

How to read your bills?:
www.starhub.com > Support > Billing Enquiries
Self Help:
Web - www.starhub.com/hubid > My Account Manager
SMS - To check your account balance via SMS,
key <NRIC>,bill,<StarHub Account No> and send to 2455

MR MOORI ASHOK KUMAR REDDY
BLK 359 TAMPINES STREET 34
#02-433
SINGAPORE 520359

COPY



Date of Bill	22/11/14
Account No.	1.14787055U
Bill No.	0185133614112014
Payment Code	5018993

Reg. No. : 199802208C

Tax Invoice GST Reg. No. : M9-0005650-C

YOUR ACCOUNT AT A GLANCE

Description	Amount
Previous Balance	\$0.00
Current Charges	\$218.08
Total Outstanding Amount due: on 06/12/14	\$218.08

Payment received on or after 19/11/14 will not be shown in this bill

Summary - Current Charges

Mobile	\$206.3053
Current Charges	\$206.31
(GST)	\$11.77
Total Current Charges	\$218.08



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
Account No.: 1.14787055U
Payment Code: 5018993

Due Date: 06/12/14

Total Outstanding Amount: \$218.08

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

StarHub Ltd
Robinson Road Post Office
P.O. Box No. 81
Singapore 900131

- ☐ **PAY THIS BILL**
☐ **PAY THIS AND FUTURE BILLS**

Once you have selected this box, we
will charge your monthly bill to your
card.

**PAY BY GIRO AND
GET 100 FREE SMS/MMS*!**

* Applicable to StarHub Mobile only



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0185133614112014

061214

000000021808

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Account No.	1.14787055U
Date of Bill	22/11/14

version0814

PAYMENT OPTIONS

BY GIRO

Download the GIRO application form from our website at www.starhub.com/support.

BY CREDIT CARD

You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**.

If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

Make online payment using your Credit/Debit Card or eNETS direct debit via My Account Manager. Simply log on using your Hub iD at www.starhub.com/hubid and select "Pay Bills" under My Account Manager. Don't have a Hub iD, simply register at our website.

PAYING VIA STARHUB EPAYMENT SERVICE

Pay bills anywhere, anytime using your Credit/Debit Card or eNETS direct debit at "My StarHub" mobile app. Simply download the app on Apple App Store or Google Play (version 3 and above), log in using Hub iD to view bills and select ePayment service. Alternatively, visit www.starhub.com/epayment.

For enquiries on the eNETS, visit www.enets.com, or call the hotline at 6274-1212.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Store, AXS Station, AXS QuickBill at participating Outlets, iNETS Kiosk, Singapore Post Office, or SAM.

PAYING VIA vBOX

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master only) at www.vBOX.com.sg. If you do not have a SingPost ID, simply register for one at their website. For enquiries, please visit vBOX website for more details.

PAYING VIA INTERNET/PHONE BANKING

The participating local banks that accept StarHub bill payments through Internet Banking/Phone Banking are DBS, POSB, CITIBANK, HSBC, UOB and OCBC. For more information on the Banks' Internet / Phone Banking bill payment services, please refer to respective bank official website or contact the Bank directly.

GENERAL INFORMATION

GST

Items indicated by "G" are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING AND/OR COLLECTION ON BEHALF

This bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill, unless otherwise stated.

BILLING CURRENCY

All items set out in this tax invoice are in Singapore Dollars (SGD).

SELF HELP – BUSINESS REPLY ENVELOPE (BRE)

Download BRE at www.starhub.com/BRE and follow the step by step instructions on our website to create the BRE envelope. This BRE envelope can only be used to send us your recurring credit card payment slips and will be opened by StarHub appointed agent / bank.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

EARLY TERMINATION CHARGE

An early termination charge may be imposed when the service is terminated within the contractual period. Additional charges may also apply if the subscription is under a promotional package and the contractual period is not yet fulfilled when the service is terminated.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS

StarHub's Terms & Conditions for Info-communications Services, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at www.starhub.com/about-us/legal-notices-and-terms. In the event of purchase of equipment from StarHub, please retain this original receipt as proof of purchase of the equipment from StarHub, as well as the manufacturer's warranty document, as applicable.

UPDATE OF PARTICULARS

For change of billing address, please visit our website at www.starhub.com, log in to Hub iD and update your address via My Account Manager or go to My StarHub App.

VALUE ADDED SERVICES

For swap or replacement of your device, please call SmartSupport Care Centre at 6822 1388 daily. For more details, visit www.starhub.com/smartsupport.

