

How to read your bills?:
www.starhub.com > Support > Billing Enquiries
Self Help:
Web - www.starhub.com/hubid > My Account Manager
SMS - To check your account balance via SMS,
key <NRIC>,bill,<StarHub Account No> and send to 2455

MR MOORI ASHOK KUMAR REDDY
BLK 359 TAMPINES STREET 34
#02-433
SINGAPORE 520359

ELECTRONIC INVOICE



Date of Bill	17/02/15
Account No.	1.11434674U
Bill No.	0188711050022015
Payment Code	1523495

Reg. No. : 199802208C

Tax Invoice GST Reg. No. : M9-0005650-C

YOUR ACCOUNT AT A GLANCE

Description	Amount
Previous Balance	\$221.92
Payment	-\$224.00
Current Charges	\$261.44
Total Outstanding Amount due: on 03/03/15	<u>\$259.36</u>

Payment received on or after 13/02/15 will not be shown in this bill

IMPORTANT NOTICE

With effect from 1 May 2015, StarHub will cease bill payment collection at all StarHub shops. Please refer to www.starhub.com/payment or StarHub bill for alternative payment options.

Summary - Current Charges

StarHub TV	\$52.1709
Home Broadband	\$44.3035
Mobile	\$148.6261
Digital Voice	\$0.0000
Current Charges	\$245.10
(GST)	\$16.34
Total Current Charges	<u>\$261.44</u>



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
Account No.: 1.11434674U
Payment Code: 1523495

Due Date: 03/03/15

Total Outstanding Amount: \$259.36

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

StarHub Ltd
Robinson Road Post Office
P.O. Box No. 81
Singapore 900131

- ☐ PAY THIS BILL
☐ PAY THIS AND FUTURE BILLS

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND
GET 100 FREE SMS/MMS*!**

* Applicable to StarHub Mobile only



000001523495

0188711050022015

030315

000000025936

7

Page 2 of 7	
Account No.	1.11434674U
Date of Bill	17/02/15

PAYMENT OPTIONS

version1114

BY GIRO

Download the GIRO application form at www.starhub.com/giro. For DBS and POSB ATM account holders, you can also apply GIRO electronically via AXS Station or DBS/POSB iBanking website.

BY CREDIT CARD

You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**. If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

Make online payment using your Credit/Debit Card or eNETS direct debit via My Account Manager. Simply log on using your Hub iD at www.starhub.com/hubid and select "Pay Bills" under My Account Manager. Don't have a Hub iD, simply register at our website.

PAYING VIA STARHUB EPAYMENT SERVICE

Pay bills anywhere, anytime using your Credit/Debit Card at "My StarHub" mobile app. Simply download the app on Apple App Store or Google Play (version 3 and above), log in using Hub iD to view bills and select ePayment service. Alternatively, visit www.starhub.com/epayment.

For enquiries on the eNETS, visit www.enets.com or call the hotline at 6274-1212.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Store, AXS Station, AXS QuickBill at participating Outlets, iNETS Kiosk, Singapore Post Office or SAM.

PAYING VIA vBOX

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master Card only) at www.vBOX.com.sg. If you do not have a SingPost ID, simply register for one at their website. For enquiries, please visit vBOX website for more details.

PAYING VIA INTERNET/PHONE BANKING

You can pay your StarHub bills through the Internet Banking/Phone Banking bill payment service of participating banks, namely, DBS, POSB, CITIBANK, HSBC, UOB and OCBC. For more information on the Banks' Internet / Phone Banking bill payment services, please refer to respective bank official website or contact the Bank directly.

GENERAL INFORMATION

GST

Items indicated by 'G' in the bill are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING AND/OR COLLECTION ON BEHALF

The bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill, unless otherwise stated.

BILLING CURRENCY

All items set out in the bill or related letters are in Singapore Dollars (SGD), unless indicated otherwise.

SELF HELP – BUSINESS REPLY ENVELOPE (BRE)

Download BRE at www.starhub.com/BRE and follow the step by step instructions on our website to create the BRE envelope. This BRE envelope can only be used to send us your recurring credit card payment slips and will be opened by StarHub appointed agent / bank.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

EARLY TERMINATION CHARGES

Early termination charges and other charges may be imposed when the service is terminated within the minimum period of service for your contract.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS

StarHub's Consumer General Terms & Conditions or Business General Terms & Conditions, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at www.starhub.com/aboutus/legal-notice-and-terms. In the event of purchase of equipment from StarHub, please retain this original receipt as proof of purchase of the equipment from StarHub, as well as the manufacturer's warranty document, as applicable.

UPDATE OF PARTICULARS

For change of billing address, please visit our website at www.starhub.com, log in to Hub iD and update your address via My Account Manager or go to My StarHub App.

SMARTSUPPORT SERVICES

Please visit www.starhub.com/smartsupport for more details of the SmartSupport services and log in to the SmartSupport Portal for swap or replacement of your device.

