

How to read your bills?:
www.starhub.com > Support > Billing Enquiries
Self Help:
Web - www.starhub.com/hubid > My Account Manager
SMS - To check your account balance via SMS,
key <NRIC>,bill,<StarHub Account No> and send to 2455

MR MOORI ASHOK KUMAR REDDY
BLK 359 TAMPINES STREET 34
#02-433
SINGAPORE 520359

ELECTRONIC INVOICE



Date of Bill	17/01/15
Account No.	1.11434674U
Bill No.	0187311227012015
Payment Code	1523495

Reg. No. : 199802208C

Tax Invoice GST Reg. No. : M9-0005650-C

YOUR ACCOUNT AT A GLANCE

Description	Amount
Previous Balance	\$215.71
Payment	-\$217.00
Current Charges	\$223.21
Total Outstanding Amount due: on 31/01/15	\$221.92

Payment received on or after 13/01/15 will not be shown in this bill

IMPORTANT NOTICE

With effect from 1 May 2015, StarHub will cease bill payment collection at all StarHub shops. Please refer to www.starhub.com/payment or StarHub bill for alternative payment options.

Summary - Current Charges

StarHub TV		\$31.8193
Home Broadband		\$44.3035
Mobile		\$142.4272
Digital Voice		\$0.0000
Adjustments		
Rewards-Bill Rebates \$10	-\$10.0000	-\$10.0000

Current Charges	\$208.55
(GST)	\$14.66



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
Account No.: 1.11434674U
Payment Code: 1523495

Due Date: 31/01/15

Total Outstanding Amount: \$221.92

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

StarHub Ltd
Robinson Road Post Office
P.O. Box No. 81
Singapore 900131

- ☐ PAY THIS BILL
☐ PAY THIS AND FUTURE BILLS

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND
GET 100 FREE SMS/MMS*!**

* Applicable to StarHub Mobile only



000001523495

0187311227012015

310115

000000022192

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Date of Bill	17/01/15

PAYMENT OPTIONS

version1114

BY GIRO

Download the GIRO application form at www.starhub.com/giro. For DBS and POSB ATM account holders, you can also apply GIRO electronically via AXS Station or DBS/POSB iBanking website.

BY CREDIT CARD

You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**. If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

Make online payment using your Credit/Debit Card or eNETS direct debit via My Account Manager. Simply log on using your Hub iD at www.starhub.com/hubid and select "Pay Bills" under My Account Manager. Don't have a Hub iD, simply register at our website.

PAYING VIA STARHUB ePAYMENT SERVICE

Pay bills anywhere, anytime using your Credit/Debit Card at "My StarHub" mobile app. Simply download the app on Apple App Store or Google Play (version 3 and above), log in using Hub iD to view bills and select ePayment service. Alternatively, visit www.starhub.com/epayment.

For enquiries on the eNETS, visit www.enets.com or call the hotline at 6274-1212.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Store, AXS Station, AXS QuickBill at participating Outlets, iNETS Kiosk, Singapore Post Office or SAM.

PAYING VIA vBOX

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master Card only) at www.vBOX.com.sg. If you do not have a SingPost ID, simply register for one at their website. For enquiries, please visit vBOX website for more details.

PAYING VIA INTERNET/PHONE BANKING

You can pay your StarHub bills through the Internet Banking/Phone Banking bill payment service of participating banks, namely, DBS, POSB, CITIBANK, HSBC, UOB and OCBC. For more information on the Banks' Internet / Phone Banking bill payment services, please refer to respective bank official website or contact the Bank directly.

GENERAL INFORMATION

GST

Items indicated by 'G' in the bill are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING AND/OR COLLECTION ON BEHALF

The bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill, unless otherwise stated.

BILLING CURRENCY

All items set out in the bill or related letters are in Singapore Dollars (SGD), unless indicated otherwise.

SELF HELP – BUSINESS REPLY ENVELOPE (BRE)

Download BRE at www.starhub.com/BRE and follow the step by step instructions on our website to create the BRE envelope. This BRE envelope can only be used to send us your recurring credit card payment slips and will be opened by StarHub appointed agent / bank.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

EARLY TERMINATION CHARGES

Early termination charges and other charges may be imposed when the service is terminated within the minimum period of service for your contract.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS

StarHub's Consumer General Terms & Conditions or Business General Terms & Conditions, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at www.starhub.com/aboutus/legal-notice-and-terms. In the event of purchase of equipment from StarHub, please retain this original receipt as proof of purchase of the equipment from StarHub, as well as the manufacturer's warranty document, as applicable.

UPDATE OF PARTICULARS

For change of billing address, please visit our website at www.starhub.com, log in to Hub iD and update your address via My Account Manager or go to My StarHub App.

