018919705149159	1Min 29Sec	F	\$1.3201
Z	01/01/16	7:31pm	India Mobile	018919542347840	13Min 34Sec	F	\$12.0741
Z	01/01/16	7:45pm	India Mobile	018919553456424	0Min 17Sec	F	\$0.2522
Z	01/01/16	7:56pm	India Mobile	018919248763595	5Min 14Sec	F	\$4.6576
Z	01/01/16	8:06pm	India Mobile	018919440245738	1Min 1Sec	F	\$0.9048
Z	01/01/16	8:09pm	India Mobile	018919573610133	6Min 28Sec	F	\$5.7552
Z	01/01/16	8:16pm	India Mobile	018919000547913	1Min 36Sec	F	\$1.4240
Z	01/01/16	8:18pm	India Mobile	018919177118580	1Min 40Sec	F	\$1.4833
Z	01/01/16	8:40pm	India Mobile	018919849558258	1Min 14Sec	F	\$1.0976
Z	01/01/16	8:43pm	India Mobile	018919490884306	0Min 51Sec	F	\$0.7565
Z	01/01/16	8:57pm	India Mobile	018919391351771	0Min 55Sec	F	\$0.8158
Z	01/01/16	9:13pm	India Mobile	018919900246705	3Min 6Sec	F	\$2.7589
Z	02/01/16	12:52am	India Mobile	018919000547913	10Min 51Sec	F	\$9.6563
Z	02/01/16	10:11am	India Mobile	018919000547913	0Min 55Sec	F	\$0.8158
Z	02/01/16	10:49am	India Mobile	018919000547913	3Min 17Sec	F	\$2.9221
Z	02/01/16	12:10pm	India Mobile	018919000547913	0Min 41Sec	F	\$0.6082
Z	02/01/16	3:23pm	India Mobile	018919989096760	58Min 12Sec	F	\$51.7968
Z	02/01/16	4:25pm	India Mobile	018919000547913	0Min 39Sec	F	\$0.5785
Z	02/01/16	5:53pm	India Mobile	018919000547913	7Min 22Sec	F	\$6.5562
Z	02/01/16	10:53pm	India Mobile	018919000547913	3Min 19Sec	F	\$2.9518

