

Turi Beach

Jalan Hang Lekiu, Nongsa Batam, 29465, Indonesia

Phone Number: +62 778 761080

Email Address reservations@turibeach.com

Website: <http://www.turibeach.com/>

Thank you! Your reservation is now confirmed.

Please save or print this reservation confirmation page to present to Turi Beach upon arrival.

A copy of this confirmation was also sent to **ASHOKVAR@GMAIL.COM**.

Important

To protect credit card owners from fraud, the guest is required to present the actual credit card used in making the online booking and a valid government issued PHOTO ID of the card owner upon check-in. The hotel reserves the right to refuse the guest to check-in for failure to comply with this requirement. If the card owner is not the one staying at the hotel, the guest is required to present clear photocopies of the front and back of the credit card used, a valid government issued photo ID of the card owner along with an authorization letter stating that the credit card holder has allowed the guest to use his/her card for the reservation. The hotel may cancel a confirmed reservation if a booking is suspected to be made using a fraudulent credit card.

Confirmation Details

Confirmation Number:	5242206
Transaction ID:	2496291
Status:	Confirmed
Reservation Made On:	07:10 PM, Wednesday, 15 June 2016 GMT +07:00
Name:	ASHOK KUMAR REDDY
Email Address:	ASHOKVAR@GMAIL.COM
Mobile Number:	6581188449
Country:	Singapore
Estimated Time of Arrival:	10:00 AM local time (GMT +07:00)
Arrival:	Friday, June 17, 2016
Departure:	Saturday, June 18, 2016
Number of night/s	1 night/s
Package:	Ultimate Value Experience Guaranteed 2016
Total number of rooms:	5 room/s
Room Cost:	IDR 5,495,867.75
Taxes:	IDR 604,545.45
Fees:	IDR 549,586.80

Total Reservation Cost:	IDR 6,650,000.00
Prepayment - PAID:	IDR 549,586.78*
Payable at the Hotel:	IDR 6,100,413.22

*The amount will appear on your credit/debit card statement under the name of our reservation system provider, DirectWithHotels Ltd.

Reservation Details

Limited Offer 5% discount has been applied to this reservation.

Rate Plan:	Ultimate Value Experience Guaranteed 2016
Rate Plan Description::	Enjoy this great package filled with inclusions that makes this a great value for your money! Ultimate Value for you, your family and friends! Surely not to be missed!
Meal:	Buffet Breakfast
Meal Description:	Free International Buffet Breakfast for two (2) adults and two (2) children sharing the existing bedding with their parents.
Special Requests:	We are travelling from Tanah Merah Ferry Terminal, Singapore to Nangsa ferry terminal, batam on 17th June 2016 (friday). We are coming as a group and total of 10 Adults and 8 kids . (families) if you need any information please call +6581188449 or +6593365499
Number of Guests:	Adults: 10 Children: 8 Note: Adult = 13 year(s) and above, Children = below 12 year(s)
Room Type/s:	3 Tirta Premier - Max 2 Adult/s per room 2 Riani Deluxe - Max 2 Adult/s per room
Inclusions	
1. Wi Fi	Complimentary in-room internet access up to four o
2. Complimentary Cake	Complimentary birthday or anniversary cake for yo
3. Complimentary Room Upgrade	anniversary party (Advance booking and ID are req
4. Land Transfer	Complimentary upgrade applicable for Deluxe and I
5. Double Points	subject to room availability on the day of arrival
6. Welcome Drinks	Land transfer to and from Nongsapura Ferry Termin
	two adults and the first two children sharing existin
	Earn double points with Turi Beach Privilege Card
	Welcome drink upon arrival

Reservation and Hotel Policies

*All times indicated in the policies are expressed in hotel's local time (GMT +07:00).

Reservation Policies:

- **Arrival:** 02:00 PM
- **Departure:** 12:00 PM
- **Children Policy:** Children 12 and below can stay in the hotel for free. Maximum number of children allowed to stay for free depends on the room type booked.
- **Prepayment:** Only 10% prepayment is required to confirm your reservation. This is

nonrefundable. The remaining balance shall be paid at the hotel.

