How to read your bills?:
www.starhub.com > Support > Billing Enquiries
Self Help:
Web - www.starhub.com/hubid > My Account Manager
SMS - To check your account balance via SMS,
key <NRIC>,bill,<StarHub Account No> and send to 2455

MR MOORI ASHOK KUMAR REDDY
BLK 359 TAMPINES STREET 34
#02-433
SINGAPORE 520359

ELECTRONIC INVOICE

Date of Bill	***17/05/15***
Account No.	***1.11434674U***
Bill No.	***0192936980052015***
Payment Code	***1523495***

Reg. No. : 199802208C Tax Invoice GST Reg. No. : M9-0005650-C

YOUR ACCOUNT AT A GLANCE

Description	**Amount**
Previous Balance	$212.55
Payment	-$213.00
Current Charges	**$224.07**
Total Outstanding Amount due: on 31/05/15	***$223.62***

Payment received on or after 13/05/15 will not be shown in this bill

Say goodbye to paper bills and opt for My StarHub e-bill!
Enjoy the convenience to view, manage and pay your bills online anytime, anywhere! Sign up for My StarHub e-bill at www.starhub.com/e-bill now!

Summary - Current Charges

StarHub TV	**$24.3000**
Home Broadband	**$44.3035**
Mobile	**$141.2943**
Digital Voice	**$0.0000**
Current Charges	**$209.90**
(GST)	**$14.17**
Total Current Charges	**$224.07**

Kindly detach and return this with your remittance by credit card or cheque made payable to "**StarHub Ltd**".

MR MOORI ASHOK KUMAR REDDY
Account No.: 1.11434674U
Payment Code: 1523495

Due Date: 31/05/15

Total Outstanding Amount: $223.62

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:
AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

StarHub Ltd
Robinson Road Post Office
P.O. Box No. 81
Singapore 900131

☐ **PAY THIS BILL**
☐ **PAY THIS AND FUTURE BILLS**
Once you have selected this box, we will charge your monthly bill to your card.

PAY BY GIRO AND GET 100 FREE SMS/MMS*!

* Applicable to StarHub Mobile only

000001523495 0192936980052015 310515 000000022362 3

PAYMENT OPTIONS

version1114

BY GIRO
Download the GIRO application form at www.starhub.com/giro . For DBS and POSB ATM account holders, you can also apply GIRO electronically via AXS Station or DBS/POSB iBanking website.

BY CREDIT CARD
You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE
Please cross your cheque and make it payable to "**StarHub Ltd**". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131** .
If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER
Make online payment using your Credit/Debit Card or eNETS direct debit via My Account Manager. Simply log on using your Hub iD at www.starhub.com/hubid and select "Pay Bills" under My Account Manager. Don't have a Hub iD, simply register at our website.

PAYING VIA STARHUB EPAYMENT SERVICE
Pay bills anywhere, anytime using your Credit/Debit Card at "My StarHub" mobile app. Simply download the app on Apple App Store or Google Play (version 3 and above), log in using Hub iD to view bills and select ePayment service. Alternatively, visit www.starhub.com/epayment.

For enquiries on the eNETS, visit www.enets.com or call the hotline at 6274-1212.

PAYING IN PERSON
Please bring along your latest bill for payment at any 7-Eleven Store, AXS Station, AXS QuickBill at participating Outlets, iNETS Kiosk, Singapore Post Office or SAM.

PAYING VIA vBOX
You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master Card only) at www.vBOX.com.sg. If you do not have a SingPost ID, simply register for one at their website. For enquiries, please visit vBOX website for more details.

PAYING VIA INTERNET/PHONE BANKING
You can pay your StarHub bills through the Internet Banking/Phone Banking bill payment service of participating banks, namely, DBS, POSB, CITIBANK, HSBC, UOB and OCBC. For more information on the Banks' Internet / Phone Banking bill payment services, please refer to respective bank official website or contact the Bank directly.

GENERAL INFORMATION

GST
Items indicated by "G" in the bill are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING AND/OR COLLECTION ON BEHALF
The bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill, unless otherwise stated.

BILLING CURRENCY
All items set out in the bill or related letters are in Singapore Dollars (SGD), unless indicated otherwise.

SELF HELP – BUSINESS REPLY ENVELOPE (BRE)
Download BRE at www.starhub.com/BRE and follow the step by step instructions on our website to create the BRE envelope. This BRE envelope can only be used to send us your recurring credit card payment slips and will be opened by StarHub appointed agent / bank.

LATE PAYMENT
A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES
A charge of S$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

EARLY TERMINATION CHARGES
Early termination charges and other charges may be imposed when the service is terminated within the minimum period of service for your contract.

