

How to read your bills?:
www.starhub.com > Support > Billing Enquiries
Self Help:
Web - www.starhub.com/hubid > My Account Manager
SMS - To check your account balance via SMS,
key <NRIC>,bill,<StarHub Account No> and send to 2455

MR MOORI ASHOK KUMAR REDDY
BLK 359 TAMPINES STREET 34
#02-433
SINGAPORE 520359

ELECTRONIC INVOICE



StarHub Ltd

Date of Bill	17/03/16
Account No.	1.11434674U
Bill No.	0206785200032016
Payment Code	1523495

Reg. No. : 199802208C

Tax Invoice GST Reg. No. : M9-0005650-C

YOUR ACCOUNT AT A GLANCE

Description	Amount
Previous Balance	\$199.21
Payment	-\$399.21
Current Charges	\$416.05
Total Outstanding Amount due: on 31/03/16	\$216.05

Payment received on or after 13/03/16 will not be shown in this bill

Summary - Current Charges

StarHub TV	\$33.3000
Home Broadband	\$44.3046
Mobile	\$365.4403
Digital Voice	\$0.0000
Adjustments	
Rewards-Bill Rebates \$50	-\$50.0000
	-\$50.0000

Current Charges	\$393.04
(GST)	\$23.01



Kindly detach and return this with your remittance by credit card or cheque made payable to "StarHub Ltd".

MR MOORI ASHOK KUMAR REDDY
Account No.: 1.11434674U
Payment Code: 1523495

Due Date: 31/03/16

Total Outstanding Amount: \$216.05

BANK: _____

CHEQUE NO.: _____

CREDIT CARD PAYMENT:

AMERICAN EXPRESS / DINERS / MASTERCARD / VISA (Please circle)

CARD NO.: _____

CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

☐ PAY THIS BILL

☐ PAY THIS AND FUTURE BILLS

Once you have selected this box, we will charge your monthly bill to your card.

**PAY BY GIRO AND
GET 100 FREE SMS/MMS*!**

* Applicable to StarHub Mobile only



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0206785200032016

310316

000000021605

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Account No.	1.11434674U
Date of Bill	17/03/16

PAYMENT OPTIONS

version1015

BY GIRO

Download the GIRO application form at www.starhub.com/giro. For DBS and POSB ATM account holders, you can also apply GIRO electronically via AXS Station or DBS/POSB iBanking website.

BY CREDIT CARD

You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips.

BY CHEQUE

Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131**. If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

PAYING VIA MY ACCOUNT MANAGER

Make online payment using your Credit/Debit Card or eNETS direct debit via My Account Manager. Simply log on using your Hub iD at www.starhub.com/hubid and select "Pay Bills" under My Account Manager. Don't have a Hub iD, simply register at our website.

PAYING VIA STARHUB EPAYMENT SERVICE

Pay bills anywhere, anytime using your Credit/Debit Card at "My StarHub" mobile app. Simply download the app on Apple App Store or Google Play (version 3 and above), log in using Hub iD to view bills and select ePayment service. Alternatively, visit www.starhub.com/epayment.

For enquiries on the eNETS, visit www.enets.com or call the hotline at 6274-1212.

PAYING IN PERSON

Please bring along your latest bill for payment at any 7-Eleven Store, AXS Station, AXS QuickBill at participating Outlets, iNETS Kiosk, Singapore Post Office or SAM.

PAYING VIA SAM ONLINE

You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/MasterCard only) at www.mysam.sg. If you do not have a SingPost ID, simply register for one at their website. For enquiries, please visit SingPost website for more details.

PAYING VIA INTERNET/PHONE BANKING

You can pay your StarHub bills through the Internet Banking/Phone Banking bill payment service of participating banks, namely, DBS, POSB, CITIBANK, HSBC, UOB and OCBC. For more information on the Banks' Internet/Phone Banking bill payment services, please refer to respective bank official website or contact the Bank directly.