For assistance please contact us at

Consumer: customerservice@starhub.com

Business: businesshelpdesk@starhub.com

Account Details

		Amount	Total
Payment Details			
Payment Received	16/01/15	-\$224.00	-\$224.00

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100056952

Monthly (14/02/15 - 13/03/15)

G	StarHub TV Lite (100% Disc)	Free	
G	HubStation Rental - 1 unit(s) (100% Disc:24Mth)	Free	Free
Total Charges Before GST for StarHub TV			\$0.0000

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100075195

Pro-rated

G	Add - Cricket Grp	13/02/15 - 13/02/15	\$0.9677	\$0.9677
---	-------------------	---------------------	----------	----------

Discounts

	Pro-rated Hub Club Discount on nett	10%	-\$0.0968	-\$0.0968
--	-------------------------------------	-----	-----------	-----------

Monthly (14/02/15 - 13/03/15)

G	Basic Tier 3 (Edu/Ent/Kids)		\$31.0000	
G	Cricket Grp		\$30.0000	
G	HD Interactive Set-top Box Rental - 1 unit(s)		\$6.0000	\$67.0000

Discounts

	SH TV \$10 Disc - 24 Mths on nett:24Mth		-\$10.0000	
	Hub Club Discount on nett	10%	-\$5.7000	-\$15.7000

Total Charges Before GST for StarHub TV			\$52.1709	
--	--	--	------------------	--

Home Broadband @ 359 TAMPINES STREET 34 #02-433

Monthly (14/02/15 - 13/03/15)

G	MaxInfinity 300Mbps (Aft 70% off Broadband:24Mth)		\$46.6353	\$46.6353
---	--	--	-----------	-----------

Discounts

Hub Club Discount on nett	5%	-\$2.3318	-\$2.3318
---------------------------	----	-----------	-----------

Total Charges Before GST for Home Broadband

\$44.3035

Mobile Number 93365499 4G 5

Monthly (14/02/15 - 13/03/15)

G	Mobile Serv. (Aft Corp 25 percent (24mths):24Mth)	\$58.1074	
G	Caller No. Display (Promotion:24Mth)	Free	\$58.1074

Usage Charges (14/01/15 - 13/02/15)

G	Incoming Minutes	347Min 17Sec		
	Free Incoming		Free	
	Outgoing Minutes	481Min 51Sec		
	Free Outgoing Minutes	450Min		
	Free	5Min		
	MyTime/MyZone/MyCircle			
	Payable Outgoing Minutes	26Min 51Sec	\$4.0275	
	Total SMS (5c)	380Msg		
G	Total MMS @ <30KB	5Msg	Free	
	Global SMS	4Msg	\$0.6000	
	Total Local Data Usage	3GB 523MB 485KB		
	Free Bundled Data	5GB OMB 0KB		
	Within Gee!	0GB OMB 533KB		
	Payable Data Usage		Free	\$4.6275

Total Charges Before GST For 93365499

\$62.7349

Mobile Number 81188449 4G 6 (Main)

Monthly (14/02/15 - 13/03/15)

G	Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)	\$67.3177	
G	Caller No. Display (Promotion:24Mth)	Free	
Z	Free IDD018+	\$7.0000	
Z	Intl Roaming (Promotion:24Mth)	Free	\$74.3177

Usage Charges (14/01/15 - 13/02/15)

G	Incoming Minutes	517Min 1Sec		
	Free Incoming		Free	
	Outgoing Minutes	381Min 16Sec		
	Free Shared Minutes	381Min 16Sec	Free	
	Total SMS (5c)	134Msg		

G	Total MMS @ 30-100KB	1Msg		
	Free Shared Messages(Send)	135Msg	Free	
	Global SMS	2Msg	\$0.3000	
	Total Local Data Usage	2GB 315MB 272KB		
	Free Bundled Data Within Gee!	6GB OMB OKB		
	Free Shared Data Usage Payable Data Usage	0GB OMB 87KB		
		2GB 315MB 185KB	Free	
	IDD 008 Calls	1Min	\$1.6596	
	Free IDD 018 Calls	179Min 14Sec	Free	\$1.9596
Total Charges Before GST For 81188449				\$76.2773