INTERIM BILL
We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS
StarHub's Consumer General Terms & Conditions or Business General Terms & Conditions, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at www.starhub.com/about-us/legal-notices-and-terms . In the event of purchase of equipment from StarHub, please retain this original receipt as proof of purchase of the equipment from StarHub, as well as the manufacturer's warranty document, as applicable.

UPDATE OF PARTICULARS
For change of billing address, please visit our website at www.starhub.com, log in to Hub iD and update your address via My Account Manager or go to My StarHub App.

SMARTSUPPORT SERVICES
Please visit www.starhub.com/smartsupport for more details of the SmartSupport services and log in to the SmartSupport Portal for swap or replacement of your device.

For assistance please contact us at

Consumer: customerservice@starhub.com

Business: businesshelpdesk@starhub.com

Account Details

Payment Details

		Amount	Total
Payment Received	17/04/15	-$213.00	**-$213.00**

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100056952

Monthly (14/05/15 - 13/06/15)

G	StarHub TV Lite ***(100% Disc)***		Free	
G	HubStation Rental - 1 unit(s) ***(100% Disc)***		Free	Free
Total Charges Before GST for StarHub TV				**$0.0000**

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100075195

Monthly (14/05/15 - 13/06/15)

G	Basic Tier 3 (Edu/Ent/Kids)		$31.0000	
G	HD Interactive Set-top Box Rental - 1 unit(s)		$6.0000	$37.0000
Discounts				
	SH TV $10 Disc - 24 Mths on nett:24Mth		-$10.0000	
	Hub Club Discount on nett	10%	-$2.7000	-$12.7000
Total Charges Before GST for StarHub TV				**$24.3000**

Home Broadband @ 359 TAMPINES STREET 34 #02-433

Monthly (14/05/15 - 13/06/15)

G	MaxInfinity 300Mbps ***(Aft 70% off Broadband)***		$46.6353	$46.6353
Discounts				
	Hub Club Discount on nett	5%	-$2.3318	-$2.3318
Total Charges Before GST for Home Broadband				**$44.3035**

Legend - G=Standard Rated GST Z = Zero-Rated GST F=Flat +=Non-proratable service

Mobile Number 93365499 4G 5

Monthly (14/05/15 - 13/06/15)

G	Mobile Serv. ***(Aft Corp 25 percent (24mths):24Mth)***			$58.1074	
G	Caller No. Display ***(Promotion:24Mth)***			Free	$58.1074

Usage Charges (14/04/15 - 13/05/15)

G	**Incoming Minutes**	**279Min 42Sec**			
	Free Incoming			Free	
	Outgoing Minutes	**167Min 34Sec**			
	Free Outgoing Minutes	167Min 34Sec		Free	
	Total SMS (5c)	**245Msg**			
G	**Total MMS @ <30KB**	**1Msg**			
G	**Total MMS @ >100-300KB**	**2Msg**		Free	
	Global SMS		3Msg	$0.4500	
	Total Local Data Usage	**5GB 23MB 590KB**			
	Free Bundled Data	5GB 0MB 0KB			
	Within Gee!	0GB 14MB 614KB			
	Payable Data Usage		0GB 8MB 1000KB	$0.9192	$1.3692

Total Charges Before GST For 93365499 **$59.4766**

Mobile Number 81188449 4G 6 (Main)

Monthly (14/05/15 - 13/06/15)

G	Mobile Serv. ***(Aft Corp 30 percent (24mths):24Mth)***			$67.3177	
G	Caller No. Display ***(Promotion:24Mth)***			Free	
Z	Free IDD018+			$7.0000	
Z	Intl Roaming ***(Promotion:24Mth)***			Free	$74.3177

Usage Charges (14/04/15 - 13/05/15)

G	**Incoming Minutes**	**1574Min 39Sec**			
	Free Incoming			Free	
	Outgoing Minutes	**677Min 20Sec**			
	Free Shared Minutes	677Min 20Sec		Free	
	Total SMS (5c)	**100Msg**			
G	**Total MMS @ <30KB**	**1Msg**			
G	**Total MMS @ 30-100KB**	**1Msg**			
G	**Total MMS @ >100-300KB**	**6Msg**			
	Free Shared Messages(Send)	108Msg		Free	

Legend - G=Standard Rated GST Z = Zero-Rated GST F=Flat +=Non-proratable service

G	**Total Local Data Usage**	**4GB 117MB 780KB**			
	Free Bundled Data	6GB 0MB 0KB			
	Within Gee!	0GB 4MB 167KB			
	Free Shared Data Usage	4GB 113MB 613KB			
	Payable Data Usage			Free	
	Free IDD 018 Calls	**428Min 21Sec**		Free	Free