GENERAL INFORMATION

GST

Items indicated by "G" in the bill are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

BILLING AND/OR COLLECTION ON BEHALF

The bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill, unless otherwise stated.

BILLING CURRENCY

All items set out in the bill or related letters are in Singapore Dollars (SGD), unless indicated otherwise.

SELF HELP – BUSINESS REPLY ENVELOPE (BRE)

Download BRE at www.starhub.com/BRE, and follow the step by step instructions on our website to create the BRE envelope. This BRE envelope can only be used to send us your recurring credit card payment slips and will be opened by StarHub appointed agent / bank.

LATE PAYMENT

A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

RETURNED CHEQUE CHARGES

A charge of S\$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

EARLY TERMINATION CHARGES

Early termination charges and other charges may be imposed when the service is terminated within the minimum period of service for your contract.

INTERIM BILL

We may send you an interim bill as and when it is appropriate, as determined by us at our sole discretion. All interim bills require immediate payment.

APPLICABLE TERMS & CONDITIONS

StarHub's Consumer General Terms & Conditions or Business General Terms & Conditions, Service Specific Terms & Conditions and such other terms and conditions as may be agreed or accepted by you, shall apply. StarHub's Terms and Conditions can be found at www.starhub.com/about-us/legal-notice-and-terms. Your use of StarHub's services shall constitute acceptance of such terms and conditions. In the event of purchase of equipment from StarHub, please retain this original receipt as proof of purchase of the equipment from StarHub, as well as the manufacturer's warranty document, as applicable.

UPDATE OF PARTICULARS

For change of billing address, please visit our website at www.starhub.com, log in to Hub iD and update your address via My Account Manager or go to My StarHub App.

SMARTSUPPORT SERVICES

Please visit www.starhub.com/smartsupport for more details of the SmartSupport services and log in to the SmartSupport Portal for swap or replacement of your device.

For assistance please contact us at

Consumer: customerservice@starhub.com

Business: businesshelpdesk@starhub.com

Total Current Charges **\$416.05**

Account Details

		Amount	Total
Payment Details			
Payment Received	17/02/16	-\$199.21	
Payment Received	24/02/16	-\$200.00	-\$399.21

StarHub TV @ 359 TAMPINES STREET 34 #02-433

Subscription ID: TV3100075195

Monthly (14/03/16 - 13/04/16)

G	Basic Tier 3 (Edu/Ent/Kids)	\$31.0000	
G	HD Interactive Set-top Box Rental - 1 unit(s)	\$6.0000	\$37.0000
Discounts			
	Hub Club Discount on nett	10%	-\$3.7000
			-\$3.7000
Total Charges Before GST for StarHub TV			\$33.3000

Home Broadband @ 359 TAMPINES STREET 34 #02-433

Monthly (14/03/16 - 13/04/16)

G	1000Mbps Fibre Broadband (Aft Disc)	\$46.6364	\$46.6364
Discounts			
	Hub Club Discount on nett	5%	-\$2.3318
			-\$2.3318
Total Charges Before GST for Home Broadband			\$44.3046

Mobile Number 93365499 4G 5

Monthly (14/03/16 - 13/04/16)

G	Mobile Serv. (Aft Corp 25 percent (24mths):24Mth)	\$58.1074	
G	Caller No. Display (Promotion:24Mth)	Free	\$58.1074
Usage Charges (14/02/16 - 13/03/16)			
G	Incoming Minutes	379Min 57Sec	
	Free Incoming		Free
G	Outgoing Minutes	374Min 20Sec	

	Free Outgoing Minutes	374Min 20Sec	Free	
G	Total SMS (5c)	23Msg	Free	
Z	Global SMS	3Msg	\$0.4500	
G	Total Local Data Usage	2GB 575MB 420KB		
	Free Bundled Data	5GB OMB OKB		
	Within Gee!	0GB 3MB 818KB		
	Payable Data Usage		Free	
Z	IDD 008 Calls	136Min 16Sec	\$102.3855	
Z	IDD 018 Calls	4Min 23Sec	\$3.9011	\$106.7366
Total Charges Before GST For 93365499				\$164.8440