For assistance please contact us at

Consumer: customerservice@starhub.com

Business: businesshelpdesk@starhub.com

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Account No.	1.14787055U
Date of Bill	22/11/14

Account Details

			Amount	Total
Mobile Number 91447608 4G 6 (SharePlus)				
Pro-rated				
G	Add - Mobile Serv. (Aft SS SharePlus - 50%:24Mth)	03/11/14 - 19/11/14	\$4.1129	
Z	Add - Free IDD018+	03/11/14 - 19/11/14	\$7.0000	
G	Add - Data Upsize VAS (1GB) (Data Upsize VAS Disc 100%:24Mth)	03/11/14 - 19/11/14	Free	\$11.1129
Monthly (20/11/14 - 19/12/14)				
G	Mobile Serv. (Aft SS SharePlus - 50%:24Mth)		\$7.5000	
Z	Free IDD018+		\$7.0000	
G	Data Upsize VAS (1GB) (Data Upsize VAS Disc 100%:24Mth)		Free	\$14.5000
Usage Charges (03/11/14 - 19/11/14)				
G	Incoming Minutes	58Min 56Sec		
	Free Incoming		Free	
	Outgoing Minutes	329Min 4Sec		
	Free Shared Minutes	284Min 56Sec		
	Payable Outgoing Minutes	44Min 8Sec	\$6.6200	
G	Total SMS (5c)	4Msg		
	Total MMS @ >100-300KB	1Msg		
	Free Shared	5Msg	Free	
	Messages(Send)			
	Total Local Data Usage	1GB 190MB 371KB		
	Free Bundled Data	0GB 561MB 562KB		
	Free Shared Data Usage	0GB 652MB 833KB		
	Payable Data Usage		Free	
	IDD 008 Calls	0Min 6Sec	\$0.1660	
	Free IDD 018 Calls	238Min 41Sec	Free	\$6.7860
Adjustments				
G	Transfer Fee		\$20.0000	\$20.0000
Total Charges Before GST For 91447608				\$52.3989

IDD 008 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	13/11/14	9:07am	India-Bangalore	918008968858	0Min 6Sec	F	\$0.1660
Sub-Total					0Min 6Sec		\$0.1660

IDD 018 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	03/11/14	9:10pm	India Mobile	018919052777176	31Min 51Sec	F	\$26.7540
Z	03/11/14	10:31pm	India-Bangalore	018918008968858	17Min 29Sec	F	\$13.9832
Z	05/11/14	5:50pm	India Mobile	018919052777176	12Min 57Sec	F	\$10.8780
Z	05/11/14	6:03pm	India Mobile	018919052777176	0Min 22Sec	F	\$0.3080

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Account No.	1.14787055U
Date of Bill	22/11/14

Date	Time	Country	Tel Number	Duration	Rate	Amount
Z 05/11/14	6:04pm	India Mobile	018919052777176	2Min 22Sec	F	\$1.9880
Z 05/11/14	6:07pm	India Mobile	018919052777176	0Min 18Sec	F	\$0.2520
Z 05/11/14	8:19pm	India Mobile	018919052777176	3Min 42Sec	F	\$3.1080
Z 05/11/14	8:53pm	India Mobile	018919052777176	3Min 45Sec	F	\$3.1500
Z 06/11/14	10:32pm	India-Bangalore	018918008968858	4Min 25Sec	F	\$3.5325
Z 07/11/14	10:46am	India-Bangalore	018918008968858	0Min 2Sec	F	\$0.0267
Z 07/11/14	10:49am	India-Bangalore	018918008968858	1Min 40Sec	F	\$1.3330
Z 07/11/14	10:52am	India Mobile	018919052777176	6Min 39Sec	F	\$5.5860
Z 07/11/14	11:10pm	India-Bangalore	018918008968858	1Min 13Sec	F	\$0.9731
Z 08/11/14	9:54pm	India-Bangalore	018918008968858	0Min 22Sec	F	\$0.2933
Z 08/11/14	9:54pm	India-Bangalore	018918008968858	8Min 28Sec	F	\$6.7716
Z 09/11/14	12:34pm	India-Bangalore	018918008968858	0Min 25Sec	F	\$0.3333
Z 09/11/14	12:36pm	India-Bangalore	018918008968858	4Min 36Sec	F	\$3.6791
Z 09/11/14	2:06pm	India-Bangalore	018918008968858	0Min 37Sec	F	\$0.4932
Z 11/11/14	11:44am	India Mobile	018919052777176	7Min 30Sec	F	\$6.3000
Z 11/11/14	7:25pm	India Mobile	018919052777176	5Min 59Sec	F	\$5.0260
Z 12/11/14	3:19pm	India-Bangalore	018918008968858	6Min 11Sec	F	\$5.2534
Z 12/11/14	10:17pm	India-Bangalore	018918008968858	3Min 4Sec	F	\$2.6054
Z 13/11/14	9:04am	India-Bangalore	018918008968858	2Min 48Sec	F	\$2.3789
Z 13/11/14	11:39am	India-Bangalore	018918008968858	0Min 14Sec	F	\$0.1982
Z 14/11/14	9:23am	India-Bangalore	018918008968858	10Min 9Sec	F	\$8.6234
Z 14/11/14	3:54pm	India-Bangalore	018918008968858	20Min 27Sec	F	\$17.3743
Z 14/11/14	7:05pm	India Mobile	018919052777176	4Min 11Sec	F	\$3.5542
Z 15/11/14	11:34am	India Mobile	018919052777176	0Min 19Sec	F	\$0.2690
Z 15/11/14	12:58pm	India Mobile	018919052777176	7Min 42Sec	F	\$6.5419
Z 15/11/14	10:41pm	India Mobile	018919901650578	13Min 56Sec	F	\$11.8378
Z 15/11/14	10:56pm	India	018917702083919	10Min 25Sec	F	\$8.8500
Z 15/11/14	11:06pm	India	018917702083919	6Min 23Sec	F	\$5.4233
Z 16/11/14	5:24pm	India-Bangalore	018918008968858	9Min 47Sec	F	\$8.3119
Z 17/11/14	9:49pm	India Mobile	018919052777176	3Min 51Sec	F	\$3.2710
Z 18/11/14	1:47pm	India Mobile	018919052777176	24Min 32Sec	F	\$20.8435