Total Charges Before GST For 81188449 — $74.3177

IDD 018 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	14/04/15	6:54pm	India Mobile	018919989096760	2Min 46Sec	F	$2.3506
Z	15/04/15	11:21pm	India Mobile	018919177118580	4Min 4Sec	F	$3.4550
Z	16/04/15	2:38pm	India Mobile	018919989096760	21Min 43Sec	F	$18.4505
Z	16/04/15	3:35pm	India	018918106421416	7Min 7Sec	F	$6.0463
Z	16/04/15	3:43pm	India	018917386689909	6Min 8Sec	F	$5.2109
Z	17/04/15	11:11pm	India Mobile	018919177118580	3Min 4Sec	F	$2.6054
Z	17/04/15	11:16pm	India Mobile	018919440426811	2Min 53Sec	F	$2.4497
Z	17/04/15	11:19pm	India Mobile	018919440426811	0Min 41Sec	F	$0.5806
Z	17/04/15	11:22pm	India	018917200090778	1Min 38Sec	F	$1.3877
Z	17/04/15	11:24pm	India Mobile	018919177118580	6Min 19Sec	F	$5.3666
Z	17/04/15	11:32pm	India Mobile	018919840738618	2Min 5Sec	F	$1.7700
Z	18/04/15	12:29pm	India Mobile	018919177118580	2Min 53Sec	F	$2.4497
Z	18/04/15	9:45pm	India Mobile	018919440972621	2Min 33Sec	F	$2.1665
Z	19/04/15	10:10am	India	018918106421416	11Min 51Sec	F	$10.0678
Z	19/04/15	12:47pm	India	018918106421416	7Min 43Sec	F	$6.5561
Z	19/04/15	12:56pm	India	018918106421416	29Min 13Sec	F	$24.8225
Z	19/04/15	5:32pm	India Mobile	018919440972621	10Min 13Sec	F	$8.6801
Z	19/04/15	10:52pm	India Mobile	018919177118580	24Min 33Sec	F	$20.8577
Z	19/04/15	11:19pm	India Mobile	018919177118580	5Min 1Sec	F	$4.2622
Z	20/04/15	10:13pm	India Mobile	018919177118580	0Min 13Sec	F	$0.1841
Z	20/04/15	11:52pm	India Mobile	018919177118580	21Min 36Sec	F	$18.3514
Z	21/04/15	10:25pm	India Mobile	018919440972621	14Min 56Sec	F	$12.6874
Z	22/04/15	10:15am	India Mobile	018919177118580	1Min 12Sec	F	$1.0195
Z	22/04/15	8:50pm	India Mobile	018919177118580	3Min 59Sec	F	$3.3842
Z	22/04/15	9:44pm	India Mobile	018919177118580	1Min 41Sec	F	$1.4302
Z	23/04/15	2:43pm	India Mobile	018919177118580	2Min 37Sec	F	$2.2231
Z	23/04/15	7:17pm	India Mobile	018919177118580	2Min 43Sec	F	$2.3081
Z	24/04/15	3:56pm	India Mobile	018919440972621	18Min 20Sec	F	$15.5760
Z	24/04/15	10:17pm	India Mobile	018919177118580	2Min 9Sec	F	$1.8266
Z	26/04/15	7:01pm	India Mobile	018919441672027	3Min 29Sec	F	$2.9594
Z	27/04/15	11:01am	India	018918106421416	18Min 59Sec	F	$16.1282
Z	27/04/15	6:07pm	India Mobile	018919440426811	2Min 28Sec	F	$2.0957
Z	28/04/15	1:20pm	India	018918106421416	7Min 13Sec	F	$6.1313
Z	28/04/15	1:29pm	India Mobile	018919177118580	10Min 23Sec	F	$8.8217
Z	30/04/15	1:32pm	India Mobile	018919246333415	9Min 59Sec	F	$8.4818
Z	30/04/15	2:05pm	India Mobile	018919900079904	3Min 8Sec	F	$2.6621
Z	30/04/15	2:09pm	India Mobile	018919900079904	3Min 49Sec	F	$3.2426
Z	02/05/15	1:00pm	India Mobile	018919177118580	0Min 18Sec	F	$0.2549
Z	02/05/15	1:01pm	India Mobile	018919177118580	4Min 16Sec	F	$3.6250
Z	02/05/15	1:10pm	India Mobile	018919441485812	9Min 9Sec	F	$7.7738
Z	02/05/15	1:35pm	India Mobile	018919440972621	8Min 37Sec	F	$7.3207
Z	03/05/15	6:39pm	India	018918106421416	4Min 34Sec	F	$3.8798
Z	03/05/15	6:46pm	India	018918790169965	19Min 48Sec	F	$16.8221
Z	07/05/15	12:04pm	India Mobile	018919177118580	6Min 26Sec	F	$5.4658
Z	07/05/15	11:06pm	India Mobile	018919177118580	3Min 21Sec	F	$2.8462
Z	08/05/15	6:32am	India Mobile	018919177118580	2Min 55Sec	F	$2.4780
Z	08/05/15	7:04am	India Mobile	018919177118580	3Min 41Sec	F	$3.1294
Z	08/05/15	7:41am	India Mobile	018919177118580	7Min 36Sec	F	$6.4570
Z	08/05/15	7:58am	India Mobile	018919177118580	2Min 18Sec	F	$1.9541
Z	08/05/15	8:02am	India Mobile	018919900246705	8Min 26Sec	F	$7.1650
Z	08/05/15	8:21am	India Mobile	018919177118580	6Min 29Sec	F	$5.5082
Z	08/05/15	9:28am	India Mobile	018919248763595	6Min 51Sec	F	$5.8198
Z	08/05/15	12:18pm	India Mobile	018919248763595	5Min 35Sec	F	$4.7436
Z	08/05/15	4:35pm	India Mobile	018919177118580	2Min 53Sec	F	$2.4497
Z	08/05/15	4:38pm	India Mobile	018919177118580	0Min 23Sec	F	$0.3257
Z	08/05/15	8:58pm	India	018917416206191	9Min 8Sec	F	$7.7597
Z	09/05/15	10:16am	USA	01816107308354	0Min 56Sec	F	$0.1680
Z	09/05/15	11:05am	India Mobile	018919177118580	4Min 5Sec	F	$3.4692