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Date	Time	Country	Tel Number	Duration	Rate	Amount
Z 02/01/16	11:37pm	India Mobile	018919848777072	5Min 5Sec	F	\$4.5241
Z 03/01/16	2:28am	India Mobile	018919000547913	1Min 31Sec	F	\$1.3498
Z 03/01/16	11:02am	India Mobile	018919000547913	2Min 59Sec	F	\$2.6551
Z 03/01/16	3:08pm	India Mobile	018919848777072	1Min 13Sec	F	\$1.0828
Z 03/01/16	3:13pm	India Mobile	018919000547913	1Min 25Sec	F	\$1.2608
Z 03/01/16	3:40pm	India Mobile	018919000547913	2Min 46Sec	F	\$2.4623
Z 03/01/16	3:58pm	India Mobile	018919000547913	1Min 21Sec	F	\$1.2015
Z 03/01/16	4:02pm	India Mobile	018919000547913	0Min 13Sec	F	\$0.1928
Z 03/01/16	4:10pm	India Mobile	018919000547913	3Min 2Sec	F	\$2.6996
Z 03/01/16	6:37pm	India Mobile	018919000547913	4Min 53Sec	F	\$4.3461
Z 03/01/16	7:44pm	India Mobile	018919000547913	0Min 17Sec	F	\$0.2522
Z 03/01/16	7:45pm	India Mobile	018919000547913	1Min 18Sec	F	\$1.1570
Z 03/01/16	7:47pm	India Mobile	018919848777072	1Min 42Sec	F	\$1.5130
Z 03/01/16	10:02pm	India Mobile	018919000547913	5Min 9Sec	F	\$4.5834
Z 03/01/16	11:57pm	India Mobile	018919000547913	0Min 39Sec	F	\$0.5785
Z 04/01/16	9:26am	India Mobile	018919000547913	0Min 32Sec	F	\$0.4747
Z 04/01/16	1:15pm	India Mobile	018919000547913	4Min 9Sec	F	\$3.6934
Z 05/01/16	9:23am	India Mobile	018919000547913	0Min 54Sec	F	\$0.8010
Z 05/01/16	11:18am	India Mobile	018919000547913	4Min 51Sec	F	\$4.3164
Z 05/01/16	5:27pm	India Mobile	018919177118580	4Min 22Sec	F	\$3.8862
Z 06/01/16	8:57am	India Mobile	018919000547913	2Min 5Sec	F	\$1.8541
Z 06/01/16	1:06pm	India Mobile	018919848777072	1Min 18Sec	F	\$1.1570
Z 06/01/16	1:11pm	India Mobile	018919000547913	3Min 14Sec	F	\$2.8776
Z 06/01/16	2:33pm	India Mobile	018919000547913	0Min 55Sec	F	\$0.8158
Z 07/01/16	12:48am	India Mobile	018919666629231	10Min 8Sec	F	\$9.0185
Z 07/01/16	11:51pm	India Mobile	018919676185212	34Min 34Sec	F	\$30.7636
Z 08/01/16	9:55am	India Mobile	018919000547913	0Min 42Sec	F	\$0.6230
Z 10/01/16	12:25pm	India Mobile	018919666629231	1Min 36Sec	F	\$1.4240
Z 10/01/16	7:36pm	India Mobile	018919000547913	2Min 57Sec	F	\$2.6254
Z 10/01/16	9:10pm	India Mobile	018919177118580	2Min 7Sec	F	\$1.8838
Z 10/01/16	10:30pm	India Mobile	018919666629231	17Min 54Sec	F	\$15.9306
Z 11/01/16	7:46pm	India Mobile	018919666629231	6Min 45Sec	F	\$6.0074
Z 11/01/16	11:32pm	USA	01816317127920	15Min 23Sec	F	\$3.0764
Z 12/01/16	3:41pm	India	018912065225780	0Min 21Sec	F	\$0.3115
Z 12/01/16	3:45pm	India	018912065225780	0Min 6Sec	F	\$0.0890
Z 12/01/16	3:45pm	India	018912065225780	0Min 1Sec	F	\$0.0148
Z 12/01/16	3:46pm	India	018912065225780	0Min 2Sec	F	\$0.0297
Z 12/01/16	4:42pm	India	018912065225780	3Min 1Sec	F	\$2.6848
Z 13/01/16	4:18pm	India	018912065225780	2Min 40Sec	F	\$2.3733

Sub-Total	523Min	\$454.8456
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Digital Voice Home Number 65247469 @ 359 TAMPINES STREET 34 #02-433

Monthly (14/01/16 - 13/02/16)

G	Digital Voice Home (Promotion:24Mth)	Free	
G	Call Transfer Plus (Promotion)	Free	Free
Usage Charges (14/12/15 - 13/01/16)			
G	Local Calls	Free	Free
Total Charges Before GST For 65247469			\$0.0000

CURRENT CHARGES for bill dated 17/01/16

\$216.22

Total GST \$13.58

Amount Subject to GST @ 7% \$194.0297

Total GST @ 7% \$13.58

(Charges @ Zero Rated GST \$8.61)

(Charges not subjected to GST \$0.00)

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News of the Month



Have a Happy New Year!

Welcome to 2016! At StarHub, we wish you and your family a joyful, bright, healthy, and happiest new year ahead. Happy New Year!



StarHub Rewards Prosperity Angbao giveaway!

38 lucky winners to win over \$38,888 CASH this CNY! Redeem 100 Rewards Points for 1 lucky draw chance to win. The more you redeem, the better your winning chances! Visit www.starhub.com/redeem.