

How to read your bills?:
www.starhub.com > Support > Billing Enquiries
Self Help:
Web - www.starhub.com/hubid > My Account Manager
SMS - To check your account balance via SMS,
key <NRIC>,bill,<StarHub Account No> and send to 2455

MR MOORI ASHOK KUMAR REDDY
BLK 359 TAMPINES STREET 34
#02-433
SINGAPORE 520359

ELECTRONIC INVOICE



StarHub Ltd

Date of Bill	17/09/15
Account No.	1.11434674U
Bill No.	0198544593092015
Payment Code	1523495

Reg. No. : 199802208C

Tax Invoice GST Reg. No. : M9-0005650-C

YOUR ACCOUNT AT A GLANCE

Description	Amount
Previous Balance	\$189.80
Payment	-\$190.00
Current Charges	\$224.77
Total Outstanding Amount due: on 01/10/15	<u>\$224.57</u>

Payment received on or after 13/09/15 will not be shown in this bill

Say goodbye to paper bills and opt for My StarHub e-bill!

Enjoy the convenience to view, manage and pay your bills online anytime, anywhere! Sign up for My StarHub e-bill at www.starhub.com/e-bill now!

Summary - Current Charges

StarHub TV	\$24.3000
Home Broadband	\$44.3046
Mobile	\$141.9251
Digital Voice	\$0.0000
Current Charges	\$210.53
(GST)	\$14.24
Total Current Charges	<u>\$224.77</u>



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
Account No.: 1.11434674U
Payment Code: 1523495

Due Date: 01/10/15

Total Outstanding Amount: \$224.57

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

StarHub Ltd
Robinson Road Post Office
P.O. Box No. 81
Singapore 900131

- ☐ PAY THIS BILL
☐ PAY THIS AND FUTURE BILLS

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND
GET 100 FREE SMS/MMS*!**

* Applicable to StarHub Mobile only



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PAYMENT OPTIONS

version1114

BY GIRO

Download the GIRO application form at www.starhub.com/giro. For DBS and POSB ATM account holders, you can also apply GIRO electronically via AXS Station or DBS/POSB iBanking website.

BY CREDIT CARD

You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**. If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

Make online payment using your Credit/Debit Card or eNETS direct debit via My Account Manager. Simply log on using your Hub iD at www.starhub.com/hubid and select "Pay Bills" under My Account Manager. Don't have a Hub iD, simply register at our website.

PAYING VIA STARHUB EPAYMENT SERVICE

Pay bills anywhere, anytime using your Credit/Debit Card at "My StarHub" mobile app. Simply download the app on Apple App Store or Google Play (version 3 and above), log in using Hub iD to view bills and select ePayment service. Alternatively, visit www.starhub.com/epayment.

For enquiries on the eNETS, visit www.enets.com or call the hotline at 6274-1212.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Store, AXS Station, AXS QuickBill at participating Outlets, iNETS Kiosk, Singapore Post Office or SAM.

PAYING VIA vBOX

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master Card only) at www.vBOX.com.sg. If you do not have a SingPost ID, simply register for one at their website. For enquiries, please visit vBOX website for more details.

PAYING VIA INTERNET/PHONE BANKING

You can pay your StarHub bills through the Internet Banking/Phone Banking bill payment service of participating banks, namely, DBS, POSB, CITIBANK, HSBC, UOB and OCBC. For more information on the Banks' Internet / Phone Banking bill payment services, please refer to respective bank official website or contact the Bank directly.

GENERAL INFORMATION

GST

Items indicated by "G" in the bill are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING AND/OR COLLECTION ON BEHALF

The bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill, unless otherwise stated.

BILLING CURRENCY

All items set out in the bill or related letters are in Singapore Dollars (SGD), unless indicated otherwise.