IDD 008 Calls							
Z	Date	Time	Country	Tel Number	Duration	Rate	Amount
	23/01/15	9:51pm	India	918374933529	1Min	F	\$1.6596
Sub-Total					1Min		\$1.6596
IDD 018 Calls							
Z	Date	Time	Country	Tel Number	Duration	Rate	Amount
	13/01/15	11:02pm	India Mobile	018919912628601	6Min 47Sec	F	\$5.7631
	13/01/15	11:13pm	India Mobile	018919440245738	17Min 6Sec	F	\$14.5282
	14/01/15	5:21pm	India Mobile	018919701641747	9Min 29Sec	F	\$8.0570
	14/01/15	5:31pm	India Mobile	018919441433818	7Min 16Sec	F	\$6.1738
	14/01/15	5:47pm	India Mobile	018919059139386	10Min 52Sec	F	\$9.2323
	19/01/15	12:27pm	India	018918374933529	5Min 46Sec	F	\$4.8994
	20/01/15	11:17am	India	018918374933529	6Min 40Sec	F	\$5.6640
	21/01/15	11:21pm	India	018917386689909	9Min 14Sec	F	\$7.8446
	23/01/15	10:03pm	India	018918374933529	4Min 43Sec	F	\$4.0073
	28/01/15	6:32pm	India Mobile	018919441485812	5Min 17Sec	F	\$4.4887
	29/01/15	8:57pm	India Mobile	018919440426811	10Min 53Sec	F	\$9.2465
	31/01/15	10:06pm	India	018918897416238	13Min 16Sec	F	\$11.2714
	03/02/15	2:22pm	India Mobile	018919550490922	8Min 37Sec	F	\$7.3207
	04/02/15	8:40pm	India Mobile	018919542347840	5Min 55Sec	F	\$5.0268
	05/02/15	6:08pm	India Mobile	018919949167690	8Min 21Sec	F	\$7.0942
	06/02/15	4:46pm	India Mobile	018919440426811	1Min 36Sec	F	\$1.3594
	06/02/15	4:57pm	India Mobile	018919440972621	3Min 43Sec	F	\$3.1577
	09/02/15	10:01pm	India Mobile	018919440426811	1Min 44Sec	F	\$1.4726
	09/02/15	10:04pm	India Mobile	018919440972621	16Min 34Sec	F	\$14.0750
	09/02/15	11:00pm	India	018918106421416	16Min 7Sec	F	\$13.6927
	10/02/15	10:22am	India Mobile	018919573753574	9Min 18Sec	F	\$7.9013
Sub-Total					179Min 14Sec		\$152.2767

Mobile Number 90621269 4G 6 (SharePlus)

Monthly (14/02/15 - 13/03/15)

G	Mobile Serv. (Aft SS SharePlus - 50%:24Mth)	\$7.5000	
G	Data Upsize VAS (1GB) (Data Upsize VAS Disc 100%:24Mth)	Free	\$7.5000

Usage Charges (14/01/15 - 13/02/15)

G	Incoming Minutes	48Min 3Sec	
	Free Incoming		Free
	Outgoing Minutes	12Min 3Sec	

Page 6 of 7	
Account No.	1.11434674U
Date of Bill	17/02/15

Free Shared Minutes	12Min 3Sec	Free	
Global SMS	1Msg	\$0.1500	
Total Local Data Usage	OGB 681MB 167KB		
Free Bundled Data	1GB OMB OKB	Free	
Payable Data Usage			
IDD 008 Calls	1Min 11Sec	\$1.9639	\$2.1139
Total Charges Before GST For 90621269			\$9.6139

IDD 008 Calls							
	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	18/01/15	1:19pm	India	918106421416	0Min 56Sec	F	\$1.5490
Z	07/02/15	10:38pm	India	919248763595	0Min 15Sec	F	\$0.4149
Sub-Total					1Min 11Sec		\$1.9639

Digital Voice Home Number 65247469 @ 359 TAMPINES STREET 34 #02-433

Monthly (14/02/15 - 13/03/15)

G	Digital Voice Home (Promotion:24Mth)	Free	
G	Call Transfer Plus (Promotion)	Free	Free

Usage Charges (14/01/15 - 13/02/15)

G	Local Calls		
	Local Toll-Free Calls	44Min 25Sec	Free

Total Charges Before GST For 65247469			\$0.0000
--	--	--	-----------------

\$261.44

Total GST \$16.34
Amount Subject to GST @ 7% \$233.4270
Total GST @ 7% \$16.34
(Charges @ Zero Rated GST \$11.67)
(Charges not subjected to GST \$0.00)

StarHub Rewards Monthly Points Summary as at 12/02/2015	
Total Points Available: 2875	
Points Issued	Bonus Points
224	0

456 Rewards Points expiring on 31/07/2015

For easy viewing and redemption, your Rewards Points are consolidated under your NRIC/FIN.

Visit www.starhub.com/rewards to browse our rewards catalogue for exciting treats!

Page 7 of 7	
Account No.	1.11434674U
Date of Bill	17/02/15

News of the Month



Lunar New Year Greetings from StarHub!

May you leap ahead with great health and abundant prosperity in the Year of the Goat. Wishing you a bountiful, successful and happy Lunar New Year!



StarHub brings you Free Viewing from 18 Feb to 23 Feb!

Usher in the Lunar New Year with Free Viewing of over 30 Asian channels on StarHub TV, from 18 Feb, 12 noon till 23 Feb, 12 noon. Log on to www.starhub.com/cny for more info.

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.