Sub-Total	238Min 41Sec	\$200.1052
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Mobile Number 92714581 4G 6 (Main)

Pro-rated

G	Add - Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)	03/11/14 - 19/11/14	\$36.9162	
G	Add - Caller No. Display (Promotion:24Mth)	03/11/14 - 19/11/14	Free	
Z	Add - Free IDD018+	03/11/14 - 19/11/14	\$7.0000	\$43.9162

Monthly (20/11/14 - 19/12/14)

G	Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)		\$67.3177	
G	Caller No. Display (Promotion:24Mth)		Free	
Z	Free IDD018+		\$7.0000	\$74.3177

Usage Charges (03/11/14 - 19/11/14)

G	Incoming Minutes	270Min 50Sec		
	Free Incoming		Free	
	Outgoing Minutes	136Min 45Sec		
	Free Shared Minutes	98Min 56Sec		
	Payable Outgoing Minutes	37Min 49Sec	\$5.6725	
	Total SMS (5c)	7Msg		
	Free Shared Messages(Send)	7Msg	Free	

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Account No.	1.14787055U
Date of Bill	22/11/14

G	Total Local Data Usage	1GB 879MB 209KB		
	Free Bundled Data	3GB 297MB 297KB		
	Free Shared Data Usage	1GB 879MB 209KB		
	Payable Data Usage		Free	
	Free IDD 018 Calls	77Min 57Sec	Free	\$5.6725

Adjustments

G	Transfer Fee	\$20.0000	
Z	Mobile-One Time Charge For IR	\$10.0000	\$30.0000
Total Charges Before GST For 92714581			\$153.9064

IDD 018 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	03/11/14	10:58pm	India-Bangalore	018918008968858	3Min 5Sec	F	\$2.4661
Z	04/11/14	12:24pm	India-Bangalore	018918008968858	2Min 20Sec	F	\$1.8662
Z	05/11/14	10:33am	India Mobile	018919951856370	9Min 7Sec	F	\$7.6580
Z	05/11/14	1:55pm	India Mobile	018919010466399	6Min 3Sec	F	\$5.0820
Z	05/11/14	2:05pm	India Mobile	018919916900366	0Min 23Sec	F	\$0.3220
Z	06/11/14	2:08pm	India Mobile	018919676633599	7Min 14Sec	F	\$6.0760
Z	08/11/14	9:58pm	India Mobile	018919951856370	4Min 3Sec	F	\$3.4020
Z	13/11/14	10:09am	India-Bangalore	018918008968858	6Min 53Sec	F	\$5.8481
Z	14/11/14	11:17am	India Mobile	018919951856370	7Min 33Sec	F	\$6.4145
Z	14/11/14	12:51pm	India-Bangalore	018918008968858	2Min 33Sec	F	\$2.1665
Z	15/11/14	11:29am	India	018918147669798	4Min 51Sec	F	\$4.1206
Z	16/11/14	12:00am	India Mobile	018919949402258	6Min 48Sec	F	\$5.7773
Z	16/11/14	5:08pm	India Mobile	018919951856370	3Min 9Sec	F	\$2.6762
Z	18/11/14	8:44pm	India Mobile	018919491316616	13Min 55Sec	F	\$11.8236
Sub-Total					77Min 57Sec		\$65.6991

\$218.08

Total GST \$11.77

Amount Subject to GST @ 7% \$168.1393

Total GST @ 7% \$11.77

(Charges @ Zero Rated GST \$38.17)

(Charges not subjected to GST \$0.00)

StarHub Rewards Monthly Points Summary as at 18/11/2014

Total Points Available: 3837

Points Issued	Bonus Points
0	0

1836 Rewards Points expiring on 31/12/2014

For easy viewing and redemption, your Rewards Points are consolidated under your NRIC/FIN.

Visit www.starhub.com/rewards to browse our rewards catalogue for exciting treats!

Account No.	1.14787055U
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News of the Month



Skip the queue & enjoy the convenience to pay your bills!

Just complete and mail your payment slips with credit card details or sign up for GIRO and your payment will be automatically deducted on your bill due date. Find out more at www.starhub.com/payment.



Travelling overseas? Roam with StarHub's widest 4G roaming coverage!

Roam at 4G speeds in over 20 popular destinations and travel connected on RoamEasy Daily plan with ANY operator at just \$10/50MB daily. No activation fee required. SMS <SIGN ON> to 6818 now! T&Cs apply.

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.starhub.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.