Legend - G=Standard Rated GST Z = Zero-Rated GST F=Flat +=Non-proratable service

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	09/05/15	5:28pm	India Mobile	018919248763595	3Min 57Sec	F	$3.3559
Z	09/05/15	5:33pm	India Mobile	018919739062876	6Min 26Sec	F	$5.4658
Z	09/05/15	10:33pm	India	018917660928977	10Min 55Sec	F	$9.2748
Z	10/05/15	12:41am	India Mobile	018919248763595	2Min 21Sec	F	$1.9966
Z	10/05/15	12:46am	India Mobile	018919177118580	2Min 31Sec	F	$2.1382
Z	10/05/15	8:13pm	India Mobile	018919177118580	3Min 1Sec	F	$2.5630
Z	13/05/15	3:51pm	India	018918790169965	0Min 3Sec	F	$0.0425
	Sub-Total				**428Min 21Sec**		**$363.3018**

Mobile Number 90621269 4G 6 (SharePlus)

Monthly (14/05/15 - 13/06/15)

G	Mobile Serv. ***(Aft SS SharePlus - 50%:24Mth)***	$7.5000	
G	Data Upsize VAS (1GB) ***(Data Upsize VAS Disc 100%:24Mth)***	Free	$7.5000
Total Charges Before GST For 90621269			**$7.5000**

Digital Voice Home Number 65247469 @ 359 TAMPINES STREET 34 #02-433

Monthly (14/05/15 - 13/06/15)

G	Digital Voice Home ***(Promotion:24Mth)***	Free	
G	Call Transfer Plus ***(Promotion)***	Free	Free

Usage Charges (14/04/15 - 13/05/15)

G	**Local Calls**	Free	Free
Total Charges Before GST For 65247469			**$0.0000**

$224.07

Total GST $14.17
Amount Subject to GST @ 7% $202.4478
Total GST @ 7% $14.17
(Charges @ Zero Rated GST $7.45)
(Charges not subjected to GST $0.00)

StarHub Rewards Monthly Points Summary as at 12/05/2015 **Total Points Available: 4309**	
Points Issued	**Bonus Points**
213	**0**

456 *Rewards Points expiring on 31/07/2015*

For easy viewing and redemption, your Rewards Points are consolidated under your NRIC/FIN.

Visit www.starhub.com/rewards to browse our rewards catalogue for exciting treats!

Legend - G=Standard Rated GST Z = Zero-Rated GST F=Flat +=Non-proratable service

News of the Month

Going away on a short trip? Stay connected worry-free with RoamEasy Daily.
Data roam instantly with ANY operator at just $10/100MB daily! $0 activation fee.
SMS <SIGN ON> to 6818 now! T&Cs apply.

Explore Asia with 3X Points Perks!
Now till 30 June 2015, book a stay with Agoda and earn 3X Rewards Points or convert your Rewards Points to 3X BIG Points to redeem FREE AirAsia flights. Find out more at www.starhub.com/partners. T&Cs apply.

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.**starhub**.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.

Legend - G=Standard Rated GST Z = Zero-Rated GST F=Flat +=Non-proratable service