SMARTSUPPORT SERVICES

Please visit www.starhub.com/smartsupport for more details of the SmartSupport services and log in to the SmartSupport Portal for swap or replacement of your device.

For assistance please contact us at

Consumer: customerservice@starhub.com

Business: businesshelpdesk@starhub.com

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Date of Bill	17/01/15

Total Current Charges

\$223.21

Account Details

Amount

Total

Payment Details

Payment Received	22/12/14	-\$217.00	-\$217.00
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StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100056952

Monthly (14/01/15 - 13/02/15)

G	StarHub TV Lite (100% Disc)	Free	
G	HubStation Rental - 1 unit(s) (100% Disc:24Mth)	Free	Free
Total Charges Before GST for StarHub TV			\$0.0000

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100075195

Pro-rated

G	Add - Basic Tier 3 (Edu/Ent/Kids)	07/01/15 - 13/01/15	\$7.0000	
G	Add - HD Interactive Set-top Box Rental - 1 unit(s)	07/01/15 - 13/01/15	\$1.3548	\$8.3548

Discounts

Pro-rated Hub Club Discount on nett	10%	-\$0.6513	-\$0.6513
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Monthly (14/01/15 - 13/02/15)

G	Basic Tier 3 (Edu/Ent/Kids)		\$31.0000	
G	HD Interactive Set-top Box Rental - 1 unit(s)		\$6.0000	\$37.0000

Discounts

SH TV \$10 Disc - 24 Mths on nett:24Mth		-\$10.0000	
Hub Club Discount on nett	10%	-\$2.8842	-\$12.8842

Total Charges Before GST for StarHub TV			\$31.8193
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Home Broadband @ 359 TAMPINES STREET 34 #02-433

Monthly (14/01/15 - 13/02/15)

G	MaxInfinity 300Mbps (Aft 70% off Broadband:24Mth)		\$46.6353	\$46.6353
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Discounts

Hub Club Discount on nett	5%		-\$2.3318	-\$2.3318
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Total Charges Before GST for Home Broadband				\$44.3035
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Mobile Number 93365499 4G 4

Pro-rated

G	Drop - Mobile Serv. (Aft Corp 20 percent (24mths):24Mth)	13/01/15 - 13/01/15	-\$1.5170	
G	Drop - Caller No. Display (Promotion:24Mth)	13/01/15 - 13/01/15	Free	-\$1.5170

Usage Charges (14/12/14 - 13/01/15)

G	Incoming Minutes	198Min 41Sec		
	Free Incoming		Free	
	Outgoing Minutes	128Min 38Sec		
	Free Outgoing Minutes	128Min 38Sec	Free	
	Total SMS (5c)	274Msg		
G	Total MMS @ >100-300KB	1Msg	Free	
	Global SMS	3Msg	\$0.4500	
	Total Local Data Usage	2GB 80MB 555KB		
	Free Bundled Data	3GB 891MB 892KB		
	Within Gee!	0GB 0MB 36KB		
	Payable Data Usage		Free	\$0.4500

Total Charges Before GST For 93365499				-\$1.0670
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Mobile Number 93365499 4G 5

Pro-rated

G	Add - Mobile Serv. (Aft Corp 25 percent (24mths):24Mth)	13/01/15 - 13/01/15	\$1.8744	
G	Add - Caller No. Display (Promotion:24Mth)	13/01/15 - 13/01/15	Free	\$1.8744

Monthly (14/01/15 - 13/02/15)

G	Mobile Serv. (Aft Corp 25 percent (24mths):24Mth)		\$58.1074	
G	Caller No. Display (Promotion:24Mth)		Free	\$58.1074

Usage Charges (14/12/14 - 13/01/15)

G	Incoming Minutes	22Min 8Sec		
	Free Incoming		Free	
	Outgoing Minutes	3Min 13Sec		
	Free Outgoing Minutes	3Min 13Sec	Free	
	Total SMS (5c)	6Msg	Free	
	Global SMS	2Msg	\$0.3000	
	Total Local Data Usage	0GB 64MB 980KB		
	Free Bundled Data	0GB 165MB 165KB		
	Payable Data Usage		Free	\$0.3000

Total Charges Before GST For 93365499	\$60.2818
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Mobile Number 81188449 4G 6 (Main)

Monthly (14/01/15 - 13/02/15)

G	Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)	\$67.3177	
G	Caller No. Display (Promotion:24Mth)	Free	
Z	Free IDD018+	\$7.0000	
Z	Intl Roaming (Promotion:24Mth)	Free	\$74.3177

Usage Charges (14/12/14 - 13/01/15)