SELF HELP – BUSINESS REPLY ENVELOPE (BRE)

Download BRE at www.starhub.com/BRE and follow the step by step instructions on our website to create the BRE envelope. This BRE envelope can only be used to send us your recurring credit card payment slips and will be opened by StarHub appointed agent / bank.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

EARLY TERMINATION CHARGES

Early termination charges and other charges may be imposed when the service is terminated within the minimum period of service for your contract.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS

StarHub's Consumer General Terms & Conditions or Business General Terms & Conditions, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at www.starhub.com/about-us/legal-notice-and-terms. In the event of purchase of equipment from StarHub, please retain this original receipt as proof of purchase of the equipment from StarHub, as well as the manufacturer's warranty document, as applicable.

UPDATE OF PARTICULARS

For change of billing address, please visit our website at www.starhub.com, log in to Hub iD and update your address via My Account Manager or go to My StarHub App.

SMARTSUPPORT SERVICES

Please visit www.starhub.com/smartsupport for more details of the SmartSupport services and log in to the SmartSupport Portal for swap or replacement of your device.

For assistance please contact us at

Consumer: customerservice@starhub.com

Business: businesshelpdesk@starhub.com

Account Details

		Amount	Total
Payment Details			
Payment Received	21/08/15	-\$190.00	-\$190.00

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100056952

Monthly (14/09/15 - 13/10/15)

G	StarHub TV Lite (100% Disc)	Free	
G	HubStation Rental - 1 unit(s) (100% Disc)	Free	Free
Total Charges Before GST for StarHub TV			\$0.0000

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100075195

Monthly (14/09/15 - 13/10/15)

G	Basic Tier 3 (Edu/Ent/Kids)	\$31.0000	
G	HD Interactive Set-top Box Rental - 1 unit(s)	\$6.0000	\$37.0000
Discounts			
	SH TV \$10 Disc - 24 Mths on nett:24Mth	-\$10.0000	
	Hub Club Discount on nett 10%	-\$2.7000	-\$12.7000
Total Charges Before GST for StarHub TV			\$24.3000

Home Broadband @ 359 TAMPINES STREET 34 #02-433

Monthly (14/09/15 - 13/10/15)

G	1000Mbps Fibre Broadband (Aft Disc)	\$46.6364	\$46.6364
Discounts			
	Hub Club Discount on nett 5%	-\$2.3318	-\$2.3318
Total Charges Before GST for Home Broadband			\$44.3046

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Mobile Number 93365499 4G 5

Monthly (14/09/15 - 13/10/15)

G	Mobile Serv. (Aft Corp 25 percent (24mths):24Mth)	\$58.1074	
G	Caller No. Display (Promotion:24Mth)	Free	\$58.1074

Usage Charges (14/08/15 - 13/09/15)

G	Incoming Minutes	306Min 13Sec		
	Free Incoming		Free	
G	Outgoing Minutes	126Min 26Sec		
	Free Outgoing Minutes	126Min 26Sec	Free	
G	Total SMS (5c)	38Msg		
G	Total MMS @ <30KB	1Msg		
G	Total MMS @ >100-300KB	1Msg	Free	
G	Total Local Data Usage	2GB 42MB 753KB		
	Free Bundled Data	5GB 0MB 0KB		
	Within Gee!	0GB 9MB 742KB		
	Payable Data Usage		Free	Free

Total Charges Before GST For 93365499	\$58.1074
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Mobile Number 81188449 4G 6 (Main)

Monthly (14/09/15 - 13/10/15)

G	Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)	\$67.3177	
G	Caller No. Display (Promotion:24Mth)	Free	
Z	Free IDD018+	\$7.0000	
Z	Intl Roaming (Promotion:24Mth)	Free	\$74.3177

Usage Charges (14/08/15 - 13/09/15)

G	Incoming Minutes	364Min 36Sec		
	Free Incoming		Free	
G	Outgoing Minutes	456Min 15Sec		
	Free Shared Minutes	456Min 15Sec	Free	
G	Total SMS (5c)	28Msg		
G	Total MMS @ <30KB	1Msg		
	Free Shared	29Msg	Free	
	Messages(Send)			
G	Total Local Data Usage	4GB 43MB 24KB		
	Free Bundled Data	6GB 0MB 0KB		
	Within Gee!	0GB 13MB 178KB		
	Free Shared Data Usage	4GB 29MB 870KB		
	Payable Data Usage		Free	
Z	Free IDD 018 Calls	288Min 33Sec	Free	Free