- **Modification:** If you choose to modify, you will be charged the total room cost.
- **Cancellation:** If you choose to cancel, you will be charged the total room cost.
- **No-show:** Guests who do not arrive within 24 hours of the check-in date and time of the hotel will be charged the total room cost of the reservation.

Hotel Policies:

- 10% Discount - affiliated properties: Promotion discount is not applicable in conjunction with other offers or promotions as well as for meetings, incentives, conventions or exhibitions related services
- Bed Configuration: Double Bed, Extra bed and Baby cot are available on request and subject to availability
- Check In: Guests can leave their luggage with the concierge upon arrival and start enjoying the holiday in the resort until the room is ready
- Connectivity: All rooms & suites are equip with Wi-Fi connection
- Currency & Credit Card Policies: All monetary transactions within Turi Beach Resort and Nongsa Resorts are made in Indonesian Rupiah as per Indonesia's government regulations; any transaction using cash or credit card will be converted to Indonesia Rupiah at the resort's prevailing daily exchange rate. Currency exchange service is available at Nongsapura Ferry Terminal or Hang Nadim International Airport. Please contact reservations prior to your arrival for any other information or assistance you may need
- Modification & Cancellation: All modifications & cancellations MUST BE DONE ONLINE at www.turibeach.com by guests. It is guest's responsibility to make sure that they adhere to the proper channel on modifications & cancellations
- Passport Validity: Please ensure that you have checked your passport expiry date. Passport requirement varies from country to country and minimum 6 month validity is required to enter Batam Island
- Pets Policy: Pets are not allowed in the Resort
- Room Configuration: Connecting room are available on request and subject to availability
- Third person & Child surcharge: Third person surcharge at IDR 750,000++ inclusive of daily international buffet breakfast and land transfers. Third child (4-12 years old) surcharge at IDR 400,000++ inclusive of daily international buffet breakfast and land transfers
- Travel Information: Coming from Singapore, please take the 35-minutes ferry ride from Tanah Merah Ferry Terminal direction to Nongsapura Ferry Terminal in Batam. We provide complimentary land transfers every ferry schedule from Nongsapura Ferry Terminal in Batam to the Resort. Please approach our representative at "Nongsa Resorts" counter
- Tropical Fruit Policy: Durian and Mangosteen are not allowed in the resort
- Visa to Indonesia: Foreign national guests visiting Indonesia are reminded to obtain the required visa. For more details please visit this link <http://www.turibeach.com/visa.php>

If you wish to modify or cancel your reservation, kindly click on the link below or copy and paste the link into your browser:

<http://reservations.directwithhotels.com/reservation/modifyCancelPage/505>

For reservation concerns, please contact reservations@turibeach.com.

Best Price Guarantee

Turi Beach("Turi Beach") will make available the best guest room price for the hotel (the "Best Price Guarantee"). "Turi Beach Website" are the websites owned or operated by or on behalf of Turi Beach bearing the logo and branding of Turi Beach .

In the unlikely event that a lower price at Turi Beach is made available on a non-Turi Beach website (the "Competing Price"), upon its receipt of a claim that satisfies these Best Price Guarantee terms and conditions (the "BPG Terms"), Turi Beach will honor that Competing Price and provide the individual that submitted the valid claim one of the following: (1) an additional 10% discount off the Competing Price per room per night; or (2) a voucher that the guest can use during their stay, the amount of the voucher will be equal to the difference between the original reservation rate and the competing price.

Terms and Conditions

- For a claim to be eligible under the Best Price Guarantee:
 - The claim must be submitted prior to, or within 24 hours after, making a reservation through a Turi Beach Website, and at least 24 hours before the standard check-in time at Turi Beach Hotel.
 - The claim must include:
 - Booking Confirmation Number
 - Full Name on the reservation
 - Lower rate found (with currency)
 - Room type/ Rate plan (i.e Deluxe Room with Buffet Breakfast)
 - Url of the website where the lower price was found
 - Reservation date
 - Stay dates
 - A claim may be rejected by Turi Beach if it is incomplete or concerns a non-Turi Beach website.