G	Incoming Minutes	240Min 16Sec		
	Free Incoming		Free	
	Outgoing Minutes	557Min 48Sec		
	Free Shared Minutes	557Min 48Sec	Free	
	Total SMS (5c)	156Msg		
G	Total MMS @ >100-300KB	4Msg		
	Free Shared Messages(Send)	160Msg	Free	
	Global SMS	1Msg	\$0.1500	
	Total Local Data Usage	1GB 492MB 402KB		
	Free Bundled Data	6GB 0MB 0KB		
	Within Gee!	0GB 4MB 88KB		
	Free Shared Data Usage	1GB 488MB 314KB		
	Payable Data Usage		Free	
	IDD 008 Calls	0Min 45Sec	\$1.2447	
	Free IDD 018 Calls	414Min 20Sec	Free	\$1.3947

Total Charges Before GST For 81188449	\$75.7124
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IDD 008 Calls

Date	Time	Country	Tel Number	Duration	Rate	Amount
Z 13/01/15	2:58pm	India	919542151609	0Min 45Sec	F	\$1.2447

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Account No.	1.11434674U
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Sub-Total	0Min 45Sec	\$1.2447
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IDD 018 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	14/12/14	5:03pm	India Mobile	018919490912656	33Min 21Sec	F	\$28.3342
Z	14/12/14	5:59pm	India	018918341353709	0Min 31Sec	F	\$0.4390
Z	15/12/14	8:20pm	India Mobile	018919440974542	3Min 47Sec	F	\$3.2143
Z	16/12/14	1:57pm	India Mobile	018919603846438	11Min 15Sec	F	\$9.5580
Z	16/12/14	3:29pm	India Mobile	018919676185212	5Min 14Sec	F	\$4.4462
Z	17/12/14	10:23pm	India Mobile	018919985264822	1Min 8Sec	F	\$0.9629
Z	21/12/14	10:57pm	India	018918333014921	3Min 6Sec	F	\$2.6338
Z	22/12/14	8:18pm	India Mobile	018919949774417	13Min 5Sec	F	\$11.1156
Z	24/12/14	6:01pm	India	018918106421416	12Min 57Sec	F	\$11.0023
Z	24/12/14	6:15pm	India Mobile	018919440972621	26Min 7Sec	F	\$22.1887
Z	25/12/14	7:13pm	India	018918106421416	0Min 9Sec	F	\$0.1274
Z	25/12/14	8:44pm	India Mobile	018919440974542	5Min 37Sec	F	\$4.7719
Z	27/12/14	3:02pm	India Mobile	018919676185212	3Min 5Sec	F	\$2.6196
Z	29/12/14	9:21pm	India	018918106421416	1Min 20Sec	F	\$1.1328
Z	29/12/14	9:24pm	India	018917386689909	36Min 19Sec	F	\$30.8546
Z	31/12/14	10:38am	India Mobile	018919248763595	3Min 3Sec	F	\$2.5913
Z	31/12/14	8:44pm	India Mobile	018919248763595	5Min 33Sec	F	\$4.7153
Z	01/01/15	2:48am	India Mobile	018919248763595	1Min 57Sec	F	\$1.6567
Z	01/01/15	2:55am	India	018917386689909	4Min 43Sec	F	\$4.0073
Z	01/01/15	3:04am	India Mobile	018919490912659	3Min 48Sec	F	\$3.2285
Z	01/01/15	3:41am	India Mobile	018919248763595	1Min 14Sec	F	\$1.0478
Z	01/01/15	11:47am	India Mobile	018919440245738	1Min 37Sec	F	\$1.3735
Z	01/01/15	11:49am	India Mobile	018919705149159	5Min 59Sec	F	\$5.0834
Z	01/01/15	11:57am	India	018918985862591	13Min 36Sec	F	\$11.5546
Z	01/01/15	3:49pm	India Mobile	018919248763595	4Min 12Sec	F	\$3.5683
Z	01/01/15	5:12pm	India Mobile	018919989096760	0Min 43Sec	F	\$0.6089
Z	01/01/15	6:19pm	India Mobile	018919705149159	13Min	F	\$11.0448
Z	01/01/15	6:33pm	India Mobile	018919440972621	14Min 22Sec	F	\$12.2059
Z	01/01/15	7:34pm	India Mobile	018919440426811	2Min 20Sec	F	\$1.9824
Z	02/01/15	3:53pm	India Mobile	018919676185212	1Min 32Sec	F	\$1.3027
Z	02/01/15	3:57pm	India Mobile	018919676185212	2Min 7Sec	F	\$1.7983
Z	03/01/15	7:12pm	India Mobile	018919676185212	1Min 32Sec	F	\$1.3027
Z	03/01/15	9:44pm	India Mobile	018919440974542	27Min 6Sec	F	\$23.0242
Z	05/01/15	9:17pm	India Mobile	018919962071588	6Min 17Sec	F	\$5.3383
Z	12/01/15	12:50pm	India	018918106421416	0Min 10Sec	F	\$0.1416
Z	12/01/15	12:51pm	India	018918106421416	20Min 26Sec	F	\$17.3602
Z	12/01/15	5:48pm	India	018918897105895	6Min 50Sec	F	\$5.8056
Z	13/01/15	2:44pm	India Mobile	018919542151609	5Min 4Sec	F	\$4.3046
Z	13/01/15	2:50pm	India Mobile	018919542151609	1Min 29Sec	F	\$1.2602
Z	13/01/15	3:01pm	India Mobile	018919676072713	3Min 58Sec	F	\$3.3701
Z	13/01/15	3:06pm	India Mobile	018919705494339	3Min 40Sec	F	\$3.1152
Z	13/01/15	3:39pm	India	018917386689909	0Min 26Sec	F	\$0.3682
Z	13/01/15	3:40pm	India	018917386689909	21Min 13Sec	F	\$18.0257
Z	13/01/15	4:47pm	India	018918121826434	5Min 36Sec	F	\$4.7578
Z	13/01/15	4:53pm	India Mobile	018919441064523	10Min 10Sec	F	\$8.6376
Z	13/01/15	5:11pm	India Mobile	018919573610133	21Min 24Sec	F	\$18.1814
Z	13/01/15	5:39pm	India Mobile	018919705149159	17Min 11Sec	F	\$14.5990
Z	13/01/15	6:02pm	India Mobile	018919573135385	10Min 2Sec	F	\$8.5243
Z	13/01/15	6:15pm	India Mobile	018919542347840	0Min 23Sec	F	\$0.3257
Z	13/01/15	6:16pm	India Mobile	018919542347840	0Min 14Sec	F	\$0.1982
Z	13/01/15	10:44pm	India	018918374272045	5Min 57Sec	F	\$5.0551
Z	13/01/15	10:51pm	India	018917032096481	8Min 25Sec	F	\$7.1508