Itemised Call Details

IDD 008 Calls							
	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	26/02/16	7:55pm	India-Bangalore	918033255010	0Min 36Sec	F	\$1.0260
Z	26/02/16	9:59pm	UK	448007839719	33Min 17Sec	F	\$23.9640
Z	26/02/16	11:16pm	UK	448007839719	13Min 50Sec	F	\$9.9600
Z	26/02/16	11:34pm	UK	448007839719	15Min 33Sec	F	\$11.1960
Z	27/02/16	1:15am	India-Bangalore	918033255010	0Min 24Sec	F	\$0.6840
Z	27/02/16	1:16am	UK	448007839719	64Min 43Sec	F	\$46.5960
Z	04/03/16	2:27pm	Philippines-Manila	6327029100	0Min 13Sec	F	\$0.2275
Z	04/03/16	5:59pm	UK-London	442079011246	0Min 8Sec	F	\$0.0960
Z	07/03/16	3:00pm	UK Mobile	447015124698	0Min 26Sec	F	\$0.3120
Z	07/03/16	3:00pm	UK-London	442076304176	2Min 52Sec	F	\$2.0640
Z	08/03/16	9:37am	UK Mobile	447015124698	0Min 25Sec	F	\$0.3000
Z	08/03/16	9:51am	Australia Mobile	61407666621	0Min 33Sec	F	\$0.3740
Z	12/03/16	9:41am	India	919440972621	3Min 16Sec	F	\$5.5860
Sub-Total					136Min 16Sec		\$102.3855

IDD 018 Calls							
	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	26/02/16	2:51pm	India	018918939761727	1Min	F	\$0.8900
Z	26/02/16	3:29pm	India	018918939761727	1Min 12Sec	F	\$1.0680
Z	26/02/16	5:17pm	India-Bangalore	018918095993841	2Min 11Sec	F	\$1.9431
Sub-Total					4Min 23Sec		\$3.9011

Mobile Number 81188449 4G 6

Pro-rated

G	Drop - Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)	04/03/16 - 13/03/16	-\$23.2130	
G	Drop - Caller No. Display (Promotion:24Mth)	04/03/16 - 13/03/16	Free	
Z	Drop - Intl Roaming (Promotion:24Mth)	04/03/16 - 13/03/16	Free	-\$23.2130

Usage Charges (14/02/16 - 13/03/16)

G	Incoming Minutes	183Min 14Sec		
	Free Incoming		Free	
G	Outgoing Minutes	442Min 16Sec		
	Free Outgoing Minutes	442Min 16Sec	Free	
G	Total SMS (5c)	21Msg	Free	
Z	Global SMS	1Msg	\$0.1500	

G	Total Local Data Usage	2GB 867MB 967KB		
	Free Bundled Data	3GB 953MB 388KB		
	Within Gee!	0GB 2MB 705KB		
	Payable Data Usage		Free	
Z	IDD 018 Calls	336Min 25Sec		
	Free IDD 018 Promotion		Free	
	THA/TWN/MYS/BRN/CAN/LAO/MAC/RUS/KR/PR/BD/INDIA/CH/HK/US/UK/NZ/AUS/JPN			\$0.1500
Total Charges Before GST For 81188449				-\$23.0630