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Total Charges Before GST For 81188449

\$74.3177

Itemised Call Details

IDD 018 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	15/08/15	11:17am	India Mobile	018919177118580	3Min 31Sec	F	\$2.9878
Z	16/08/15	7:41pm	India Mobile	018919372633365	7Min 43Sec	F	\$6.5561
Z	16/08/15	8:41pm	India Mobile	018919550804556	10Min 35Sec	F	\$8.5385
Z	16/08/15	10:38pm	India Mobile	018919177118580	0Min 27Sec	F	\$0.3823
Z	16/08/15	10:39pm	India Mobile	018919550804556	1Min 35Sec	F	\$1.3452
Z	16/08/15	11:18pm	India Mobile	018919440426811	2Min 2Sec	F	\$1.7275
Z	16/08/15	11:21pm	India Mobile	018919440426811	4Min 51Sec	F	\$4.1206
Z	17/08/15	1:54pm	India Mobile	018919550804556	7Min 36Sec	F	\$6.4570
Z	17/08/15	2:03pm	India Mobile	018919705149159	6Min 44Sec	F	\$5.7206
Z	20/08/15	5:47pm	India Mobile	018919989096760	12Min 42Sec	F	\$10.7899
Z	20/08/15	6:03pm	India	018918790169965	7Min 31Sec	F	\$6.3862
Z	20/08/15	6:31pm	India Mobile	018919164479386	1Min 4Sec	F	\$0.9062
Z	21/08/15	10:38am	India Mobile	018919177118580	1Min 12Sec	F	\$1.0195
Z	21/08/15	10:41am	India Mobile	018919248763595	1Min 19Sec	F	\$1.1186
Z	21/08/15	1:26pm	India Mobile	018919440245738	0Min 45Sec	F	\$0.6372
Z	21/08/15	5:31pm	India Mobile	018919177118580	1Min 1Sec	F	\$0.8638
Z	21/08/15	7:55pm	India Mobile	018919248763595	2Min 36Sec	F	\$2.2090
Z	22/08/15	5:42pm	India Mobile	018919177118580	0Min 34Sec	F	\$0.4814
Z	22/08/15	5:44pm	India Mobile	018919177118580	2Min 26Sec	F	\$2.0674
Z	23/08/15	9:16pm	India Mobile	018919542347840	0Min 40Sec	F	\$0.5664
Z	23/08/15	9:17pm	India Mobile	018919542347840	21Min 10Sec	F	\$17.9832
Z	24/08/15	1:48pm	India Mobile	018919550804556	31Min 9Sec	F	\$26.4650
Z	25/08/15	2:25pm	India Mobile	018919550804556	1Min 5Sec	F	\$0.9204
Z	25/08/15	2:28pm	India Mobile	018919550804556	6Min 14Sec	F	\$5.2958
Z	25/08/15	2:36pm	India	018918790169965	1Min 51Sec	F	\$1.5718
Z	27/08/15	4:53pm	India	018918790169965	8Min 51Sec	F	\$7.5190
Z	27/08/15	5:02pm	India	018918790169965	0Min 36Sec	F	\$0.5098
Z	27/08/15	8:54pm	India	018917730843698	9Min 22Sec	F	\$7.9579
Z	29/08/15	11:54am	India Mobile	018919177118580	3Min 23Sec	F	\$2.8745
Z	29/08/15	12:28pm	India Mobile	018919177118580	7Min 56Sec	F	\$6.7402
Z	29/08/15	7:42pm	India	018918790169965	6Min 29Sec	F	\$5.5082
Z	29/08/15	7:50pm	India Mobile	018919542347840	2Min 22Sec	F	\$2.0107
Z	30/08/15	1:11pm	India Mobile	018919177118580	2Min 33Sec	F	\$2.1665
Z	30/08/15	2:15pm	India Mobile	018919177118580	0Min 13Sec	F	\$0.1841
Z	30/08/15	2:16pm	India Mobile	018919177118580	12Min 1Sec	F	\$10.2094
Z	30/08/15	2:31pm	India Mobile	018919177118580	4Min 19Sec	F	\$3.6674
Z	01/09/15	1:48pm	India Mobile	018919177118580	1Min 52Sec	F	\$1.5859
Z	02/09/15	1:06am	India Mobile	018919959155034	24Min 48Sec	F	\$21.0701
Z	06/09/15	8:08pm	India	018917730843698	21Min 13Sec	F	\$18.0257
Z	07/09/15	3:51pm	India Mobile	018919177118580	0Min 20Sec	F	\$0.2832
Z	07/09/15	3:56pm	India	018917702763755	7Min 24Sec	F	\$6.2870
Z	09/09/15	1:19pm	India Mobile	018919989096760	0Min 35Sec	F	\$0.4956
Z	09/09/15	2:03pm	India Mobile	018919989096760	0Min 7Sec	F	\$0.0991
Z	09/09/15	2:08pm	India Mobile	018919989096760	10Min 39Sec	F	\$9.0482
Z	09/09/15	7:33pm	India Mobile	018919542347840	20Min 17Sec	F	\$17.2327
Z	09/09/15	7:55pm	India	018917386689909	5Min 22Sec	F	\$4.5595