Sub-Total	414Min 20Sec	\$352.0175
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Mobile Number 90621269 4G 6 (SharePlus)

Monthly (14/01/15 - 13/02/15)

G	Mobile Serv. (Aft SS SharePlus - 50%:24Mth)	\$7.5000	
G	Data Upsize VAS (1GB) (Data Upsize VAS Disc 100%:24Mth)	Free	\$7.5000

Usage Charges (14/12/14 - 13/01/15)

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G	Incoming Minutes	29Min 59Sec		
	Free Incoming		Free	
	Outgoing Minutes	18Min 41Sec		
	Free Shared Minutes	18Min 41Sec	Free	
	Total Local Data Usage	0GB 12MB 745KB		
	Free Bundled Data	1GB OMB OKB		
	Payable Data Usage		Free	Free
Total Charges Before GST For 90621269				\$7.5000

Digital Voice Home Number 65247469 @ 359 TAMPINES STREET 34 #02-433

Monthly (14/01/15 - 13/02/15)

G	Digital Voice Home (Promotion:24Mth)		Free	
G	Call Transfer Plus (Promotion)		Free	Free

Usage Charges (14/12/14 - 13/01/15)

G	Local Calls		Free	
	Local Toll-Free Calls	24Min 31Sec	Free	Free

Total Charges Before GST For 65247469				\$0.0000
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\$223.21

Total GST \$14.66
Amount Subject to GST @ 7% \$209.4053
Total GST @ 7% \$14.66
(Charges @ Zero Rated GST \$9.14)
(Charges not subjected to GST -\$10.00)

StarHub Rewards Monthly Points Summary as at 12/01/2015	
Total Points Available: 2346	
Points Issued	Bonus Points
217	0

456 Rewards Points expiring on 31/07/2015

For easy viewing and redemption, your Rewards Points are consolidated under your NRIC/FIN.

Visit www.starhub.com/rewards to browse our rewards catalogue for exciting treats!

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News of the Month



Have a Happy New Year!

Welcome to 2015. Let this year be filled with happiness and joy for you and your family. At StarHub, we wish you a good year ahead. Happy New Year!



StarHub brings you a new Kids Channel – Boomerang (Ch 317). Free Preview from now till 14 Jan!

Brand new Boomerang brings you family friendly entertainment and iconic programmes like Inspector Gadget and Turbo. Tune in to Ch 317 to subscribe (after 14 Jan), HD Set-top box required.

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.