Itemised Call Details

IDD 018 Calls							
	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	15/02/16	9:39pm	India Mobile	018919440974542	16Min 35Sec	F	\$14.7588
Z	15/02/16	9:56pm	India Mobile	018919441485812	4Min 5Sec	F	\$3.6341
Z	16/02/16	1:55pm	India Mobile	018919177118580	5Min 52Sec	F	\$5.2212
Z	17/02/16	4:07pm	India Mobile	018919666629231	17Min 52Sec	F	\$15.9010
Z	18/02/16	10:47pm	India Mobile	018919922442463	1Min 8Sec	F	\$1.0086
Z	18/02/16	10:50pm	India Mobile	018919922442463	18Min 57Sec	F	\$16.8651
Z	22/02/16	7:39pm	India	018917730843698	10Min 8Sec	F	\$9.0185
Z	22/02/16	9:08pm	India Mobile	018919441485812	1Min 27Sec	F	\$1.2905
Z	23/02/16	4:53pm	India Mobile	018919989096760	11Min 2Sec	F	\$9.8194
Z	23/02/16	10:58pm	India Mobile	018919666629231	5Min 19Sec	F	\$4.7317
Z	23/02/16	11:21pm	India Mobile	018919441485812	5Min 21Sec	F	\$4.7614
Z	24/02/16	4:29pm	India Mobile	018919177118580	4Min 51Sec	F	\$4.3164
Z	24/02/16	4:35pm	India Mobile	018919177118580	11Min 41Sec	F	\$10.3979
Z	24/02/16	8:23pm	India Mobile	018919542347840	17Min 46Sec	F	\$15.8120
Z	26/02/16	11:13pm	India Mobile	018919848777072	30Min 59Sec	F	\$27.5745
Z	26/02/16	11:46pm	India Mobile	018919848777072	10Min 57Sec	F	\$9.7453
Z	29/02/16	3:03pm	India	018912065225780	3Min 16Sec	F	\$2.9073
Z	01/03/16	5:17pm	India	018918600994322	11Min 3Sec	F	\$9.8343
Z	01/03/16	8:25pm	India Mobile	018919177118580	10Min 11Sec	F	\$9.0630
Z	01/03/16	8:36pm	India Mobile	018919177118580	5Min 51Sec	F	\$5.2064
Z	01/03/16	8:54pm	India Mobile	018919440426811	6Min 38Sec	F	\$5.9035
Z	01/03/16	9:56pm	India Mobile	018919440974542	16Min 18Sec	F	\$14.5067
Z	01/03/16	10:48pm	India Mobile	018919441485812	41Min 38Sec	F	\$37.0528
Z	01/03/16	11:56pm	India Mobile	018919248763595	39Min 6Sec	F	\$34.7982
Z	02/03/16	6:51pm	India Mobile	018919177118580	5Min 43Sec	F	\$5.0877
Z	04/03/16	11:22am	India Mobile	018919177118580	11Min 21Sec	F	\$10.1013
Z	04/03/16	11:55am	India Mobile	018919177118580	2Min 32Sec	F	\$2.2546
Z	04/03/16	12:00pm	India Mobile	018919177118580	0Min 25Sec	F	\$0.3708
Z	04/03/16	12:02pm	India Mobile	018919177118580	2Min 38Sec	F	\$2.3436
Z	04/03/16	12:47pm	India Mobile	018919848777072	1Min 4Sec	F	\$0.9493
Z	04/03/16	5:18pm	India Mobile	018919177118580	2Min 31Sec	F	\$2.2398
Z	04/03/16	5:30pm	India Mobile	018919440426811	1Min 55Sec	F	\$1.7058
Z	04/03/16	5:59pm	India Mobile	018919248763595	0Min 15Sec	F	\$0.2225
Sub-Total				336Min 25Sec			\$299.4040

Mobile Number 81188449 4G 12 (Main)

Pro-rated

G	Add - Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)	04/03/16 - 13/03/16	\$49.6294	
G	Add - SmartSupport Basic	04/03/16 - 13/03/16	\$3.2227	\$52.8521
Monthly (14/03/16 - 13/04/16)				
G	Mobile Serv. (Aft Corp 30 percent (24mths):24Mth)		\$143.9252	
Z	Free IDD018+		\$7.0000	
G	SmartSupport Basic		\$9.3458	\$160.2710

Usage Charges (14/02/16 - 13/03/16)