PLEASE NOTE: You don't need to make a booking on the competitor website, just email the complete details of your claim to reservations@directwithhotels.com. We will get in touch with you within 48 hours from the receipt of the claim to verify its validity.

- For the Competing Price to be valid, it must be a currently available lower published online room price for Turi Beach Hotel, the same stay dates, the same number of guests, the same room type, with a similar view and room size, and include similar or additional value-added amenities (e.g., free breakfast).
 - Turi Beach will compare the total room cost of a stay, and multiple claims for a stay consisting of two or more nights in the same week at the same Turi Beach Hotel.
 - Turi Beach will convert any Competing Price offered in a different currency than the price made available through the Turi Beach Website, and may deny claims where it determines that the difference between the price is due to exchange rate fluctuations.
 - Taxes, Surcharges, Booking fees, extra adult fees, fees for children, rollaway charges will be included in the price comparison.
 - The estimated value of value-added amenities (e.g., free breakfast, use of Wifi, vouchers) offered as part of a Competing Price will be excluded from the price comparison, and will not be provided by Turi Beach when honoring a lower price.
 - Turi Beach may deny claims where the difference between the Competing Price and the price on the Turi Beach Website is less than one percent.
- The Best Price Guarantee does not apply to:
 - Unpublished or negotiated prices (e.g., corporate discount rates, group rates, meeting rates);

- Rates requiring membership in a club or other organization, offered pursuant to direct mail or email solicitations, requiring discount codes or coupons, or otherwise not intended for the general public;
 - Package prices (e.g., prices that include a combination of a room and airfare, an overnight cruise, car rental);
 - Prices offered by opaque providers (e.g., Hotwire, Priceline) that do not provide the name or location of the hotel until after a reservation has been made; and
 - Prices offered on on-request websites that do not provide immediate hotel confirmations (e.g., Asiaweb).
- The Best Price Guarantee does not apply to existing reservations that are not booked through a Turi Beach Website, and Turi Beach is not responsible for any fees associated with cancelling a reservation made through a different channel (e.g., a call center, a non-Turi Beach website).
 - If a valid Best Price Guarantee claim is submitted without an existing reservation, the individual making the valid claim will be contacted by Turi Beach and must make a reservation in the manner communicated by Turi Beach within 24 hours from receipt of the communication or local check-in time at Turi Beach Hotel. Failure to make a reservation in the required time period will invalidate the claim.
 - The Best Price Guarantee will be suspended during times where the Turi Beach Websites or certain prices are not available due to an outage, a technical issue or a circumstance beyond Turi Beach's reasonable control.
 - A Best Price Guarantee reward will only be provided if the individual making the valid claim stays in the reserved guest room.
 - Turi Beach has the sole right and discretion to determine the validity of any claim and will not review documentation provided by the individual submitting a claim as part of its validation process. Turi Beach reserves the right to deny a claim, if it cannot independently verify the availability of a Competing Price at the time it processes the claim.
 - Turi Beach may at any time and without notice terminate or restrict a person's ability to submit a claim under or otherwise benefit from the Best Price Guarantee, if in its sole discretion Turi Beach determines that such person has: (1) acted in a manner inconsistent with applicable laws or ordinances; (2) acted in a fraudulent or abusive manner, (3) submitted multiple invalid Best Price Guarantee claims; (4) failed to stay at Turi Beach Hotels after receiving approved Best Price Guarantee Claims; or (5) breached any of these BPG Terms.
 - Any disputes arising out of or related to the Best Price Guarantee or these BPG Terms shall be handled individually without any class action, and shall be governed by, construed and enforced in accordance with the laws of Indonesia.
 - Void where prohibited by law. Turi Beach reserves the right to amend, revise, supplement, suspend or discontinue the Best Price Guarantee or these BPG Terms at anytime in its sole discretion and without prior notice.