Sub-Total

288Min 33Sec

\$245.1521

Mobile Number 90621269 4G 6 (SharePlus)

Monthly (14/09/15 - 13/10/15)

G	Mobile Serv. (Aft SS SharePlus - 50%:24Mth)	\$7.5000	
G	Data Upsize VAS (1GB) (Data Upsize VAS Disc 100%:24Mth)	Free	\$7.5000

Usage Charges (14/08/15 - 13/09/15)

G	Incoming Minutes	320Min	
	Free Incoming		Free

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G	Outgoing Minutes	4Min			
	Free Shared Minutes	4Min		Free	
G	Connecting Tones Purchase		1Unit(s)	\$2.0000	
	StarHub Mobile Pte Ltd		1633		\$2.0000
Total Charges Before GST For 90621269					\$9.5000

Itemised Call Details

Connecting Tones Purchase

	Date	Time	Title	Amount	
G	01/09/15	12:00am	CtgTone Basic(01/09-30/09)	\$2.0000	
Sub-Total					\$2.0000

Digital Voice Home Number 65247469 @ 359 TAMPINES STREET 34 #02-433

Monthly (14/09/15 - 13/10/15)

G	Digital Voice Home (Promotion:24Mth)			Free	
G	Call Transfer Plus (Promotion)			Free	Free

Usage Charges (14/08/15 - 13/09/15)

G	Local Calls			Free	
G	Local Toll-Free Calls		6Min 30Sec	Free	Free

Total Charges Before GST For 65247469					\$0.0000
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CURRENT CHARGES for bill dated 17/09/15 **\$224.77**

Total GST \$14.24

Amount Subject to GST @ 7% \$203.5297

Total GST @ 7% \$14.24

(Charges @ Zero Rated GST \$7.00)

(Charges not subjected to GST \$0.00)

StarHub Rewards Monthly Points Summary as at 12/09/2015

Total Points Available: 6126

Points Issued	Bonus Points
190	0

1768 Rewards Points expiring on 31/12/2015

For easy viewing and redemption, your Rewards Points are consolidated under your NRIC/FIN.

Visit www.starhub.com/rewards to browse our rewards catalogue for exciting treats!

Save 100 Rewards Points when you redeem online or via Phone Self Help.

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News of the Month



Enjoy the convenience to pay your bills!

Just complete and mail your payment slips with credit card details or sign up for GIRO and your payment will be automatically deducted on your bill due date. Find out more at www.starhub.com/payment.



Off to a short trip? Don't worry, roam easy for as low as \$10/day!

Data roam with RoamEasy Daily at just \$10/100MB daily. No need to select an operator. SMS <SIGN ON> to 6818. No activation fee! T&Cs apply.

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.