G	Incoming Minutes	100Min 44Sec		
	Free Incoming		Free	
G	Outgoing Minutes	568Min 29Sec		
	Free Shared Minutes	568Min 29Sec	Free	
G	Total SMS (5c)	5Msg		
	Free Shared Messages(Send)	5Msg	Free	
Z	Global SMS	3Msg	\$0.4500	
G	Total Local Data Usage	0GB 792MB 189KB		
	Free Bundled Data	4GB 141MB 247KB		
	Free Shared Data Usage	0GB 792MB 189KB	Free	
	Payable Data Usage			
Z	Free IDD 018 Calls	341Min 21Sec	Free	\$0.4500
Total Charges Before GST For 81188449				\$213.5731

Itemised Call Details

IDD 018 Calls

	Date	Time	Country	Tel Number	Duration	Rate	Amount
Z	06/03/16	11:18am	India	018917730843698	16Min 1Sec	F	\$14.2545
Z	06/03/16	10:17pm	India Mobile	018919440426811	0Min 38Sec	F	\$0.5637
Z	06/03/16	10:40pm	India Mobile	018919248763595	16Min 39Sec	F	\$14.8182
Z	06/03/16	11:00pm	India Mobile	018919848777072	4Min 16Sec	F	\$3.7972
Z	07/03/16	1:16am	India Mobile	018919900246705	29Min 28Sec	F	\$26.2247
Z	07/03/16	1:47am	India Mobile	018919900246705	33Min 29Sec	F	\$29.7995
Z	07/03/16	2:40pm	India Mobile	018919705149159	0Min 34Sec	F	\$0.5043
Z	07/03/16	2:42pm	India Mobile	018919705149159	21Min 35Sec	F	\$19.2087
Z	07/03/16	3:04pm	India Mobile	018919705149159	13Min 15Sec	F	\$11.7922
Z	08/03/16	10:00am	India Mobile	018919000076326	7Min 32Sec	F	\$6.7045
Z	08/03/16	9:47pm	India Mobile	018919970312154	2Min 27Sec	F	\$2.1805
Z	08/03/16	11:25pm	USA	01815124842494	0Min 6Sec	F	\$0.0200
Z	09/03/16	1:32pm	India Mobile	018919848777072	3Min 8Sec	F	\$2.7886
Z	09/03/16	1:39pm	India Mobile	018919848777072	5Min 50Sec	F	\$5.1916
Z	09/03/16	2:33pm	India Mobile	018919757264685	3Min 30Sec	F	\$3.1149
Z	09/03/16	2:37pm	India	018912065225780	1Min 54Sec	F	\$1.6910
Z	10/03/16	11:20am	India Mobile	018919000076326	0Min 59Sec	F	\$0.8751
Z	10/03/16	11:22am	India Mobile	018919000076326	6Min 20Sec	F	\$5.6365
Z	10/03/16	12:21pm	India	018912224447216	1Min 18Sec	F	\$1.1570
Z	10/03/16	12:37pm	India	018912239818181	2Min 42Sec	F	\$2.4029
Z	10/03/16	2:27pm	India Mobile	018919000076326	0Min 25Sec	F	\$0.3708
Z	10/03/16	2:29pm	India Mobile	018919000076326	26Min 21Sec	F	\$23.4510
Z	10/03/16	5:46pm	India Mobile	018919848777072	1Min 49Sec	F	\$1.6168
Z	11/03/16	11:11am	India Mobile	018919985317451	14Min 42Sec	F	\$13.0827
Z	11/03/16	1:10pm	India Mobile	018919848777072	2Min 29Sec	F	\$2.2101
Z	11/03/16	5:13pm	India Mobile	018919441485812	15Min 50Sec	F	\$14.0914
Z	11/03/16	7:39pm	India Mobile	018919848777072	13Min 8Sec	F	\$11.6884
Z	11/03/16	7:57pm	India Mobile	018919848777072	1Min 4Sec	F	\$0.9493
Z	11/03/16	8:15pm	India	018918520040811	1Min 16Sec	F	\$1.1273
Z	11/03/16	8:16pm	India Mobile	018919440426811	5Min 34Sec	F	\$4.9542
Z	11/03/16	10:12pm	India	018917702763755	15Min 55Sec	F	\$14.1655
Z	11/03/16	10:40pm	India	018918985862591	0Min 36Sec	F	\$0.5340
Z	11/03/16	10:41pm	India	018918985862591	1Min 4Sec	F	\$0.9493
Z	11/03/16	10:43pm	India	018918985862591	32Min 46Sec	F	\$29.1617
Z	12/03/16	9:45am	India Mobile	018919440972621	0Min 55Sec	F	\$0.8158
Z	12/03/16	9:47am	India Mobile	018919440972621	1Min 31Sec	F	\$1.3498
Z	13/03/16	9:12am	India Mobile	018919848777072	3Min 14Sec	F	\$2.8776
Z	13/03/16	10:25am	India	018918790192940	0Min 51Sec	F	\$0.7565
Z	13/03/16	12:39pm	India	018917730843698	17Min 39Sec	F	\$15.7081
Z	13/03/16	8:35pm	India	018917386689909	0Min 12Sec	F	\$0.1780
Z	13/03/16	8:36pm	India	018917386689909	12Min 19Sec	F	\$10.9616

Sub-Total	341Min 21Sec	\$303.7255
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Mobile Number 94501123 4G 12 (SharePlus)

One-Time Charges

G	Data Upsize VAS (1GB) (Data Upsize VAS OTC Disc 100%)	Free	Free
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Pro-rated

G	Add - Mobile Serv. (Aft SS SharePlus - 50%:24Mth)	04/03/16 - 13/03/16	\$2.5862	
G	Add - Data Upsize VAS (1GB) (Data Upsize VAS Disc 100%:24Mth)	04/03/16 - 13/03/16	Free	\$2.5862

Monthly (14/03/16 - 13/04/16)

G	Mobile Serv. (Aft SS SharePlus - 50%:24Mth)		\$7.5000	
G	Data Upsize VAS (1GB) (Data Upsize VAS Disc 100%:24Mth)		Free	\$7.5000

Usage Charges (14/02/16 - 13/03/16)

G	Incoming Minutes	15Min 57Sec		
	Free Incoming		Free	
G	Outgoing Minutes	1Min		
	Free Shared Minutes	1Min	Free	
G	Total Local Data Usage	OGB OMB 41KB		
	Free Bundled Data	OGB 353MB 106KB		
	Payable Data Usage		Free	Free

Total Charges Before GST For 94501123	\$10.0862
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Digital Voice Home Number 65247469 @ 359 TAMPINES STREET 34 #02-433

Monthly (14/03/16 - 13/04/16)

G	Digital Voice Home (Promotion:24Mth)	Free	
G	Call Transfer Plus (Promotion)	Free	Free

Usage Charges (14/02/16 - 13/03/16)

G	Local Calls		Free	
G	Local Toll-Free Calls	12Min 25Sec	Free	Free

Total Charges Before GST For 65247469	\$0.0000
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CURRENT CHARGES for bill dated 17/03/16

\$416.05

Total GST \$23.01

Amount Subject to GST @ 7% \$328.7083

Total GST @ 7% \$23.01

(Charges @ Zero Rated GST \$114.34)

Page 8 of 8	
Account No.	1.11434674U
Date of Bill	17/03/16

(Charges not subjected to GST -\$50.00)

News of the Month



Enjoy the convenience of paying your bills with GIRO arrangement!

Simply sign up for GIRO and your payment will be automatically deducted on your monthly bill due date. Visit www.starhub.com/giro for details.



Managing your account is now a breeze!

With the all-new My Account, you can manage your StarHub services and more from any device, anytime, all at one go. Find out more at www.starhub.com/my-account.